

City of Richmond Health, Social & Safety (HSS) Grant Program

City Grants Web-based System

Grant Applicant User Guide

REVISION CONTROL

Reference Document(s)	

Version #	Date	Prepared By	Date Reviewed	Summary/Description
1	July 9, 2013	Evelyn Dawson		Initial document creation
2	July 29, 2013	Serena Lusk		revisions
3	Sept. 23, 2013	Evelyn Dawson		Changes since initial publication
4	Sept 9, 2014	Evelyn Dawson		Changes for 2015 Grant Year
5	March 5, 2015	Evelyn Dawson		Add full views of each of the Steps
6	Sept 7, 2023	Stella Mozin		Changes to web format 2023
7	Aug 20, 2024	Olivia Boguslaw		Separated HSS and PRCE for 2025

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1. Introduction

The City of Richmond supports the enhancement of a positive quality of life for all its residents. City Council recognizes that one means of helping to achieve this goal is through annual Grant Programs to support the work of non-profit community service organizations.

A City Grants Web-based System was created, at stakeholders' request, to provide an integrated, user-friendly, efficient and effective on-line system for applicants. Some of the tangible benefits to having an online grant application system include:

- Reducing paperwork and eliminating unnecessary duplication from year to year;
- Enabling applicants to copy and revise their previous application rather than start each application anew;
- Providing the ability to access, save and review applications at any time from commencement to submission;
- Ensuring the completion of all mandatory fields before submission; and
- Establishing a database of application information for both the applicant and the City.

This City Grants Web-based System User Guide is designed for applicants to the **Health, Social & Safety Grant Program.** Prior to application, please read the Program Guidelines found at www.richmond.ca/CityGrants.

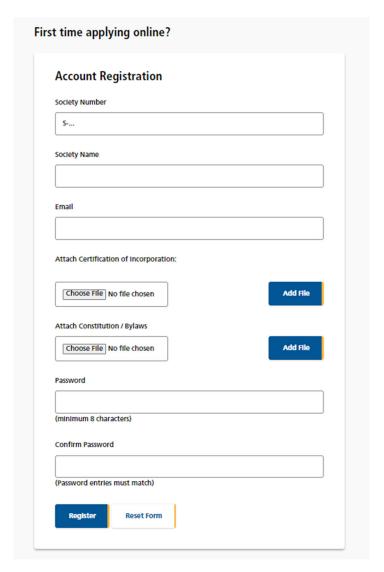
The City also has Arts & Culture, Child Care, and Parks, Recreation & Community Events Grant Programs. For further information, please see the City website at www.richmond.ca/CityGrants.

2. Account

a. Account Registration

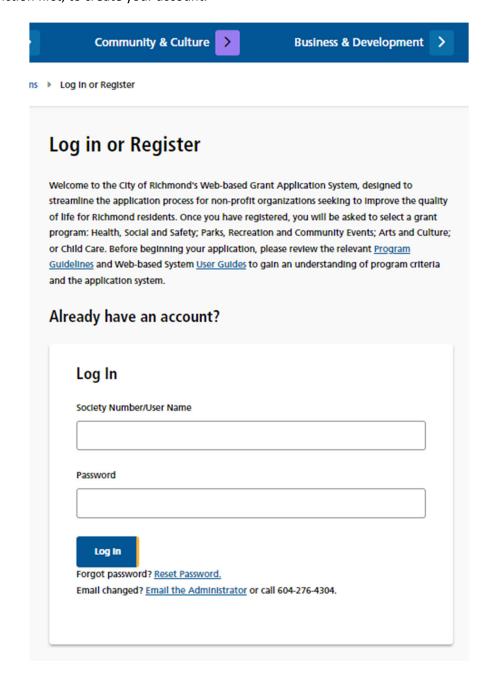
City Grants are awarded to non-profit societies. To apply for a City Grant, a representative of the society must register by entering the society number (assigned by the BC provincial government), the society name, attaching two documents and choosing a password for the system. The two documents required are the Society's Certificate of Incorporation and its Constitution and bylaws.

An email address must be supplied to receive correspondence from the City.



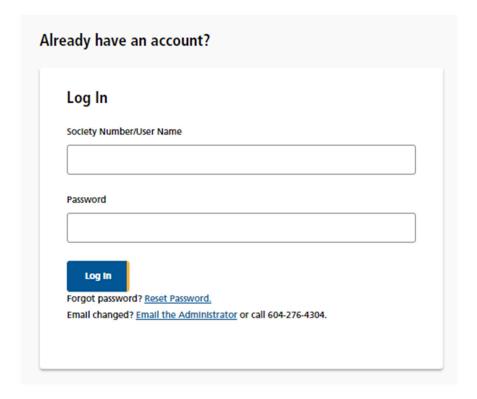
b. Log In

Please log into the system by entering your society number and password. Then click the "Log In" button. As a Grant Applicant, you will have to use the Account Registration function first, to create your account.

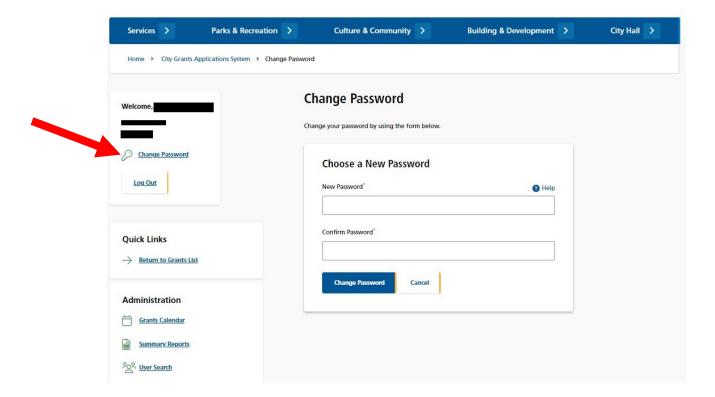


c. Change Password

Once your account is set up, you can change your password anytime by clicking the "Reset Password" link in the middle of the screen, under the blue "Log In" button.

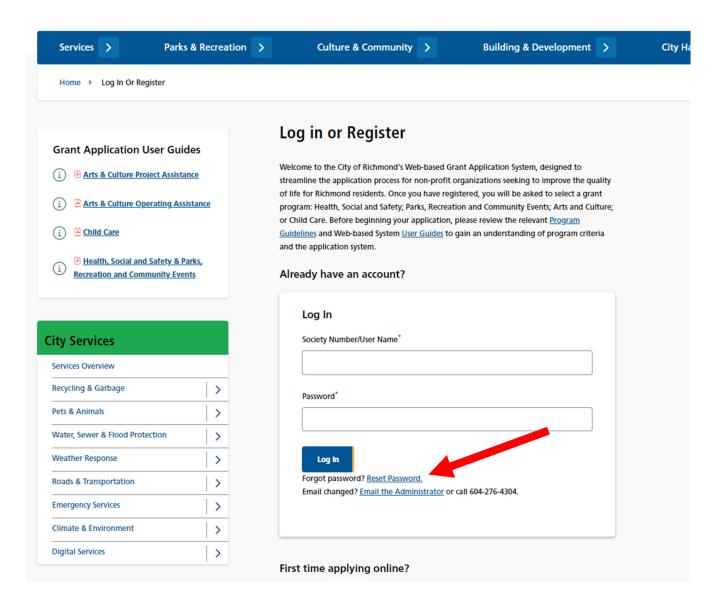


Once in the "Reset Password" tool, enter a new password and repeat the password in the "Confirm Password" field. Then click the "Change Password" button at the bottom to save the new password.



