



Updated: May 12, 2020

1. What are Public Skating and Drop-In Figure Skating and what is the difference?

Public Skating sessions are for participants to do “basic” skating. No jumps and spins are allowed during these sessions. Drop-In Figure Skating sessions are dedicated to figure skating skill development with jumps and spins permitted. Coaches are allowed in the Drop-In Figure Skating session but must pay individually.

2. Is public skating open to all ages?

Yes. Children under seven (7) years of age must be accompanied by an adult on the ice at all times with the adult in skates and remaining on the ice for the duration of the skate.

3. What equipment is needed?

Participants may bring their own skates and helmets. Rentals are available for an additional fee.

****Sticks are allowed (NO PUCKS) during our weekday daytime skates. Sticks will not be allowed during our evening and weekend skates. Pucks are not allowed on the ice at anytime. Sticks are to be used for balance purposes. This is a trial for the spring season only currently.****

4. When are public skates offered?

Visit www.richmond.ca/arenas for an up-to date schedule.

5. When does registration open for Public Skate registered visits?

Every Monday at 6:00am (online) & 8:30am (through the Registration Call Centre) for sessions that take place the following week.

6. How many skaters are allowed on the ice?

Skates during the week are capped at 30 skaters. Weekends and holidays are capped at 45 skaters.

7. What are admission rates for public skating?

Regular admission rates apply. Participants wanting to book more than one session are required to pay for each session.

Rates:

Child	\$3.50
Youth	\$3.90
Adult	\$5.55
Senior	\$3.90

Rentals:

Skate Rental	\$3.15
Helmets	Free



8. Are there any special protocols in place for COVID-19?

- Arrive no more than 15 minutes before your scheduled time. You will be greeted by a staff member and screened with the following questions:
 - Do you have any of the following symptoms: cough, shortness of breath or difficulty breathing?
 - Do you have at least two of these symptoms: fever, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell?
 - Have you returned from a trip outside the country within the last two weeks?
 - Have you been in contact with someone with COVID-19?
- Maintain a minimum of 2 metres physical distance at all times.
- Wash and/or disinfect your hands upon entering the building and before going on the ice.
- Listen carefully to staff instructions and follow them closely.
- Exit the facility within 10 minutes of your session end time.
- Follow directional signage to the exit doors, which may not be the same doors you entered.
- Wash and/or disinfect your hands on your way out of the building.

9. When is registration cut off?

When the session is full, which follows the same procedure as aquatics.

10. Will the Seals (skating aids) be available?

Yes. The device is non-transferrable and is the responsibility of the user (or parent/guardian) to return to the staff once its use is completed.