

Access Richmond

A Guide to Community Resources



March 2023

 Richmond

Table of Contents

Access Richmond.....	1
Community Resources	1
Fee Subsidy Programs	1
Living with a Disability.....	3
Newcomers.....	5
Children.....	8
Youth	11
Seniors.....	14
Women’s Services	18
Income Assistance.....	19
Housing.....	19
Emergency Food and Shelter.....	20
Mental Health and Addictions.....	22

Please Note

The information in this guide is up to date at the time of printing. Names, addresses, telephone numbers and website links may change, and publications may go out of print, without notice.

Visit www.Richmond.ca for an updated version of the Access Richmond Guide.

For More Information

Accessibility Coordinator

Phone: 604-247-4678

Email: Accessibility@richmond.ca

Access Richmond

This guide highlights a range of City and community resources available to support individuals and families living in Richmond.

Community Resources

The Richmond Low Income Resource Directory

This directory contains a comprehensive list of services and resources for people living on low income in Richmond. For more information, visit www.RCRG.org.

Richmond Public Library

The Richmond Public Library provides essential resources that educate and empower members in the community. Programs support individuals of all ages with a focus on families, youth, seniors, new Canadians, job seekers and tech-curious. For more information, visit RPL.YourLibrary.ca.

Fee Subsidy Programs

Recreation Fee Subsidy Program

The Recreation Fee Subsidy Program (RFSP) helps residents of all ages who are experiencing financial hardship to access a wide variety of cultural, sport and recreational activities and programs offered through the City of Richmond and Community Associations and Societies. For more information or to apply, phone 604-247-4909, email Subsidy@richmond.ca or visit www.Richmond.ca/Subsidy.

KidSport Richmond

This not-for-profit charity of Sport BC assists with the registration cost of participation in sports programs, to ensure all Richmond kids from low-income families have access to a season of sport. For more information, phone 778-803-7115, email KidSportRichmond@gmail.com or visit www.KidSportCanada.ca/British-Columbia/Richmond.

Canadian Tire Jumpstart

Canadian Tire Jumpstart Charities is a national charity committed to ensuring kids in need have equal access to sport and recreation. With an extensive, national network of more than 1,000 grantees and 289 local chapters, Jumpstart helps eligible families cover the costs of registration, transportation and equipment, and provides funding to selected organizations for recreational infrastructure and programming. Supported by Canadian Tire Corporation, Jumpstart has provided more than 3 million opportunities for Canadian kids to get in the game since 2005. For more information, visit Jumpstart.CanadianTire.ca.

Instructor/Lifeguard Subsidy Program

This subsidy program provides training courses offered by the City of Richmond at a subsidized rate to youth and adult residents (13+ years) who are experiencing financial hardship, and who are interested in a career or position as an Instructor/Lifeguard. For more information or to apply, call 604-238-8017, email Aquatics@richmond.ca or visit www.Richmond.ca/Aquatics.

Living with a Disability



AutismBC

3688 Cessna Drive

Since 1975, AutismBC has provided information and support to people on the autism spectrum and their families. AutismBC is here to empower the autism community with credible information, vetted resources, and to highlight, celebrate and amplify autistic voices. For more information, phone 604-434-0880, email Hello@autismbc.ca or visit www.AutismBC.ca.

Autism Information Services British Columbia

3688 Cessna Drive

Autism Information Services British Columbia (AIS BC), part of the Ministry of Children and Family Development (MCFD), is a provincial information centre for autism. AIS BC provides information to families, service providers, and community professionals across BC about assessment, effectively using Autism Funding and accessing

community supports and services. Staff are available by phone or email. For more information, phone 1-844-878-4700 (toll-free), email AutismInformation@gov.bc.ca or visit www.Gov.bc.ca/Autism.

Recreation Access Card

This card enables Richmond residents who are living with a permanent disability that seriously impairs activities of daily living to receive a 50% discount to drop-in activities at City of Richmond community centres, aquatic centres and arenas. For more information, phone 604-247-4692, email Accessibility@Richmond.ca or visit www.Richmond.ca/AccessCard.