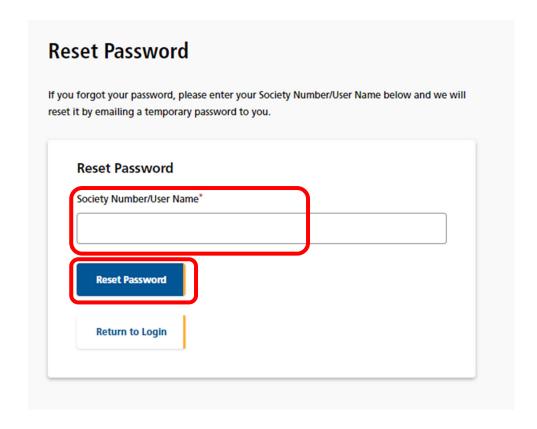
d. Reset Password

If you forgot your password, or if your account gets locked out¹, you may generate a new temporary password. Go to the Log In page and click on the Reset Password link. This will take you to the "Reset Password" page.

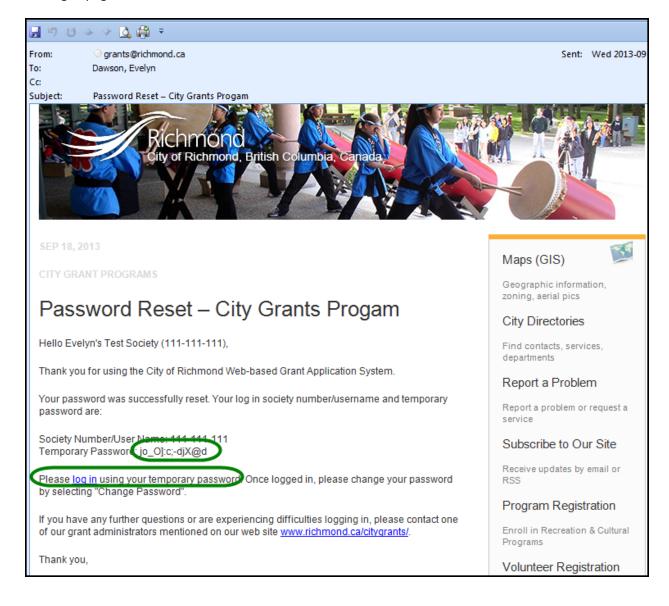


¹ If someone tries to access your account and enters the wrong password more than four times, the account is locked out for your protection.

Enter the Society Number that is registered with the system and click the "RESET PASSWORD" button.

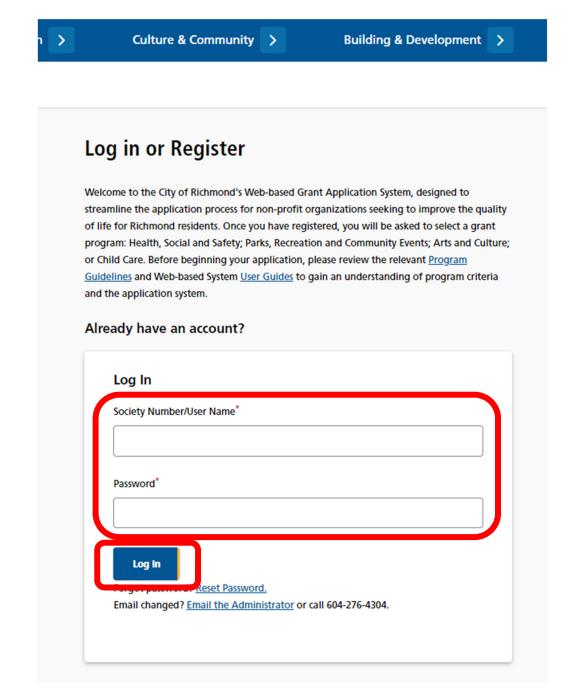


The system will email you a temporary password. Click on the link in the email to go to the Log In page.



Enter your society number and the temporary password to log in.

You will then want to use the Change Password function to create a password that you can remember.

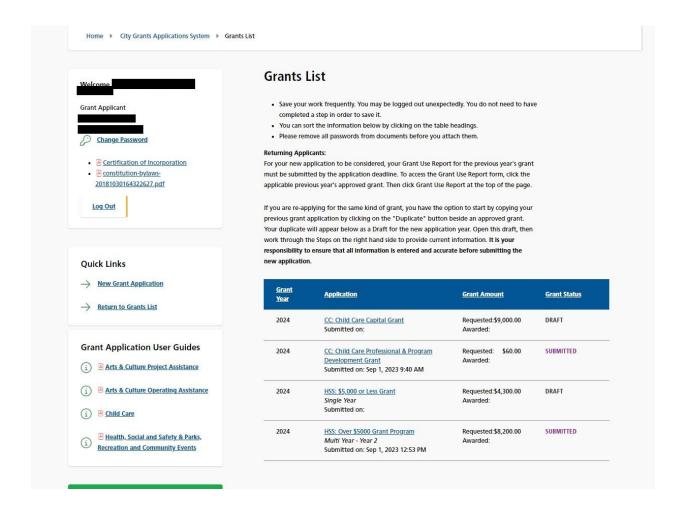


3. Grants List Options

a. Grant List

Once logged in, all of your Grants are listed on the page, and show the following information:

- Year
- Grant Program
- Date & Time Submitted
- Requested Grant Amount
- Amount Awarded
- Grant Status

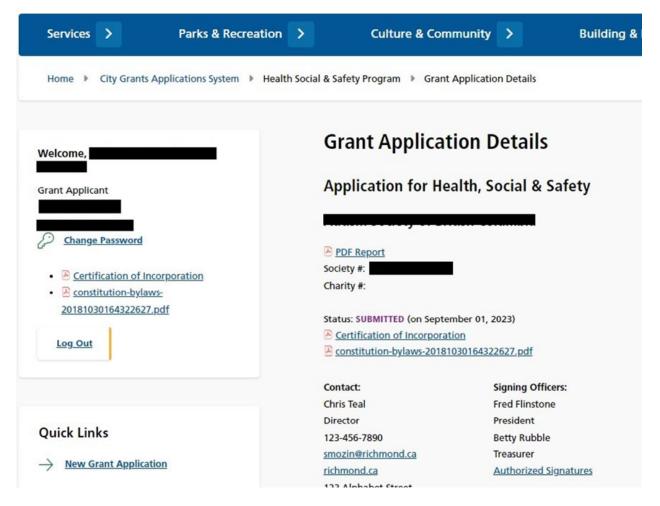


b. Navigate to a Grant Application

On the Grant list, click on the Grant Program for the application you wish to review. This will take you to the Grant Application Details page.



