

## **Alderbridge Supportive Housing – Good Neighbour Agreement**

### **About the Good Neighbour Agreement**

This “Good Neighbour Agreement” is a clause imbedded into the RainCity Housing Alderbridge Modular Program Agreement. The document is reviewed and signed by every tenant before moving into a unit. The guidelines are intended to inform a general code of conduct for the tenant upon moving into the Modular. This agreement is reviewed at tenant meetings and with individuals on a regular basis.

### **Good Neighbour Clause**

It is very important that the Alderbridge Program building and the people living and working there are a positive presence in the Richmond community.

#### **1. Program Participants agree to:**

- a) Treat their neighbours and the community with consideration and respect
- b) Not make excessive noise at any time or cause unnecessary disturbances
- c) Not engage in activities that can affect the personal or emotional well-being of other Program Participants
- d) Make sure that the security doors are closed properly and that you do not let unknown people through the communal entry system. that you do not know
- e) Put their garbage in the bins provided and do not throw anything from their windows
- f) Clean up after their animals in the neighborhood
- g) Not smoke or consume drugs or alcohol in common spaces including but not limited to the lobby, hallways, stairwells, dining room and around the front entrance of the building as per the local by-laws.
- h) Dispose of used needles in the proper receptacles provided. Used needles are a health hazard and a huge concern for everyone in the community. Safe sharps disposal is critical and will be taken seriously by program staff.

#### **2. RainCity Housing agrees to:**

- a) Treat all program participants and visitors to the building with consideration and respect
- b) Have a complaints process in place for Program Participants
- c) Hold regular house meetings where we can hear feedback about community concerns
- d) Work with Program Participants, neighbours, and community members to address any concerns

### **E. ENDING THIS AGREEMENT**

#### **1. RainCity may end this Agreement:**

- a) Immediately: if the Program Participant commits a serious act of violence towards staff, guests, invitees, other residents or members of the community

- b) With 48 hours written notice if:
- i. The Program Participant is behaving in a manner which is abusive and/or threatening to the mental or physical well-being of another Program Participant, staff, guests, invitees, or neighbours
  - ii. The Program Participant is significantly disrupting the quiet enjoyment of other participants and/or neighbours
  - iii. The Program Participant engages in willful vandalism or damage to the building or property
  - iv. The physical condition of the Program Participant's unit is such that it would interfere with overall building safety and the Program Participant is unwilling to participate in a solution
- c) With 30 days written notice if:
- i. The Program Participant is absent from the Program Accommodation Unit for one month or longer without the prior written consent of RainCity, even if the Program Accommodation Payment is paid for that period
  - ii. The participant has not paid the program fee to RainCity or is chronically late in paying their fee
  - iii. RainCity deems that a person who is not the Program Participant is residing in a unit