



Updated: November 18, 2020

## Face Masks Required

- To enhance public safety and reduce the spread of COVID-19, the City of Richmond requires all visitors to wear masks in all City-operated facilities as of November 1, 2020. Exceptions are permitted for people with sensory, cognitive or physical disabilities; those with chronic health conditions who are unable to wear a face covering; and children age five and under.
- Customers using a facility for physical activity (i.e. taking a fitness, martial arts or dance class, swimming or participating in a sports activity) or child care programs (i.e., licensed preschool and out of school care, daycamps) will now be required to wear a mask during their activity but must wear one when entering, leaving and moving around the building.

## Before Your Session

- Do not attend sessions if you:
  - are feeling ill and/or have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, or sore throat;
  - have travelled outside of Canada within the last 14 days; or
  - have been in close contact with a person who has a confirmed or presumptive case of COVID-19.
- Advance registration is required for all sessions; drop-ins not permitted.
- Register online at [www.richmond.ca/register](http://www.richmond.ca/register) or call the Registration Call Centre at 604-276-4300, Monday to Friday, 8:30am to 5:00pm.
- Regular admission prices apply.
- Parent participation programs will require the parent/caregiver to be registered; not the child.
- Recreation Access Card holders and Recreation Fee Subsidy Programs users are to call the Registration Call Centre to book indoor seasonal sessions.
- Registration is non-transferable.
- Schedule is subject to change.

## During Your Session

- Bring towel (if necessary) and pre-filled water bottle (highly recommended).
- Participants are required to arrive no earlier than 10 minutes to their program start time to avoid congregation.
- Follow directional arrows marked on the floor when entering the facility.
- Wash and/or disinfect your hands prior to beginning your session.
- Listen carefully to staff instructions and follow them closely.
- Maintain a minimum of 2 metres physical distance at all times.
- Avoid clustering in groups and leave the facility immediately after your session.

- Only participants are allowed to enter the activity space. Parents or guardians must wait at the designated drop-off/pick-up area while maintaining physical distancing. Exceptions will be considered on an individual basis to ensure a positive experience.
- For parent participation programs, the instructor will not provide hands-on instructions or physical manipulations – they will be instructing the parent/caregiver on how to facilitate.
- For parent participation programs, only participating parent/caregiver and child will be allowed to enter the program.
- Supplies and equipment will be cleaned and disinfected after each day and in between uses.
- Participants are required to keep all personal items in their own designated area.

## Health and Safety Measures

- Participants must take personal responsibility to ensure they do not attend if they are sick, have travelled outside of Canada within the last 14 days, or have been in close contact with someone with a confirmed or presumed case of COVID-19.
- Services are designed in accordance with provincial and local health guidelines, and with the ability to adjust as requirements change.
- Prior to registration, participants are required to complete a COVID-19 Risk Acknowledgement.
- Services are registered (no drop-in) to support facility visitor limits.
- Staff have been trained in COVID-19 health and safety strategies.
- In the case of an emergency, first aid will be provided using COVID-19 guidelines and protocols.
- Handwashing or hand sanitization stations, including washrooms, will be available. There will be no access to change rooms.
- Physical greetings (high fives, fist bumps, hugs) should be replaced with non-contact greetings or gestures and ensure you are always respecting their personal space.
- Help prevent the spread of COVID-19 by:
  - coughing or sneezing into your elbow, or covering your mouth and nose with a tissue
  - washing your hands with soap and water or cleaning them with alcohol-based hand sanitizer prior to the start of each class
  - refraining from spitting
  - wearing a mask (see Face Masks Required section above)