Grant Application Details page.

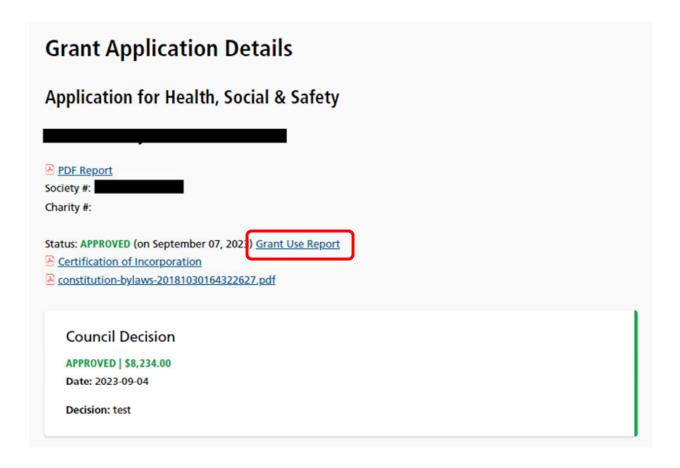


c. Enter Your Grant Use Report

Before you can apply for a grant, you must have completed the Grant Use Report for any previous grant you received.

Navigate to your Approved grant from a preceding year and press the link to **Grant Use Report**.





Proposal Title:	
Amount Approved: \$8,234.00 ation Review	
Summary of grant use (from your original application, or mo	odified as necessary)*
rest Please indicate how the City grant money w	was spent, or is
currently budgeted for use:	Amt (\$)
Personnel (Salaries and Benefits)	\$0.00
Consultant Services	\$0.00
Volunteer Support (e.g. expenses, recognition)	\$0.00
Volunteer Support (e.g. expenses, recognition) Office Rent or Mortgage	\$0.00
Office Rent or Mortgage	\$0.00
Office Rent or Mortgage Utilities and Telephone	\$0.00
Office Rent or Mortgage Utilities and Telephone Supplies	\$0.00
Office Rent or Mortgage Utilities and Telephone Supplies Equipment	\$0.00 \$0.00 \$0.00
Office Rent or Mortgage Utilities and Telephone Supplies Equipment Photocopying	\$0.00 \$0.00 \$0.00 \$0.00
Office Rent or Mortgage Utilities and Telephone Supplies Equipment Photocopying Program Materials	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

\$0.00	
Details Of Staffing Indicate	ed Ahove
Staff	Number of Staff Avg. Hours/Week
100 mark 100	Number of Staff Avg. Hours/week
Full Time Employees	
Part Time Employees	
Volunteers (excluding	
board members)	
Number served by this grai	nt?*
Number of Richmond Resid	dents served by this grant?*
	, , , , , , , , , , , , , , , , , , , ,
How were these numbers o	determined?*
now were these numbers to	determined:
	0
	1
	1
Yes	1
Yes No	this service or program?
Yes No	1
Yes No	this service or program?
Yes No	this service or program?
	this service or program?
Yes No	this service or program?
Yes No	this service or program?
Yes No If yes, please describe	this service or program?
Yes No	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe	this service or program?
Yes No If yes, please describe If no, why not?	this service or program?
Yes No If yes, please describe If no, why not?	this service or program? the fee and structure:
Yes No If yes, please describe If no, why not?	this service or program? the fee and structure:
Yes No If yes, please describe If no, why not?	this service or program? the fee and structure:

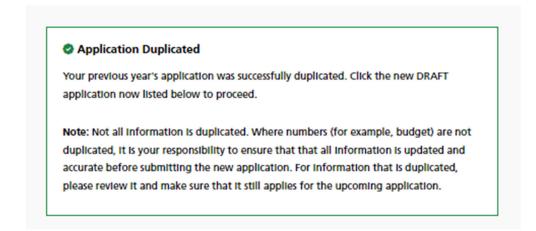
Funding Source	Amount
	\$0.00
	\$0.00
	\$0.00
	\$0.00
	\$0.00
	\$0.00
is there a surplus (deficit) expected from the Ci	Ity Grant?*
Yes	ny drant:
○ No	
If yes, please explain:	
Based on the goals identified in your application benefits of this grant, including evaluation me	on, please describe the community
	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community
benefits of this grant, including evaluation me	on, please describe the community ethods and a summary of the results
benefits of this grant, including evaluation me to-date*	on, please describe the community ethods and a summary of the results
benefits of this grant, including evaluation me to-date* Attach community benefits reports (optional)	on, please describe the community ethods and a summary of the results
benefits of this grant, including evaluation me to-date* Attach community benefits reports (optional)	on, please describe the community ethods and a summary of the results
benefits of this grant, including evaluation me to-date* Attach community benefits reports (optional)	on, please describe the community ethods and a summary of the results

d. Duplicate a Grant Application

To create a new Grant Application from a previous application, you will find the "Duplicate" button in the Grant Status column for Grants that have been **Approved** or **Reporting**Completed on the Grants Listing page. Click on the "Duplicate" button to create a copy of your Grant in **DRAFT** mode.



Grant Application Duplication confirmation.



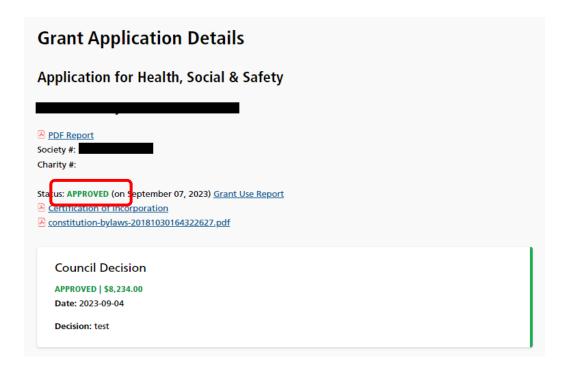
The duplicated Grant application will appear on the Grants List with Status DRAFT.



4. Grant Status

a. Grant Status

The Grant Status is located at the top of the Grant Application. When you submit your application, and when your interim/final report is accepted, the system will send you an automatically generated email to notify you.



