



Updated: April 13, 2021

Face Masks Required

- To enhance public safety and reduce the spread of COVID-19, the City of Richmond requires all visitors to wear masks in all City-operated facilities. **This includes while participating in physical activities such as indoor sports, martial arts and dance classes.**
- Exceptions are permitted for people with sensory, cognitive or physical disabilities; those with chronic health conditions who are unable to wear a face covering; and children age five and under. For additional information, including a list of “Mask Optional Activities”, visit www.richmond.ca/masks.

Before Your Court Booking

- Do not attend any tennis court booking if you:
 - are feeling sick and/or have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, or sore throat;
 - have travelled outside of Canada within the last 14 days; and/or
 - have been in close contact with a person who has a confirmed or presumptive case of COVID-19.
- Advance booking is required for all available court times; drop-ins are not permitted.
- Singles play only (unless otherwise permitted as per local and provincial health guidelines).
- Players must have a valid City of Richmond Client ID.
- Register for available court booking times by calling 604-238-8080, Sundays, Mondays, Wednesdays and Fridays, 9:00 to 11:00am.
 - Courts can be booked a maximum of 1 week in advance
 - Maximum 1 court booking per person, per day
 - For a listing of court booking times, please visit: www.richmond.ca/parksrec/centres/stevestoncentre/fitness.htm
- No refunds, credits or re-bookings.
- Proper clothing required, including non-marking soled shoes only.
- 3 balls per person (clearly mark your balls prior to arriving).
- Schedule subject to change.

Day of Your Court Booking

- Arrive no more than 5 minutes before your booked time; staff will provide access to courts.
- Do not enter when courts are in use, queue outside 2 metres apart.
- Come dressed to play as change rooms will not be available for use.
- Bring your own towel and pre-filled water bottle, and limit large bags or other items.
- Wash and/or disinfect your hands prior to the start of your session.
- Listen carefully to staff instructions and follow them closely.
- Maintain physical distancing at all times.
- Do not share racquets or any other equipment and do not pick up balls not belonging to you.
- No spectators permitted.
- Leave courts immediately after play.

Health and Safety Measures

- Participants must take personal responsibility to ensure they do not attend if they are sick, have travelled outside of Canada within the last 14 days, or have been in close contact with someone with a confirmed or presumed case of COVID-19.
- Programs are designed in accordance with provincial and local health guidelines, and with the ability to adjust as requirements change.
- Prior to play, participants are required to review Net Shed Tennis COVID-19 Rules of Play posted outside Net Shed building.
- Program staff will be trained in COVID-19 health and safety strategies.
- In the case of an emergency, first aid will be provided using COVID-19 guidelines and protocols.
- Handwashing or sanitization stations, including washrooms, will be available; there will not be access to change rooms.
- Participants should bring their own water bottle and fill it prior to arrival.
- Physical greetings (high fives, fist bumps, hugs) should be replaced with non-contact greetings or gestures and ensure you are always respecting everyone's personal space.
- Help prevent the spread of COVID-19 by:
 - coughing or sneezing into your elbow, or covering your mouth and nose with a tissue
 - washing your hands with soap and water or cleaning them with alcohol-based hand sanitizer prior to the start of each class
 - refraining from spitting
 - wearing a mask (see Face Masks Required section above)