



Before Your Court Booking

- Please do not attend any tennis court booking if you:
 - Are feeling ill and/or have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, or sore throat.
 - Have travelled outside of Canada within the last 14 days.
 - Have been in close contact with a person who has a confirmed or presumptive case of COVID-19.
- Advance booking is required for all available court times. Drop-ins are not permitted.
- Singles and doubles play only.
- Players must have a valid City of Richmond Client ID.
- Register for available court times by calling staff at 604-238-8080, Mondays and Wednesdays only, 9:00am-11:00am.
- Court times available to book are:
 - Mondays and Wednesdays; 9:00am-5:30pm and Sundays; 11:15am-1:30pm.
 - Courts can be booked a maximum of 1 week in advance.
 - Maximum 1 court booking per person, per day.
- No refunds, credits or re-bookings.
- Proper clothing required, including non-marking soled shoes only.
- 3 ball per person, clearly mark your balls prior to arriving.
- Schedule is subject to change.

Day of Your Court Booking

- Arrive no more than 5 minutes prior to your booked time. Staff will provide access to courts.
- Do not enter when courts are in use – queue outside 2 metres apart.
- Come dressed to play as change rooms will not be available.
- Bring your own towel and pre-filled water bottle and limit large bags or other items.
- Wash your hands with soap and water or clean them with alcohol-based hand sanitizer prior to the start of your booking.
- Listen carefully to staff instructions and follow them closely.
- Maintain physical distancing at all times
- Do not share racquets or any other equipment and do not pick up balls that do not belong to you.
- No spectators allowed.
- Leave courts immediately after play.

Health and Safety Measures

- Participants must take personal responsibility to ensure they do not attend if they are unwell, have travelled outside of Canada within the last 14 days, or have been in close contact with someone with a confirmed or presumed case of COVID-19.
- Programs are designed in accordance with provincial and local health guidelines, and with the ability to adjust as requirements change.
- Prior to play, participants are required to review COVID-19 Recommendations provided by staff.
- Program staff will be trained in COVID-19 health and safety strategies.
- In the case of an emergency, first aid will be provided using COVID-19 guidelines and protocols.
- Handwashing or sanitization stations, including washrooms, will be available.
- There will be no access to change rooms.
- Participants should bring their own water bottle and fill it prior to arrival.
- Physical greetings (high fives, fist bumps, hugs) should be replaced with non-contact greetings or gestures and ensure you are always respecting their personal space.
- Help prevent the spread of COVID-19 by:
 - Coughing or sneezing into your elbow, or covering your mouth and nose with a tissue.
 - Washing your hands with soap and water or cleaning them with alcohol-based hand sanitizer prior to the start of each session.
 - Refraining from spitting.