Below are the different Grant statuses:

- DRAFT
- SUBMITTED
- UNDER REVIEW
- DECLINED
- APPROVED
- REPORTING COMPLETED

b. Draft

The Grant Applicant is entering and adding to the application. The Grant Administrator may view the information.

c. Submitted

When the application is in the Submitted status, no further edits can be done to the application by the Applicant. The Grant Administrator may ask for additional information from the Applicant and attach it to the application under the title of 'Additional Information'.

d. Under Review

When the application is in the Under Review status, it is being reviewed by the Grant Administrator and Grant Reviewers. They will assess the application and make recommendations to Council. Then Council will review the grant and make a final decision.

e. Approved

A grant is awarded by Richmond City Council. The applicant may enter their (results of use of the grant) interim or final report, when ready.

f. Reporting Completed

For grant recipients, an interim or final grant use report must be provided by the next year's grant application deadline if the society wishes to apply for a grant the following year. If not re-applying, a final report must be submitted by the end of the society's fiscal year. Your society will be notified by e-mail once the report has been accepted.

g. Declined

This status is set if Council declines the grant application.

5. Create a Grant Application

a. General Tips

You can create a new Grant Application either from scratch, or by having the system duplicate one of your previous Grant Applications (See "Duplicate a Grant Application" for instructions).

Below are some tips to assist you when creating a Grant Application from scratch:

- 1. There is a navigation menu on the left hand side that allows you to go directly to the different parts of the application.
- 2. All required fields are marked with a *.
- 3. To attach a document to the application, first click 'Choose File' and locate the document on your computer, then click 'Add File' to add the document to your application.

4. Missing information or errors are highlighted with pink:



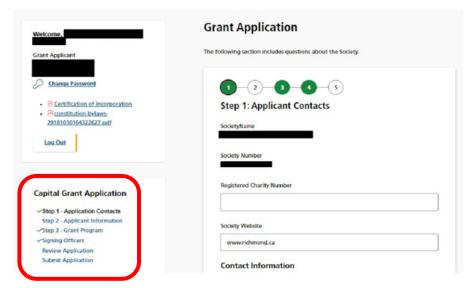
A summary of these issues will also be displayed in an error message at the top and bottom of the page.

Please correct the following:

Proposal Title is required

Please enter the Requested Grant Amount

5. Steps completed with all required information receive a green checkmark \checkmark in the navigation menu on the left side of the screen.



- 6. The system allows you to upload up to 3 documents for each question and accepts any combination of the following file formats:
 - PDFDOC

- DOCX
- JPEG
- JPG
- GIF
- TIFF

- PNG
- XLS
- XLSX
- BMP
- 7. If you have uploaded a wrong file or wish to update an existing file, please remove the unwanted file by clicking the **Remove** link to the right of the file.
- 8. At any given point during the application process, you can click the "Save Draft" button at the bottom of the page and log out of the system. If you use the "Save Draft" button, be assured that all information you have entered has been saved in the database.

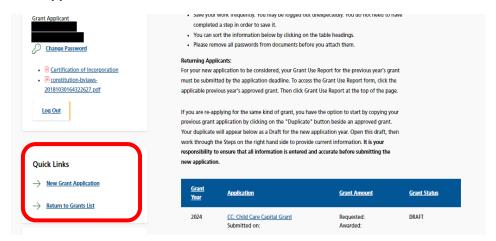


9. To proceed through the steps in order, click the "Save & Proceed to Next Step" button at the bottom of the page for each step. All edits will be re-checked when the Grant Application is Submitted.



b. Creating your Grant Application

To create a new Grant Application from scratch, you will find the "New Grant Application" button in the navigation menu on the left of the screen. Click on the button to go to **Start a New Application**.



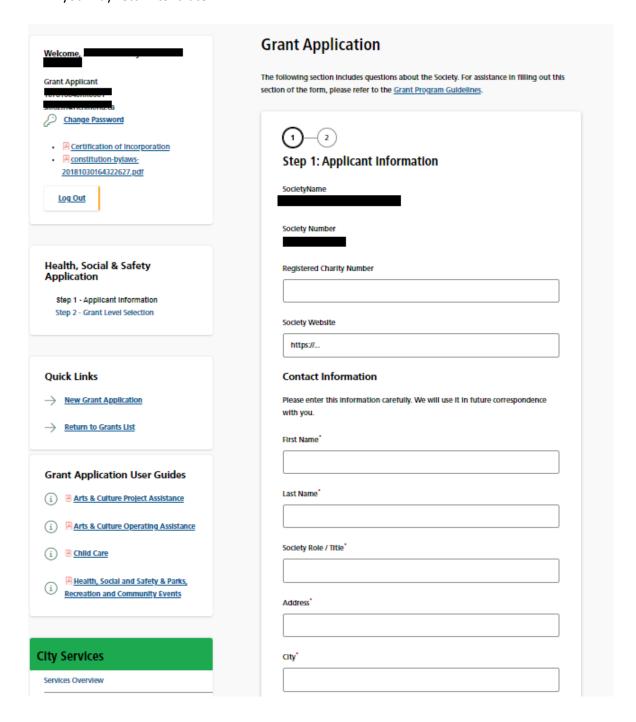
c. Select a Grant Program

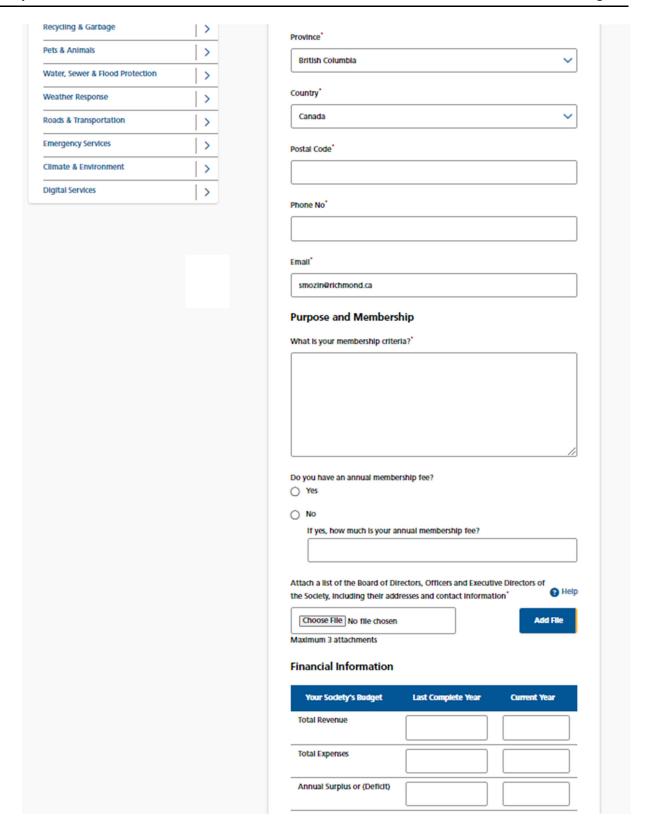
This step asks you to choose a grant program. This selection must be made before you continue onto the next step. Complete this information and press Save and Proceed to Next Step.