Richmond Centre for Disability

842 – 5300 No. 3 Road, Lansdowne Centre

Richmond Centre for Disability (RCD) offers a variety of specialized information, resources and activities to individuals living with disabilities and their support networks. RCD takes a cross-disability approach and helps create opportunities for those with disabilities to take more control of their lives. For more information, phone 604-232-2404 or visit www.RCDRichmond.org.

Aspire Richmond

170 – 7000 Minoru Boulevard

From infancy through adulthood, Aspire Richmond (formerly Richmond Society for Community Living) supports people with developmental disabilities to define, discover and advocate for their self-determined goals, passions and happiness. Aspire helps more than 1,000 people with developmental disabilities each year to lead thriving, connected and happy lives. Aspire also helps family members access programs and services, ensuring quality of care throughout the lifespan of the individual supported. A referral by health or community professionals, the BC Ministry of Children and Family Development or Community Living BC may be required

for some programs and services. For more information, phone 604-279-7040 or visit www.AspireRichmond.com.

Richmond Therapeutic Riding Association

13671 No. 3 Road

Richmond Therapeutic Riding Association (RTRA) offers a therapeutic horseback riding program for children and youth with disabilities that promotes physical, social and psychological well-being. Therapeutic Riding improves balance, strength and coordination, and creates trust and friendship between rider and horse. Wherever possible, children are paired according to their level of ability and needs. For more information, phone 604-241-7837 or visit www.RichmondTherapeuticRiding.com.

Newcomers

Newcomer's Guide to Richmond

This online guide contains local information about housing options, finding employment, a list of City and community services and much more. It is currently available in English, Traditional Chinese, Simplified Chinese, Ukrainian, Punjabi, Arabic, Farsi and Korean. For more information, visit www.Richmond.ca/Newcomers.

S.U.C.C.E.S.S.

220 – 7000 Minoru Boulevard

S.U.C.C.E.S.S. provides free settlement, language training, employment-related services and community connection activities at Richmond Caring Place. Information and services are available in English, Cantonese, Mandarin, Persian, Dari, Turkish, Uzbek, Hindi, Pashto, Japanese, Korean and Arabic. For more information, phone 604-279-7180 or visit www.SuccessBC.ca.

Richmond Multicultural Community Services

210 – 7000 Minoru Boulevard

Richmond Multicultural Community Services (RMCS) helps new immigrants and refugees settle in Canada by connecting them to jobs, housing and government and community services. RMCS also offers free programs and services such as English conversation classes, seniors programs and income tax clinics. For more information, phone 604-279-7160 or visit www.RMCS.bc.ca.

Immigrant Services Society of BC

150 – 8400 Alexandra Road

Immigrant Services Society of BC (ISSofBC) provides a variety of support services including language training for immigrants and refugees to help them get settled, find careers and learn what they need to know about starting their new lives in Canada. For more information, phone 604-233-7077 or visit www.IssBC.org.

Richmond Continuing Education

7811 Granville Avenue

Richmond Continuing Education offers a variety of educational programs for school-age students and adults throughout the year: Adult Secondary Graduation, Mandarin Language Studies, Richmond Education Assistant Program, Summer Learning and Youth & Children's program. For more information, phone 604-668-6123, email RCE@sd38.bc.ca or visit www.RichmondCE.ca.

Settlement Workers In Schools

7811 Granville Avenue

The Richmond School District's Settlement Workers In Schools (SWIS) provide settlement support for immigrants, refugees and newcomers to help them adjust to their new surroundings, including building connections with Richmond schools and providing support and guidance to help families independently access services and resources in Richmond. For more information, phone 604-668-6268 or email SWIS@sd38.bc.ca.

