



# City of Richmond

## Report to Committee

**To:** Community Safety Committee **Date:** January 18, 2017  
**From:** John McGowan **File:** 12-8060-01/20-Vol01  
Acting General Manager, Law and Community Safety  
**Re:** **Community Bylaws Monthly Activity Report – December 2016**

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – December 2016”, dated January 18, 2017, from the Acting General Manager, Law and Community Safety, be received for information.

John McGowan  
Acting General Manager, Law and Community Safety  
(604-276-4104)

Att. 1

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> DW
<b>APPROVED BY CAO</b> 	

## **Staff Report**

### **Origin**

This monthly activity report for the Community Bylaw Department provides information on Property Use, Grease, Parking and Animal Control.

This report supports Council's Term Goal #1 - A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### **Analysis**

#### **Property Use**

In December, as result of the weather conditions, Property Use Officers informed the public of their responsibility for removing snow and ice from sidewalks. Parking and Animal Control staff handed out pamphlets, and spoke to 100 businesses and multi-family dwellings, focusing their efforts on education of the Bylaw and the times and days that snow and ice removal is mandatory.

In 2016 officers handled a record number of grease files, completing 608 inspections for the year.

#### **Soils**

Currently there are 30 soil files under investigation. There are seven files in the application process and these files are all in different stages for Soil Placement/Removal permits. The bulk of the files being investigated are for enforcement and remedial action from the owner.

#### **Parking and Animal Control**

Parking and Animal Control Officers continue to have a presence in Richmond school zones, while educating the public on safe stopping procedures and drop off areas.

2017 Dog licence renewal season began on December 1, 2016. To date more than 2000 new and renewed dog licences have been processed. The first of two batches of renewal reminder letters were mailed out December 1 and 15, with the final batch of reminder letters being mailed out after March 1, 2017.

### **Financial Analysis**

The following information is a month by month analysis of December 2016 compared to December 2015 and year to date analysis of 2016 compared to 2015.

#### **Consolidated**

##### **Parking Program Revenue**

Parking meter, permit and enforcement revenue, decreased by 13.1 per cent over the same period last year to \$141,004 in December 2016 from \$162,316 in December 2015. The year to date in 2016 is \$2,138,320 and is increased by 1.4 per cent from year to date last year.

Meter Revenue

Decreased by 3.6 per cent over the same period last year to \$56,678 in December 2016 from \$58,816 in December 2015. The year to date in 2016 is \$740,561 and is increased by 19 per cent from year to date last year.

Permit Revenue

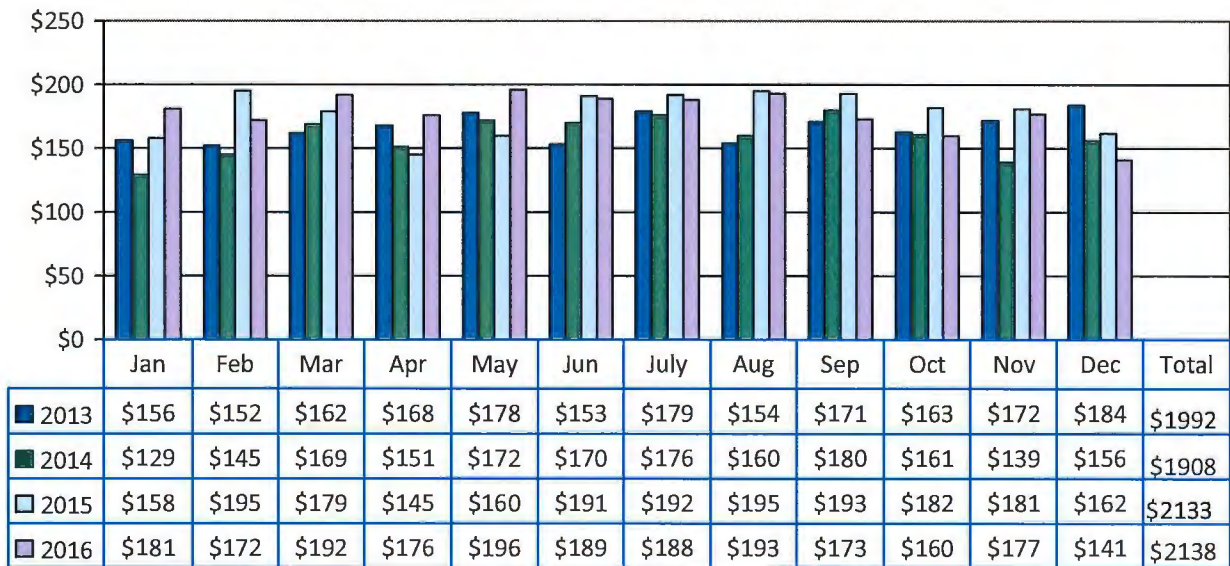
Increased by 86.3 per cent over the same period last year to \$29,780 in December 2016 from \$15,988 in December 2015. The year to date in 2016 is \$223,365 and is increased by 6.1 per cent from year to date last year.