New Grant Application The City of Richmond provides a range of grant programs. To make an online application, please select one of the grant programs below. As you fill in your application, please be sure to use one of the following options before exiting each page. Save Draft - The Save Draft button will save any changes made to the current application and you will remain on this page. You do not need to complete all questions in order to save your progress. Save & Proceed to Next Step - The Save & Proceed button will save any changes made to the current page, before moving you to the next page. At some steps, you will need to complete all the required questions in order to proceed. Form Navigation - You can use the menu on the left to jump to any available page of the form. Please note that navigating to another page of the application form through the menu on the left will discard any unsaved changes. File Uploads - To attach a file to your application please press the Upload button and then Add File button before pressing Save Draft or Continue. Start a New Application Select Grant Type: Health, Social & Safety • O Parks, Recreation & Community Events Arts & Culture Operating Assistance Child Care Capital Grant Child Care Professional & Program Development Grant Start Application **Return to Grants List**

d. Step 1: Applicant Information

This step allows you to enter general information on the organization and contact information. Complete this information and press **Save and Proceed to Next Step**. Remember, you may press **Save Draft** at any time and your application will be saved so that you may return to it later.



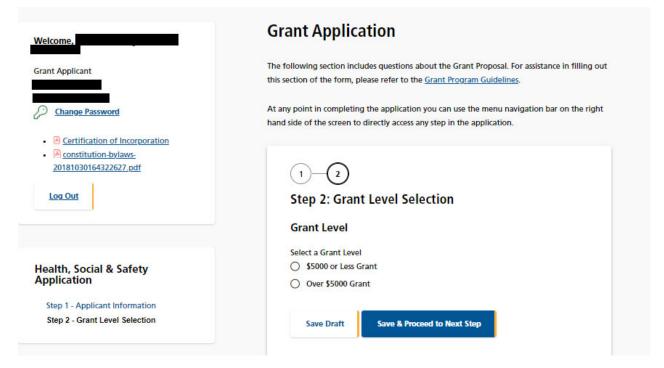


Explanation for Accumulated Surplus or (Deficit)* Attach Financial Statements for Last Year (Include a balance sheet and statement of revenue and expenses, audited financial statements are preferred)* Choose File No file chosen Maximum 3 attachments If you do not have audited financial statements, explain why not	st Complete Year	
Explanation for Accumulated Surplus or (Deficit)* Attach Financial Statements for Last Year (Include a balance sheet and statement of revenue and expenses, audited financial statements are preferred)* Choose File No file chosen Add File Maximum 3 attachments		
Explanation for Accumulated Surplus or (Deficit)* Attach Financial Statements for Last Year (Include a balance sheet and statement of revenue and expenses, audited financial statements are preferred)* Choose File No file chosen Add File Maximum 3 attachments		
Explanation for Accumulated Surplus or (Deficit)* Attach Financial Statements for Last Year (Include a balance sheet and statement of revenue and expenses, audited financial statements are preferred)* Choose File No file chosen Add File Maximum 3 attachments		
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Choose File No file chosen Add File Maximum 3 attachments		
Choose File No file chosen Add File Maximum 3 attachments	tach Financial Statements for Last Year (Include a balance sheet a	and
Maximum 3 attachments	tement of revenue and expenses, audited financial statements a	
	stement of revenue and expenses, audited financial statements a eferred)*	re 🕜 Help
you do not have audited financial statements, explain why not	eterment of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen	re 🕜 Help
	eterment of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen	re 🕜 Help
	eterment of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen aximum 3 attachments	re 🕜 Help
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	eterment of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen aximum 3 attachments	re 🕜 Help
Attach Operating Budget For Current Year*	chement of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen aximum 3 attachments wou do not have audited financial statements, explain why not	re 🕜 Help
ttach Operating Budget For Current Year* The Choose File No file chosen Add File	chement of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen aximum 3 attachments avoid on not have audited financial statements, explain why not tach Operating Budget For Current Year*	Add File
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	chement of revenue and expenses, audited financial statements a eferred)* Choose File No file chosen aximum 3 attachments you do not have audited financial statements, explain why not tach Operating Budget For Current Year* Choose File No file chosen	Add File

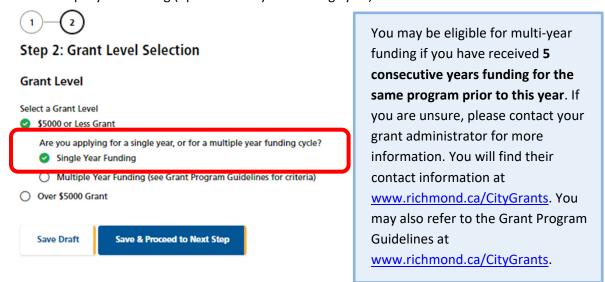
e. Step 2: Grant Level Selection

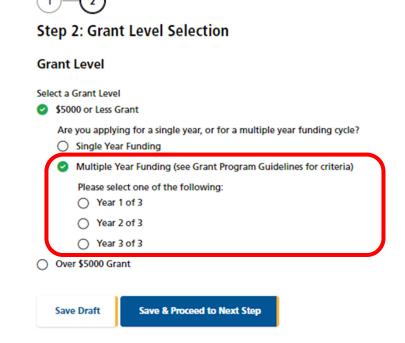
This step asks you to Select whether you are applying for a grant of \$5,000 or less, which the following will refer to as a Minor Grant, or if you are applying for a grant over \$5,000, which the following will refer to as a Major Grant.

Since completing Step 2 opens up more application steps, you must complete Step 2 before you can complete the rest of the application.



After you select the grant level, it asks you to select whether you are seeking single year or multiple year funding (up to a three-year funding cycle).

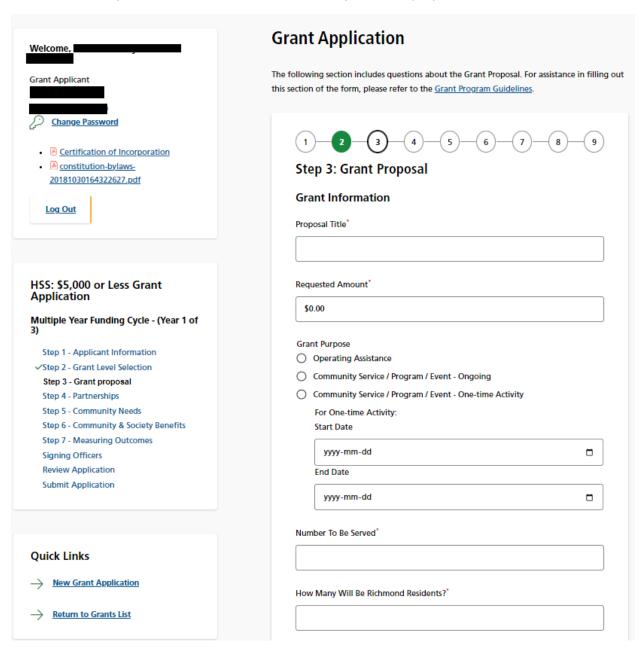




When you have made your choices on this step, press **Save and Proceed to Next Step**.

f. Step 3: Grant Proposal (Minor or Major Single Year Grant, or Minor or Major Year 1 Grant of a Multiple Year Funding Cycle)

This step collects all of the information about your Grant proposal.