LGBTQIA2S+ Support Program

210 – 7000 Minoru Boulevard

Richmond Multicultural Community Services (RMCS) provides support for members of the LGBTQIA2S+ community through facilitated group sessions, social events and one-on-one support services. Individuals who are new to the country, province or city and who are having a difficult time finding resources regarding gender identity, coming out, or acceptance can reach out to RMCS. RMCS can help support and guide individuals to build more meaningful connections and to embrace their identity. For more information, phone 604-279-7160 or email Info@rmcs.bc.ca.

Language Conversational Classes

City of Richmond – Community Centres

Various locations

604-276-4300

www.Richmond.ca/Register

English Corner

Various locations

www.EnglishCorner.ca

Richmond Public Library

100 – 7700 Minoru Gate

604-231-6422

www.YourLibrary.ca/Newcomers

For information about Chimo Community Service's Newcomers Settlement program, see pages 18 and 22 for contact details.

Children



Richmond Family Place

8660 Ash Street

Richmond Family Place is a Family Resource Program that provides a wide variety of programs for caregivers with children up to 6 years of age, with the addition of siblings up to 12 years. Registered and drop-in programs are available at Richmond Family Place and at various satellite locations in the community. For more information, phone 604-278-4336 or visit www.RichmondFamilyPlace.ca.

Family Services of Greater Vancouver – Richmond

250 – 7000 Minoru Boulevard

Family Services of Greater Vancouver is a non-profit working to support and empower individuals, families and communities. Our

free programs and services in Richmond include individual and family counselling; victim services for survivors of domestic violence and abuse; financial literacy, parenting and cooking classes; and Richmond Family Friends, a program for newcomers with young children that connects them to volunteer families in the community. Programs are offered in English, Cantonese, Mandarin, with support in Spanish. For more information, phone 604-279-7100 or visit www.FSGV.ca/Programs.

Richmond Child Care Resource and Referral Centre

190 – 7000 Minoru Boulevard

The Richmond Child Care Resource and Referral Centre (CCRR) provides access to information on finding child care in Richmond. Staff members provide options to assist parents in finding child care that meets their needs. Forms, information and directions on how to apply for the BC Affordable Child Care Benefit are also offered. Professional development workshops, curriculum materials and learning resources from the Richmond Early Years Library are also available for parents and child care providers. For more information, phone 604-279-7020 or visit www.RichmondKids.ca.

Connections Community Services

110 – 5751 Cedarbridge Way

Connections Community Services provides programs and services such as youth employment assistance, academic supports and affordable childcare that are responsive to the diverse needs of children, youth and families in Richmond. It is also home to Indigenous Support Programs, which provide resources and support for Indigenous children and families. For more information, phone 604-271-7600 or visit www.CCSociety.ca.

Settlement Workers In Schools

7811 Granville Avenue

The Richmond School District's Settlement Works In Schools (SWIS) assist newcomer students and families adjust to life in Richmond through settlement support, facilitating access to community resources and providing help to navigate the Richmond public school system (School District No. 38). A child's school should be contacted directly for details. For more information, visit www.SD38.bc.ca/Services/Settlement-Workers-Schools.

Grade 5 Active Pass

The pass is available to all Richmond students registered in Grade 5, including those home-schooled or attending private schools. Each pass includes free admission to: public swimming at Watermania and Minoru Centre for Active Living, public skating at Richmond Ice Centre and Minoru Arenas (skate rentals are an extra fee), West Richmond Pitch & Putt with a paying adult (rentals are an extra fee), and various drop-in programs at local community centres. For more information, visit www.Richmond.ca/Grade5Pass.

Live 5-2-1-0 Playbox

Live 5-2-1-0 Playboxes offer parents and caregivers new ideas on how to play with their kids. The unlimited access to a playbox is supplied with the necessary games and sports equipment. The shared equipment provides opportunities for families to get outdoors and engage with other families through active play. For more information on access and location of these playboxes, visit www.Richmond.ca/Playbox.

