

# City of Richmond Toilet Rebate Program Application Form

Name: \_\_\_\_\_

Installation address: \_\_\_\_\_

Phone: (home/cellular) \_\_\_\_\_

Email: \_\_\_\_\_

Utility account number: \_\_\_\_\_

## Toilet Information:

Toilet installed by:  plumber  self

Toilet manufacturer/brand: \_\_\_\_\_

Toilet name/model: \_\_\_\_\_

Flow rating: \_\_\_\_\_

Approval system:  CSA  CUPC  
 WaterSense  Warnock Hersey

Store purchased from: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Purchase price: \_\_\_\_\_

Number of toilets covered  
by this application: \_\_\_\_\_

## Where did you learn about our program?

- Website
- Newspaper Ad
- Brochure/Application
- Friend/Neighbour
- Direct Mail
- Retailer
- Other (specify) \_\_\_\_\_

## Application must include:

- Signed and completed application form
- Sales receipt copy
- Photograph of old toilet in place (for each new fixture)
- Photograph of new toilet in place (for each new fixture)

I declare I am a registered property owner in Richmond. I have installed a CSA, CUPC, WaterSense or Warnock Hersey approved ultra-low-flush toilet(s) in my home.

I have read and understood the terms of the program and understand the City of Richmond is not responsible for the installation or function of the toilet(s). This rebate offer may be withdrawn without notice.

The City of Richmond reserves the right to inspect or verify that toilets have been installed. Rebates shall be repaid to the City should the purchaser return the toilet for cash/credit refund or exchange for an ineligible toilet.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## For Office Use Only:

Toilet rebates \_\_\_\_\_ x \$100 = \$ \_\_\_\_\_

Utility account number: \_\_\_\_\_

Rebate approval:  Yes  No

Reason for rebate refusal: \_\_\_\_\_

Rebate approval signature: \_\_\_\_\_

Date: \_\_\_\_\_

## City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

[www.richmond.ca](http://www.richmond.ca)

March 5, 2019



# **RICHMOND** TOILET REBATE PROGRAM

## 2019

### INSTALL AN ULTRA-LOW-FLUSH TOILET AND RECEIVE A \$100 UTILITY ACCOUNT REBATE



Save money and precious  
drinking water at the same time!



## City of Richmond Toilet Rebate Program

*The City of Richmond's Toilet Rebate Program provides a utility account rebate to single- and multi-family homeowners who replace existing 6L (or more) toilets with ultra-low-flush toilets (4.8L or less).*

### Why should I replace my large volume toilet?

- Regular toilets can account for over 25% of water use in the average home.
- Installing an ultra-low-flush toilet could save more than 70 litres of water per person per day and, when combined with a water meter, should put money back into your pocket.
- As of October 3, 2011, the BC Plumbing Code requires ultra-low-flush toilets with maximum flush volume of 4.8L or 4.1L/6L dual flush.

### How to Qualify:

- The \$100 toilet rebate applies only to residential installations. Industrial, commercial and other non-residential properties are not eligible at this time.
- There is a lifetime maximum of two rebates per single- or multi-family dwelling.
- The program is funded to a maximum of \$100,000 for 2019. Submitting an application does not guarantee a rebate—each application will be evaluated and processed on a first-come, first-serve basis, while rebate quantities last.

- Toilets must be new, with maximum flush volume of 4.8L or 4.1L/6L dual flush, and CSA, CUPC, WaterSense or Warnock Hersey certified. Look for these symbols:



- Toilets may be installed by the resident or by a licensed plumber.
- This rebate offer may be withdrawn at any time without notice.

### Can I receive a rebate for a toilet I replaced several years ago?

Applications must be submitted within 90 days of purchase.

### Do ultra-low-flush toilets really work?

Ultra-low-flush toilets have been engineered to perform as well as (or even better than) large volume units. The BC Plumbing Code requires ultra-low-flush toilets, which are standard in most developed countries.

### Does anyone check the toilet installation?

The City of Richmond reserves the right to arrange an inspection of your newly installed ultra-low-flush toilet.

### Application Process:

1. Take a photograph of the old toilet in place (for each new fixture).
2. Purchase and install a new CSA/CUPC/WaterSense/Warnock Hersey certified ultra-low-flush toilet.
3. Take a photograph of the newly installed toilet in place (for each new fixture).
4. Submit your completed application form, including photos, and sales receipt copy to:

[savewater@richmond.ca](mailto:savewater@richmond.ca)

OR

Tax Department  
Richmond City Hall,  
6911 No. 3 Road  
Richmond, BC V6Y 2C1

5. A rebate credit will be applied to your utility bill once approved. For metered multi-family dwellings, the toilet rebate will be credited to your property tax bill.

For more information on the Richmond Toilet Rebate Program, visit [www.richmond.ca/savewater](http://www.richmond.ca/savewater), or contact 604-276-4179 or [savewater@richmond.ca](mailto:savewater@richmond.ca).