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nt Application User Guid	des	How were these numbers determined?	
Arts & Culture Project Assista			
rts & Culture Operating Ass	Istance		
d Care			
th, Social and Safety & P. Ion and Community Ever			//
		Summary Of Request For City Of Richmond Grant (i activities, target group(s) and community benefits)	C Uni
vices			
verview			
& Garbage	>		
mals	>		
ver & Flood Protection	>	Identify any City of Richmond services you currently	
sponse	>	facilities, subsidized rent, property tax relief, photo with estimated values, if known)*	copyring, starting and others
ortation	>		
rvices	>		
	>		
& Environment ervices	1		
Environment	>	Proposed City Grant Budget Indicate How The Proposed Grant Will Be Used: Item	Amt (\$)
onment	>	Indicate How The Proposed Grant Will Be Used:	Amt (\$)
wironment	>	Indicate How The Proposed Grant Will Be Used:	
ironment	>	Indicate How The Proposed Grant Will Be Used: Item Personnel (Salaries and Benefits)	\$0.00
nvironment	>	Indicate How The Proposed Grant Will Be Used: Item Personnel (Salaries and Benefits) Consultant Services	\$0.00
nvironment	>	Indicate How The Proposed Grant Will Be Used: Item Personnel (Salaries and Benefits) Consultant Services Volunteer Support (e.g. expenses, recognition)	\$0.00
wironment	>	Indicate How The Proposed Grant Will Be Used: Item Personnel (Salaries and Benefits) Consultant Services Volunteer Support (e.g. expenses, recognition) Office Rent or Mortgage	\$0.00 \$0.00 \$0.00
ironment	>	Indicate How The Proposed Grant Will Be Used: Item Personnel (Salaries and Benefits) Consultant Services Volunteer Support (e.g. expenses, recognition) Office Rent or Mortgage Utilities and Telephone	\$0.00 \$0.00 \$0.00 \$0.00

		\$0.00
Local Travel		\$0.00
Other, provide details		\$0.00
	Total:	\$0.00
etalls Of Staffing Indicated A	Above	
Staff	Number of Staff	Avg. Hours/Week
Full Time Employees	0	0
Part Time Employees	0	0
Volunteers (excluding board members)	0	0
o Tou Require A Grant For 1	he Full Amount Requested	o implement The
roposal?) Yes) No		
Yes No	rt Of The Amount Requested	I, How Will It Be Used?*
	rt Of The Amount Requested	I, How Will It Be Used?*
Yes No		I, How Will It Be Used?
Yes No No You Receive A Grant For Par		I, How Will It Be Used?* Amt (5)
Yes No No You Receive A Grant For Par Total Proposal Fundin Description Amount of City Grant Requ	g ested	/.
Yes No No You Receive A Grant For Par Total Proposal Fundin	g ested	/.
Yes No You Receive A Grant For Par otal Proposal Fundin Description Amount of City Grant Requ	ested ther Funders*	/.

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F	ee
	No If yes, please describe the fee and structure
	If not, why not?
	Save Draft Save & Proceed to Next Step

g. Step 3: Grant Proposal Update (Minor or Major Year 2 or Year 3 Grants of a Multiple Year Funding Cycle)

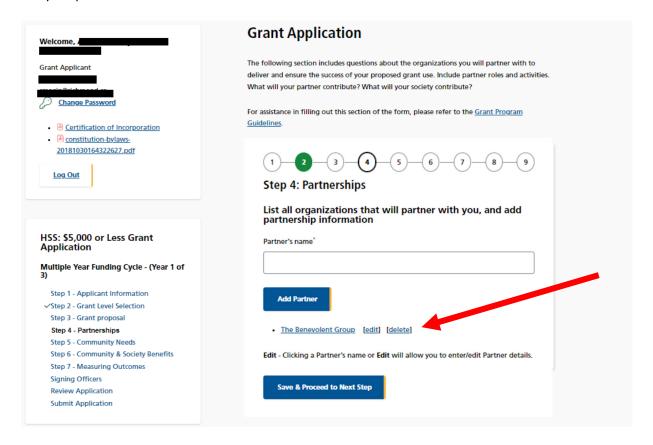
This step collects all of the information about your Grant proposal.

 Constitution-bylaws- 20181030164322627.pdf 	Step 3: Grant Proposal Update
20161030164322627.pui	Amount Requested [*]
<u>Log Out</u>	\$0.00
	Proposal Information
HSS: \$5,000 or Less Grant Application	Proposal Title*
Multiple Year Funding Cycle - (Year 2 of 3)	
Step 1 - Applicant Information	Summary Of Request For City Of Richmond Grant (Include proposed activities,
✓Step 2 - Grant Level Selection	target group(s) and community benefits)*
Step 3 - Grant Proposal Update Signing Officers	
Review Application	
Submit Application	
Quick Links	Please review your Year 1 application and explain and/or attach information
New Grant Application	regarding any changes that will impact grant use.*
Return to Grants List	
Grant Application User Guides	
(i) Arts & Culture Project Assistance	
Arts & Culture Operating Assistance	and/or ② Hel
<u> </u>	
i) A Child Care	Choose File No file chosen Add File
	Choose File No file chosen Maximum 3 attachments
i A child Care Health, Social and Safety & Parks,	Maximum 3 attachments
i A Child Care A Health, Social and Safety & Parks.	
i A child Care Health, Social and Safety & Parks,	Maximum 3 attachments

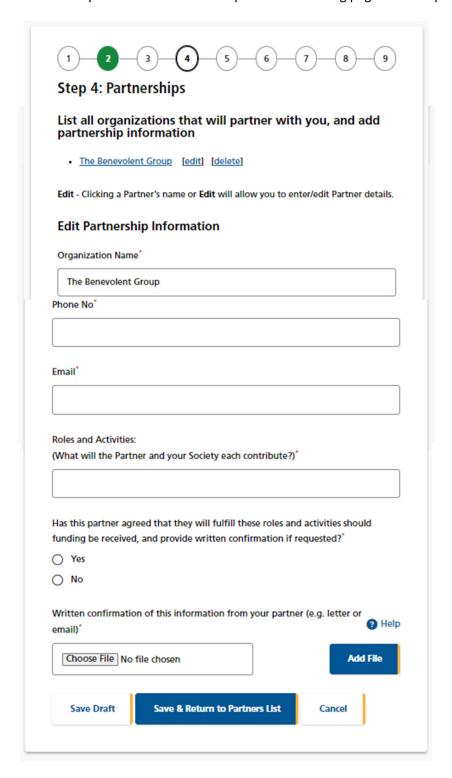


h. Step 4: Partnerships (Both Minor and Major Grants, All Years)

This step collects all of the information about your Partnerships. First enter a list of each of your partners.