Youth



Youth Services

The City of Richmond Youth Services aims to address the needs of all youth aged 13–24 years. This is achieved by building relationships that are grounded in mentoring, role modeling and engagement, creating meaningful social, recreational and cultural experiences, building developmental assets, and working with other agencies and services to help support youth. For more information, phone 604-276-4110 or visit www.Richmond.ca/Youth.

Youth Facility Pass – Level 1

The free pass offers access to drop-in activities for youth aged 13–18 years old at participating City of Richmond community centres. Activities offered vary between community centres. For more information and schedules of activities, please contact each community centre and speak with the Youth Development Coordinator.

Programs for LGBTQIA+ Youth

The following three programs offer safe spaces for LGBTQIA+ youth and allies to hangout, meet other people and engage in fun activities. Activities include games, arts and crafts, and discussions around identity, acceptance and inclusion. All three programs are offered as a part of the Youth Facility Pass (Level 1).

Glitter

Mondays, 4:00–6:00pm

South Arm Community Centre – Upstairs Boardroom

For more information, contact South Arm Community Centre's Youth Development Coordinator at 604-238-8071.

AllWays

Wednesdays, 4:00–6:00pm

City Centre Community Centre – Social Room

AllWays occurs during the school year from September through June. For more information, contact City Centre Community Centre's Youth Development Coordinator at 604-204-8578.

People for Acceptance and Inclusion, Not just Tolerance (PAINT)

Thursdays, 4:00–6:00pm

Cambie Community Centre – Games Room

For more information, contact Cambie Community Centre's Youth Development Coordinator at 604-238-8379.

Foundry Richmond

101 – 5811 Cooney Road

Foundry Richmond provides a welcoming, inclusive and accessible space for young people between the ages of 12 and 24, along with their caregivers, free and confidential support. Services include easily accessible counselling and mental health support, primary care and sexual health clinic, work and education support, youth and family peer support as well as other services for young people and their families. No referrals required! The centre is a network of integrated health and social service centres across BC. Youth and caregivers can easily access services by registering on the Foundry BC App and/or calling or drop in to schedule an appointment. For the most up-to-date information, visit www.FoundryBC.ca/Richmond, phone 604-674-0550 or email FoundryRichmond@vch.ca.

Richmond Youth Media Program

7700 Minoru Gate

The Richmond Youth Media Program (RYMP) is a free program for youth 13–24 years old, presented in partnership with Richmond Addiction Services Society (RASS) and supported by the Vancouver Coastal Health Sharon Martin Community Health (SMART) Fund. Programming includes drop-in sessions and a variety of structured skill-building sessions. Participants learn media literacy skills that are relevant to their interests and are placed in a supportive environment where they can engage with positive role models. For more information, phone 604-247-8304, email MediaLab@richmond.ca or visit www.Richmond.ca/RYMP.

Touchstone Family Association

210 – 3031 Viking Way

Touchstone Family Association provides services focused on maintaining family relationships, which include a range of counselling and support services for families, youth and children.

Services include the Family Preservation and Family Reunification Program (FPFR), which offers counselling and crisis intervention for families and the RESET Youth Team, which partners with the Richmond School District to support youth aged 13–19 and their families. For more information, phone 604-279-5599 or visit www.TouchstoneFamily.ca.

Seniors



55+ Facility Pass

A low cost pass is available for individuals 55+ years old and to spouses less than 55 years old to participate in a variety of drop-in activities at City of Richmond community centres. Activities and cost vary by centre. For more information and for activity schedules, contact each community centre.

Community Legal Clinics

7191 Granville Avenue

Seniors First BC provides services to older adults who are not able to access legal help elsewhere due to low income or other barriers. Services are provided for legal issues such as residential tenancy/housing, debt, pensions, abuse, assisted living and guardianship. Legal consultations are offered every 4th Thursday of the month from 10:00am–12:00pm at the Seniors Centre at Minoru Centre for Active Living. Phone Seniors First BC at 604-688-1927 ext. 258 to make an appointment for a free 30 minute legal consultation. For more information on additional services, phone 604-437-1940 or visit www.SeniorsFirstBC.ca.

