



Before Your Swim Session

- Please do not attend the pool if you:
 - Are feeling ill and/or have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, or sore throat
 - Have travelled outside of Canada within the last 14 days
 - Have been in close contact with a person who has a confirmed or presumptive case of COVID-19
- Advance registration is required for all swim sessions. Drop-ins will not be allowed.
- Register through PROGRAM REGISTRATION or by calling the Registration Call Centre at 604-276-4300, Monday to Friday, 8:30am to 5:00pm.
- Outdoor swim sessions are offered as single bookings:
 - Single-50 minute sessions may be booked one week in advance for Steveston Outdoor Pool.
 - Single-75 minute sessions may be booked one week in advance for South Arm Outdoor Pool.
 - Family / group rate only available for bookings in the Tot Pool at Steveston Outdoor Pool and all of South Arm Pool.
- Swim sessions can be booked up to two hours prior to the session if space is available.
- Registration is non-transferable.
- Memberships and visit cards not accepted until further notice.
- Recreation Access Card holders and Richmond Fee Subsidy users, please call the Registration Call Centre to book swim session.
- Schedule is subject to change.

During Your Swim Session

- Please arrive no more than 5 minutes before your scheduled time.
- Please follow directional arrows marked on the ground to maintain physical distancing.
- Please come dressed in your bathing attire as change rooms will not be available before your swim.
- Upon entering the facility please wash and/or disinfect your hands and take a shower on the pool deck before going in the water.
- Guests must swim in the lane that they booked that is appropriate for their speed, i.e. slow, medium or fast. Water jogging permitted in the leisure lane (only available during public swim at Steveston Outdoor Pool).
- Children under seven (7) years of age must be accompanied into the water and stay within arm's reach of a responsible person of at least sixteen (16) years of age.
- Guests may bring their own pool equipment, i.e. kick boards and pool noodles. Pool equipment will not be supplied.

After Your Swim Session

- Showers are not available after your swim, but limited change rooms will be available.
- Please leave right after your swim session ends.



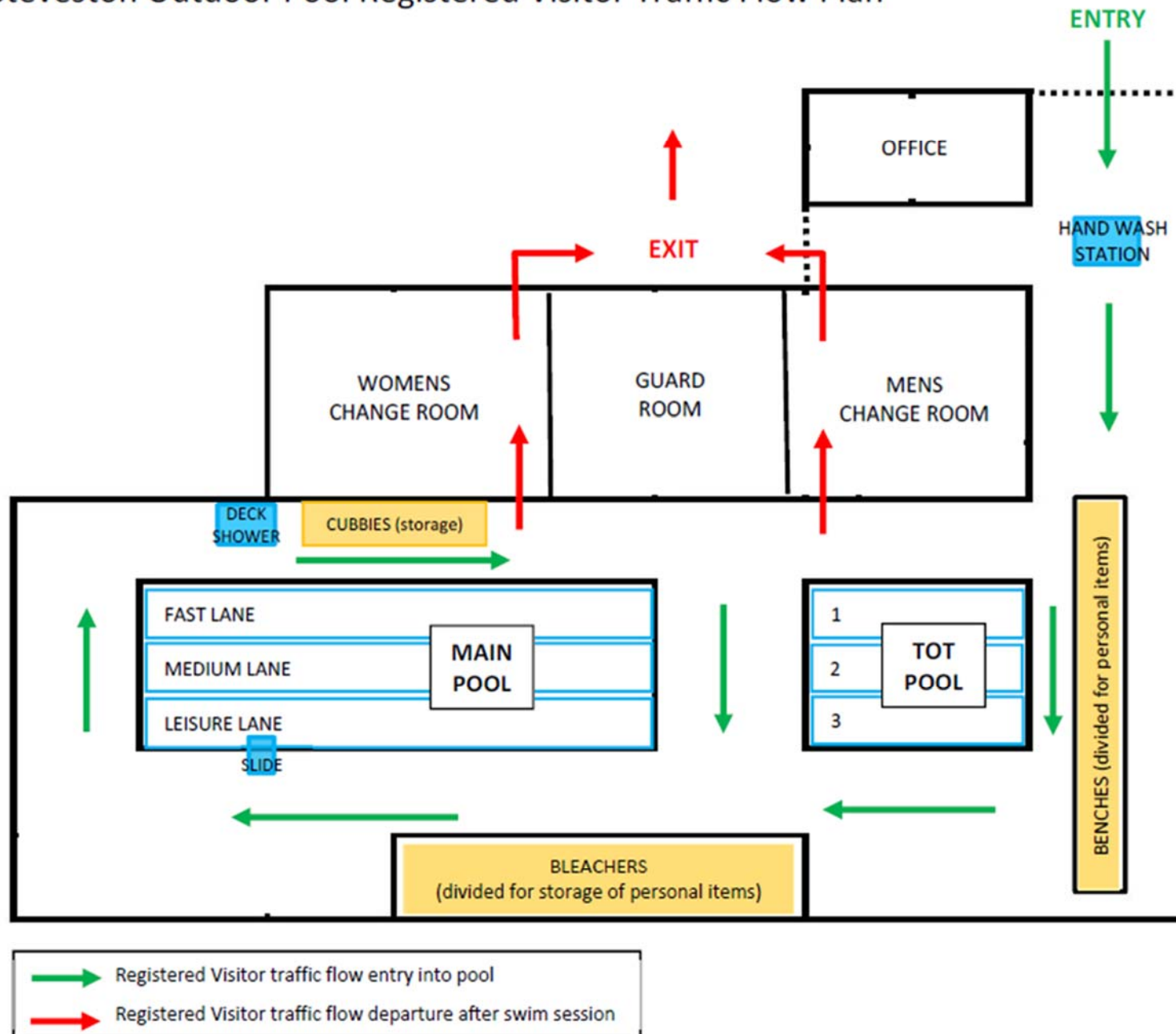
Health and Safety Measures

- Participants must take personal responsibility to ensure they do not attend if they are unwell, have travelled outside of Canada within the last 14 days, or have been in close contact with someone with a confirmed or presumed case of COVID-19.
- Programs are designed in accordance with provincial and local health guidelines, and with the ability to adjust as requirements change.
- Prior to registration, participants are required to complete a COVID-19 Risk Acknowledgement.
- Swim sessions are registered (no drop-in) to support group size management.
- Instructor Lifeguards will be trained in COVID-19 health and safety strategies.
- In the case of an emergency, first aid will be provided using COVID-19 guidelines and protocols.
- Handwashing or sanitization stations, including washrooms, will be available.
- Personal items should not be shared and kept in close proximity to the participant.
- Physical greetings (high fives, fist bumps, hugs) should be replaced with non-contact greetings or gestures and ensure you are always respecting their personal space.
- Avoid clustering in groups.
- Help prevent the spread of COVID-19 by:
 - Coughing or sneezing into your elbow, or covering your mouth and nose with a tissue
 - Washing your hands with soap and water or cleaning them with alcohol-based hand sanitizer prior to the start of each class
 - Refraining from spitting

Aquatic Passes and Memberships

All Aquatic Passes and Memberships will be extended to cover the amount of time facilities are closed. When the facilities re-open, the additional time will be added to your pass or membership. This includes monthly and annual passes for fitness centres, Richmond aquatic facilities and other facility-specific passes.

Steveston Outdoor Pool Registered Visitor Traffic Flow Plan



South Arm Outdoor Pool Registered Visitor Traffic Flow Plan