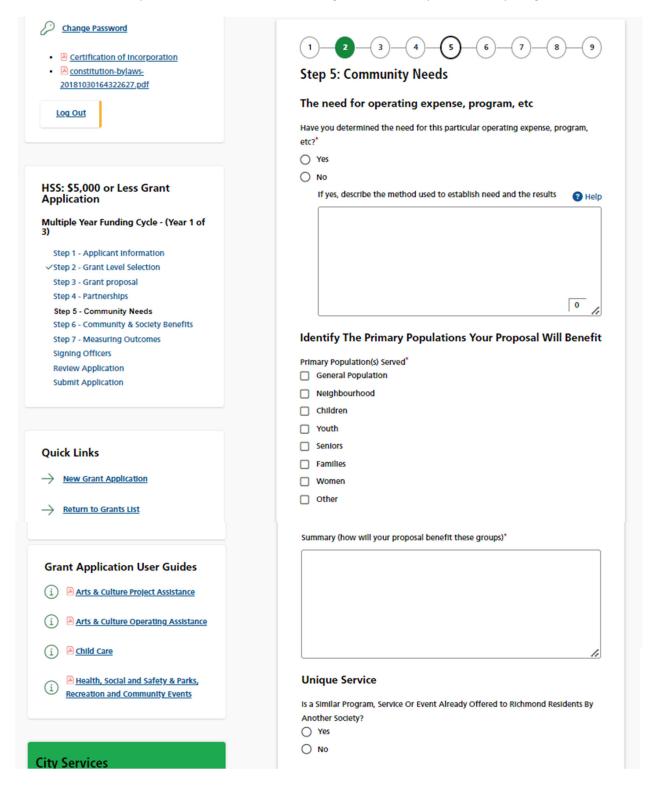


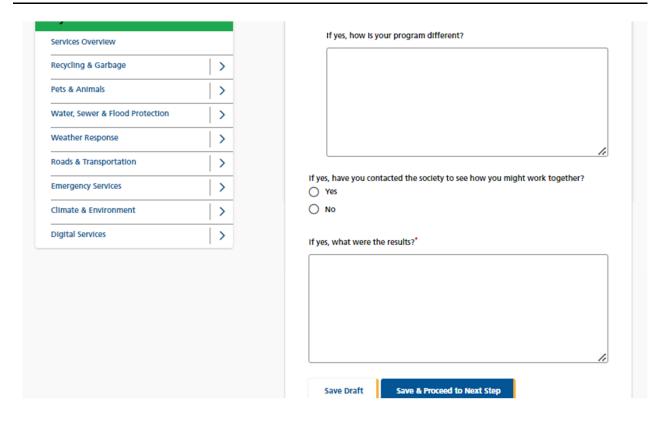
Next click on the partner's name and complete the following page for each partner.



i. Step 5: Community Need (Major Single Year Grant, or Minor and Major Year 1 Grant of a Multiple Year Funding Cycle)

This step collects information concerning the community needs that your grant will address.

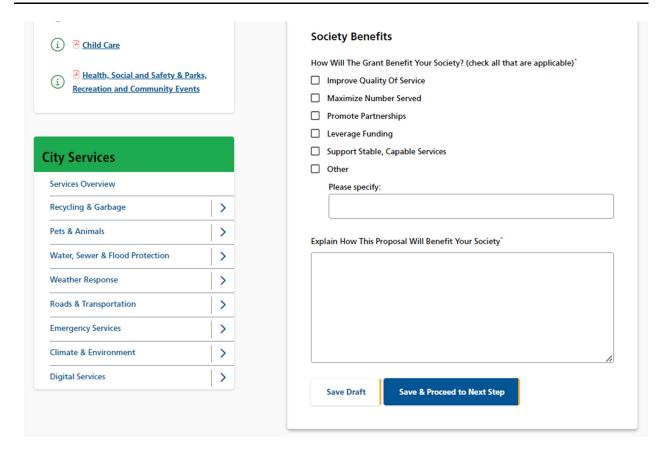




j. Step 6: Community and Society Benefits (Major Single Year Grant, or Minor or Major Year 1 Grant of a Multiple Year Funding Cycle)

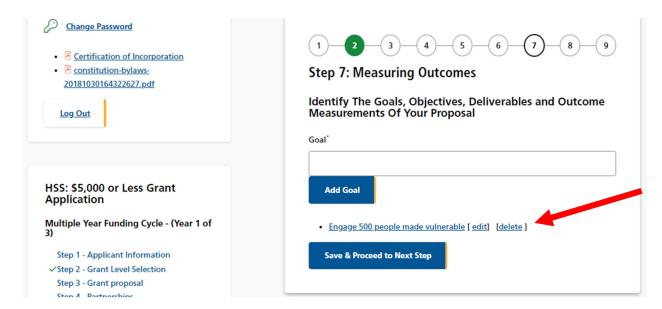
This step collects information concerning the benefits that your grant will create.

Change Password	1 2 3 4 5 6 7 8 9
	Step 6: Community & Society Benefits
<u>Log Out</u>	Community Benefits
	Explain How Your Grant Will Meet The Following Objectives (check all that are applicable)*
	Promoting The City's Vision: "to be the most appearling, livable and well-managed city in Canada"
HSS: \$5,000 or Less Grant Application	☐ Inclusion
	☐ Social Equity
Multiple Year Funding Cycle - (Year 1 of 3)	☐ Volunteerism
	Wellness
Step 1 - Applicant Information	☐ Innovation
✓ Step 2 - Grant Level Selection Step 3 - Grant proposal	☐ Build Individual Capacity
Step 4 - Partnerships	☐ Build Organizational Capacity
Step 5 - Community Needs	☐ Build Community Capacity
Step 6 - Community & Society Benefits	☐ Neighbourhood Connectedness
Step 7 - Measuring Outcomes Signing Officers	☐ Citizen Engagement
Review Application	Provide Social Sustainability
Submit Application	☐ Provide Economic Sustainability
	Provide Environmental Sustainability
	☐ Other
0.11.11	Please specify:
Quick Links	
New Grant Application	
	Describe How Your Proposal Will Provide These Community Benefits*
→ Return to Grants List	
Grant Application User Guides	
i Arts & Culture Project Assistance	
Arts & Culture Operating Assistance	