Seniors Community Connections

This free service provides a link between seniors and eligible services and benefits. Trained volunteers provide free information and referrals regarding community services, assist seniors in navigating through government systems and in filling out application forms. Topics include pensions, income tax, citizenship and permanent residency, medical plan, PharmaCare, legal resources, housing, Shelter Aid For Elderly Renters and more. Income tax for low-income seniors is offered year-round. Service is offered in a variety of languages depending on the availability of volunteers. Drop-in service is not available. To make an appointment with a volunteer information and referral counsellor, or to contact the Seniors Information Line, phone 604-279-7020.

Shopping Bus Service

This service offers access to local shopping with pickups and drop-offs at ten different independent senior housing locations. Line 1 (Monday and Thursdays) services Seafair Centre and Line 2 (Monday and Thursdays) services Minoru Centre for Active Living, Lansdowne

Centre, and Walmart Garden City (except on statutory holidays). Roundtrip bus fare is \$2.00, cash only. For more information, phone 604-238-8450 or visit www.MinoruCentre.ca/Seniors-Services/Out-Trips/.

Blood Pressure and Glucose Test Clinics

Monthly clinics with free blood pressure checks and information on seniors programs and services are offered at various community centres. Other wellness services may include consultations with local pharmacies, blood glucose checks, medication reviews and community booths. Some clinics offer an information and referral service and provide workshops on various health and wellness topics. For more information, phone your local community centre, or contact the Seniors Wellness Coordinator at 604-238-8460 or email Seniors@richmond.ca.

Multilingual Seniors Guide

This guide includes programs and benefits and is available in English, French, Chinese, Punjabi, Vietnamese, Korean, Hindi, Tagalog and Farsi. Copies can be viewed at www2.gov.bc.ca/Gov/Content/Family-Social-Supports/Seniors or picked up from a Seniors Coordinator at community centres in Richmond.

Better at Home and Seniors Community Support Services

Richmond Cares, Richmond Gives (RCRG) offers programs that connect seniors to services that help increase and maintain independence. Better at Home services include: light housekeeping, transportation, friendly visiting, volunteer shopping, frozen meals and prescriptions delivery. Seniors Community Support Services include: seniors information and referrals, senior peer counselling and the Richmond Family & Friend Caregiver Hub. For more information, phone 604-279-7020 (RCRG) or visit www.RCRG.org.

Wellness Connections

Program is designed to reintegrate frail, at risk and isolated seniors back to the community. Offered in both English and Chinese. For more information about this program at the Seniors Centre at Minoru Centre for Active Living, phone 604-238-8460.

Minds in Motion

Join this fitness and social program for people living with any form of early-stage dementia along with a care partner or friend. Gentle exercises are followed by social activities designed to be enjoyed in pairs. For more information about this program at South Arm Community Centre, phone 604-238-8070 or Cambie Community Centre at 604-238-8372.

Iki Iki Social

Socialize and enjoy easier-paced and culturally-familiar activities in this safe and engaging program for older adults with mild to moderate dementia. This course is conducted in Japanese and English and includes supplies, cultural snacks and refreshments. For more information about this program at Steveston Community Centre, phone 604-238-8084.

For information about services for seniors at S.U.C.C.E.S.S., see page 5 for contact details.

Women's Services

Richmond Women's Resource Centre

110 – 7000 Minoru Boulevard

Richmond Women's Resource Centre provides women with resources, support groups, workshops, projects, programs, agency referrals and volunteering opportunities in English and Chinese. For more information, phone 604-279-7060 or visit www.RichmondWomensCentre.org.