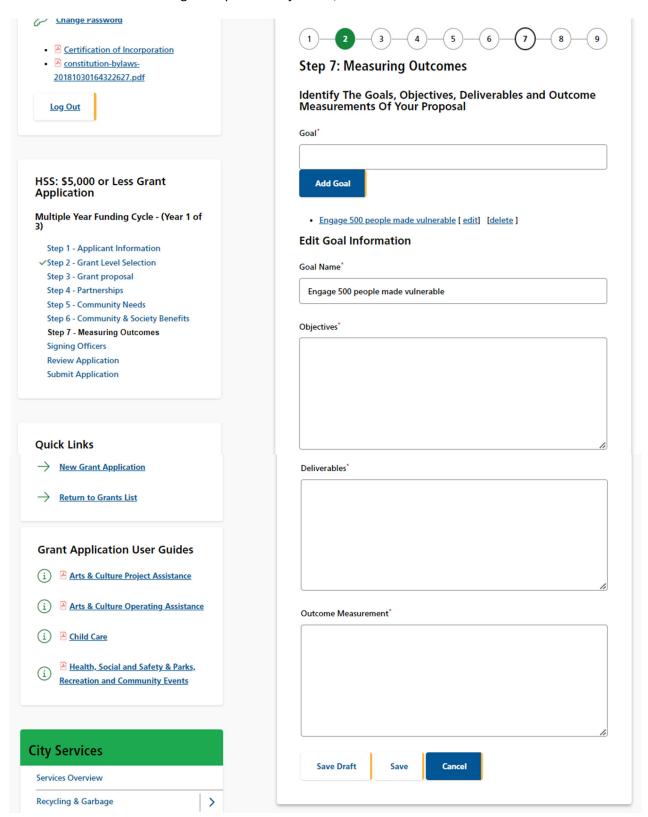


k. Step 7: Measuring Outcomes (Major Single Year Grant, or Minor or Major Year 1 Grant of a Multiple Year Funding Cycle)

This step consists of two screens. On the first one you list the goals that your grant will address.

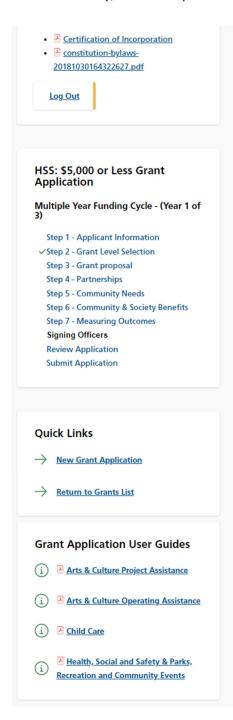


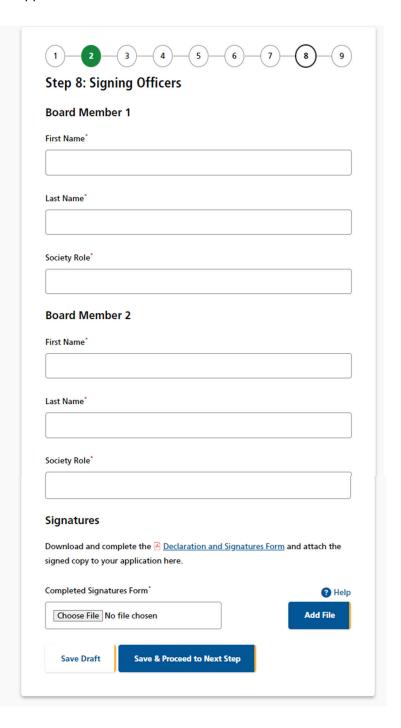
Then click on each goal to provide objectives, deliverables and outcome measurements.



l. Signing Officers

This step allows you to download a form for the signatures of two signing officers of your society, and then upload it to the application.



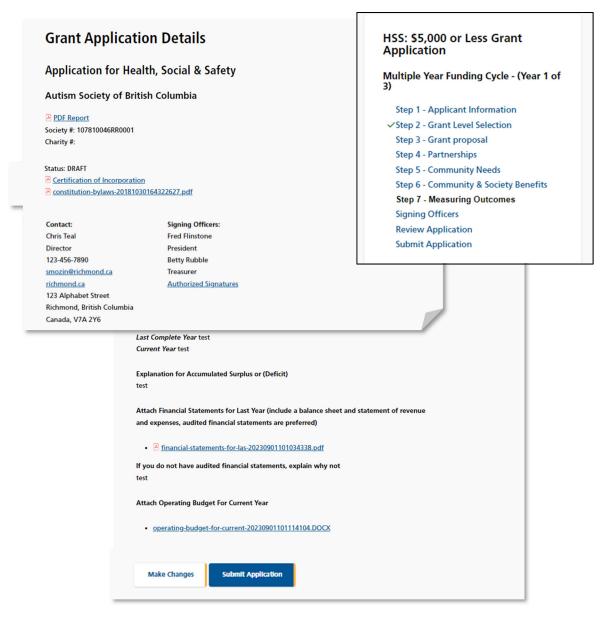


6. Review Application

a. General

Once you have completed the application, the system will take you to the "Review Application" page where you can review all your information and view any uploaded documents. If you need to make any changes, you may click on the link from the navigation menu on the left side of the screen or click the "Make Changes" button at the bottom of the page.

The navigation menu on the left side of the screen will also indicate if you have provided all required information. If any of the steps do not have a green checkmark ✓ next to it, you will need to go back to that step and review the information.



b. Print Application

To print the application use the print function on the browser.

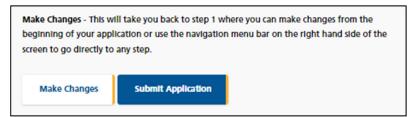
c. Submit Application

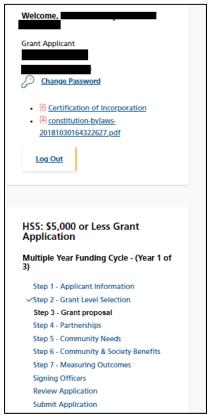
If you are satisfied with your answers and are ready to submit the application, there are two

ways to do this.

On the navigation menu on the left side of the screen, you may click Submit Application.

Or, at the bottom of the Review Application page, click the button that says Submit Application.





If you have not fully completed the application, the system will list the unfinished step(s) on the page.

You may click on the link provided on the list or use the navigation menu on the left side of the screen to return to that specific step, review your answer, and complete the application.

Grant Application Submission

Please review your application thoroughly and be sure that all sections have been filled out completely and accurately. If any required fields are left blank, your application cannot be submitted for review.

1 You have not fully completed the application.

Following is a list of steps that have not been completed. You must complete these steps before submitting your application. Please click on the links below to complete each unfinished step(s).

- Step 1 Applicant Information
- Step 3 Grant proposal
- Step 4 Partnerships
- Step 5 Community Needs
- Step 6 Community & Society Benefits
- Step 7 Measuring Outcomes
- Signing Officers

d. Terms & Conditions

If all answers are in order, the system will take you to the final step: "Terms & Conditions".

Please read through the document carefully.

You must answer "Yes" at the bottom of the page before you can submit the application successfully.

Once it is submitted, the system will send you an email confirming your application.

Since this is a competitive process, please note that once the application is submitted, you will no longer be able to make changes. Please review your application thoroughly before pressing Submit.