Nova Transition House

Chimo Community Services provides temporary accommodation in a safe and secure environment for women and children who are experiencing violence or are at risk of violence. It's a free and confidential service available 24 hours a day, 7 days a week with trained staff speaking more than 10 different languages. Women and children can stay up to 30 days while accessing emotional support and available resources. For more information, phone 604-279-7077 (Chimo Community Services), 604-279-4911 (Nova House Crisis Line) or visit www.ChimoServices.com.

Women and Girls Swim at Watermania

14300 Entertainment Boulevard

A weekly public swim for women and girls offered at Watermania on Saturdays from 8:30–10:00pm. This inviting environment for women and girls of all ages and abilities includes use of amenities with supervision by female lifeguard staff. Regular public admission rates apply. For more information, phone 604-448-5353.

Income Assistance

Employment and Income Assistance

220 – 7577 Elmbridge Way

The Ministry of Social Development and Poverty Reduction provides income assistance to those in need, helps individuals move from income assistance to employment and provides information about child care subsidies. For more information, phone 1-866-866-0800 or visit www.Gov.bc.ca/IncomeAssistance.

Housing

Tenant Rights and Advocacy

The Government of British Columbia's Residential Tenancy Act is the law that governs landlord and tenant relations in residential rental accommodations in British Columbia. For more information, phone the British Columbia Residential Tenancy Office at 604-660-1020 or visit www2.Gov.bc.ca/Gov/Content/Housing-Tenancy/Residential-Tenancies.

Tenant Resource and Advisory Centre

If you are renting and have issues as a tenant, the Tenant Resource and Advisory Centre (TRAC) provides information, support, education, research and representation to tenants. For more information, phone 604-255-0546 or visit www.Tenants.bc.ca.

Non-Market Housing

Non-market (subsidized) housing is affordable rental housing that is managed by BC Housing or non-profit organizations. A directory of non-market housing available in Richmond can be found at www.Richmond.ca/AffordableHousing in the Affordable Housing Guide. This guide provides housing information for eligible seniors, families and individuals, and persons experiencing

homelessness, addictions, mental health challenges, or disabilities. Eligible individuals can apply for non-market housing through BC Housing at 604-433-2218 or www.BCHousing.org/Home or Metro Vancouver Housing Corporation at 604-432-6200 or www.MetroVancouver.org/Services/Housing.

Rent Subsidies

Families and seniors with low to moderate incomes may also be eligible for rent supplements in the private rental market through BC Housing. Program information and eligibility requirements can be found at www.BCHousing.org/Housing-Assistance/Rental-Assistance-Programs/RAP for families and www.BCHousing.org/Housing-Assistance/Rental-Assistance-Programs/SAFER for seniors.

Emergency Food and Shelter

Richmond Food Bank

100 – 5800 Cedarbridge Way

The Food Bank is a dynamic hub that connects people, food, and services that are essential to health and well-being. Free, healthy food is provided five days a week at different Richmond locations to those in need. Home-bound Richmond residents may be eligible for grocery delivery with a doctor's note. For more information, phone 604-271-5609, email Info@RichmondFoodBank.org or visit www.RichmondFoodBank.org.

Community Meals

Information about free or low cost community meals, community kitchens and cooking clubs across the city are available on Urban Bounty's website (formerly known as Richmond Food Security Society). For more information, phone 604-244-7377 or visit www.UrbanBounty.ca/Hungry.

Richmond Drop-In Centre and Shower Program

7840 Granville Avenue, Brighthouse Park Pavilion

This is a central drop-in resource hub for individuals in Richmond experiencing homelessness. The centre provides assistance with program referrals and applications for government services including Income Assistance, ID replacement and subsidized housing. Free internet, computer access and a lunch at 12:00pm are available for people connecting with the Outreach and Resource Support (OARS) program. Operated by Turning Point Recovery Society's OARS Program, the Drop-In Centre is open Monday to Friday, 9:00am–3:00pm. No appointment required. For more information, phone 236-877-1363 or email TPoars@TurningPointRecovery.com.

Richmond House Emergency Shelter

12040 Horseshoe Way

The Salvation Army's emergency shelter in southeast Richmond has 45 beds for individuals experiencing homelessness, including 30 beds for men and 15 beds for women. Clients receive three meals a day as well as access to supports and assistance. For more information, phone 604-276-2490, email RHShelter@shaw.ca or visit www.SalvationArmyRichmond.org.

Mental Health and Addictions

There are a number of Richmond-based services that provide assistance to individuals living with mental health and/or addictions issues. Additional services can be found in the Richmond Low Income Resource Directory at www.RCRG.org.

Chimo Community Services

120 – 7000 Minoru Boulevard

Chimo provides crisis programs for individuals requiring immediate help, transition programs for those making meaningful, long-lasting life changes and community engagement education to promote prevention and create positive change. For more information, phone 604-279-7077 or visit www.ChimoServices.com.

Community Mental Wellness Association of Canada

200 – 6061 No. 3 Road

The Community Mental Wellness Association of Canada supports the recovery of individuals with mental health issues and aims to reduce the associated social stigma. Since the outbreak of the COVID-19 pandemic, a weekly virtual psychological first aid station, named “Heart to Heart” has been set up for mental management via Zoom 725-498-8477. A Mindfulness Centre has also been established. Support services are provided in English, Mandarin and Cantonese. For more information, phone 604-273-1791 or 604-721-3022 or visit www.CMWAC.ca.

Pathways Clubhouse Society of Richmond

315 – 8111 Granville Avenue

Pathways Clubhouse Society of Richmond supports mental illness recovery to create opportunities for education advancement, employment, family connections, new friendships and finding a residence. Public education is also provided to increase

mental health and illness awareness and understanding. For more information, phone 604-276-8834 or visit www.PathwaysClubhouse.com.

Richmond Addiction Services Society

105 – 8080 Anderson Road

The Richmond Addiction Services Society's (RASS) Community Prevention Services provide health promotion, prevention and early intervention services for children, youth and families. RASS accomplishes this by fostering resilience, enhancing life skills, and building connection through meaningful activities and resources to prevent the early onset of addiction and mental health challenges, support ongoing recovery and minimize the impacts on individuals and families. Services are offered using an evidence-based, person centered and trauma-informed process. Services are available in English, Cantonese, Mandarin and Serbo-Croatian depending on the program. Office hours are 8:30am to 4:30pm Monday to Friday. Evening and weekend hours are available. Service starts with a phone call at 604-270-9220 or filling out the referral form at www.RASSRichmond.ca.

Richmond Mental Health Consumer and Friends' Society

210 – 7671 Alderbridge Way

The Richmond Mental Health Consumer and Friends' Society (RCFC) provides Peer Support, Therapeutic Recreation and opportunities for growth and development to Richmond-based mental health consumers who are adults. Peer Support can be provided in Cantonese, Mandarin and Spanish languages. Most programs require a referral from a health care professional. For more information, phone 604-675-3977 or visit www.VCH.ca/RCFC.

Richmond Mental Health and Addictions

Vancouver Coastal Health (VCH) offers a wide range of hospital and community-based services for children, youth, adults and seniors who have mental health and substance use issues. For more information, phone 604-204-1111 or visit www.VCH.ca/en/Health-Topics/Mental-Health-Substance-Use-Services-Richmond.

Turning Point Recovery Society

Turning Point Recovery Society provides residential treatment, support recovery and after-care services for individuals who want to stop using/misusing alcohol or drugs. The non-profit organization provides a 90–120 day live-in program in a safe, supportive and abstinence-based environment. For more information, phone 604-303-6844 or visit www.TurningPointRecovery.com.

BC Responsible and Problem Gambling Program

This program provides free, confidential and multilingual information about problem and responsible gambling to British Columbians struggling with their own or a family member's gambling. For more information, phone 1-888-795-6111 (BC Problem Gambling Help Line–24 hours/day) or visit www.BCResponsibleGambling.ca.



City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

www.richmond.ca