Enforcement Revenue

Decreased by 37.7 per cent over the same period last year to \$54,546 in December 2016 from \$87,513 in December 2015. The year to date in 2016 is \$1,174,394 and is decreased by 7.9 per cent from year to date last year.

Figure 1 compares monthly consolidated revenue from 2013 to 2016:

Figure 1: Consolidated Parking Revenue (000's)



## **Conclusion**

Property Use staff continue to work with the public, educating them on snow and ice removal, and safe drop off zones for students. Consolidated revenue for the pay-parking programs remains positive. In addition, animal control and dog licencing activity are growing steadily.

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners, while working as a team to promote a culture of compliance.



Ron Graham  
Acting Manager, Community Bylaws  
(604-247-4601)  
RG:ct

Att. 1: Property, Grease, Parking & Animal Control Enforcement Activity Summary

1. Property Use

Community Bylaw Property Use Officers investigated 101 new files during the month of December 2016. This activity represents a decrease of 26.3 per cent compared to the number of files handled in November 2016 and an increase of 2 per cent when compared to the number of files handled in December 2015.

Currently there are 17 residences on the “Abandoned /Vacant Home Joint Operations” list, which staff continues to monitor.

Figure 1a: Service Demand Comparison

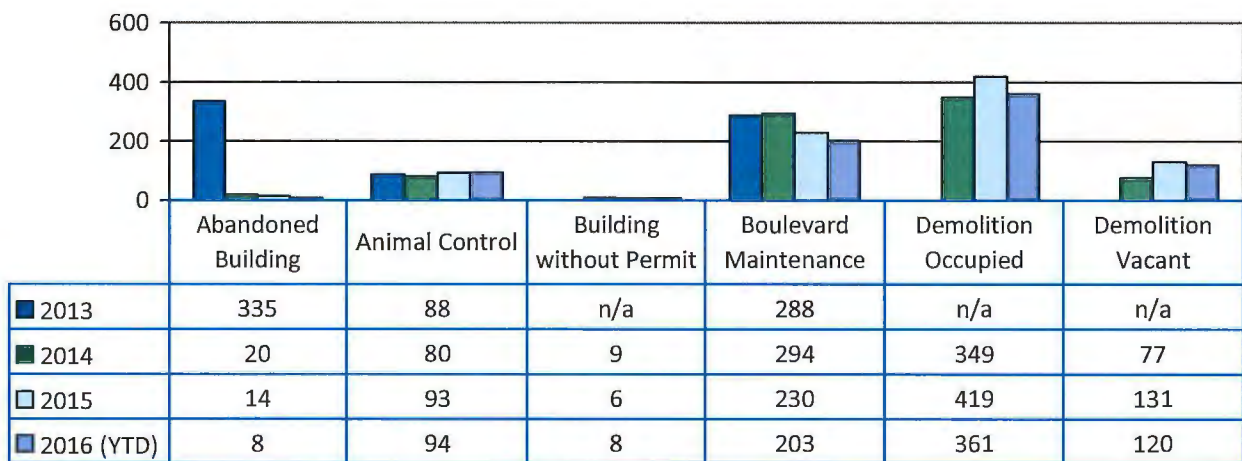


Figure 1b: Service Demand Comparison

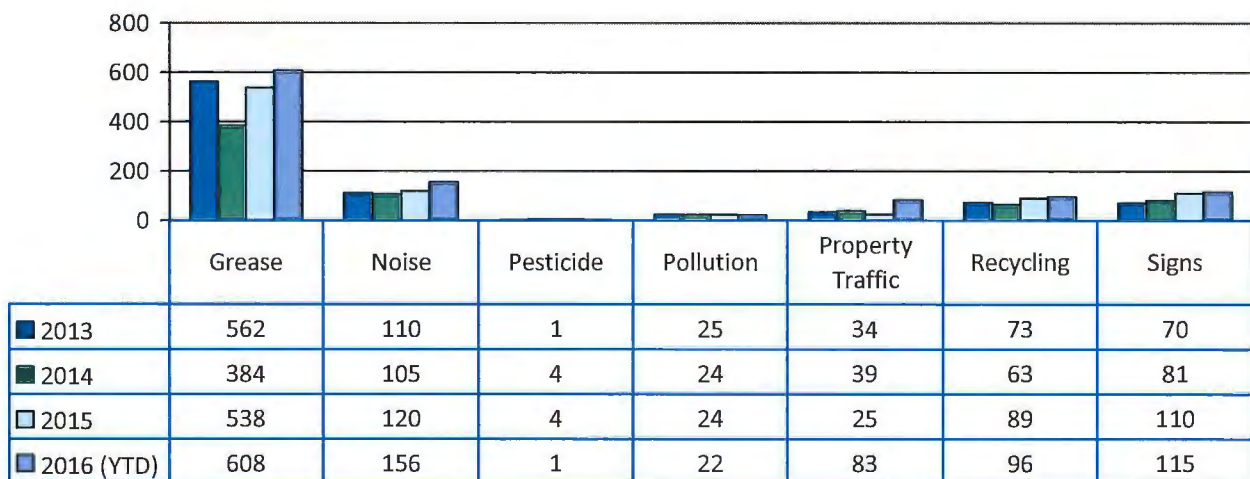
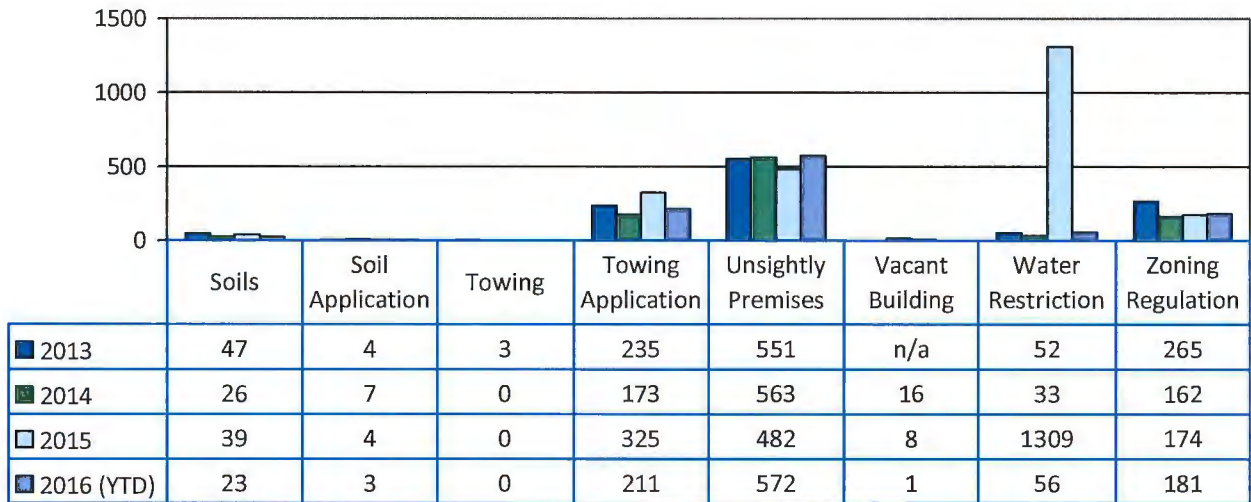




Figure 1c: Service Demand Comparison



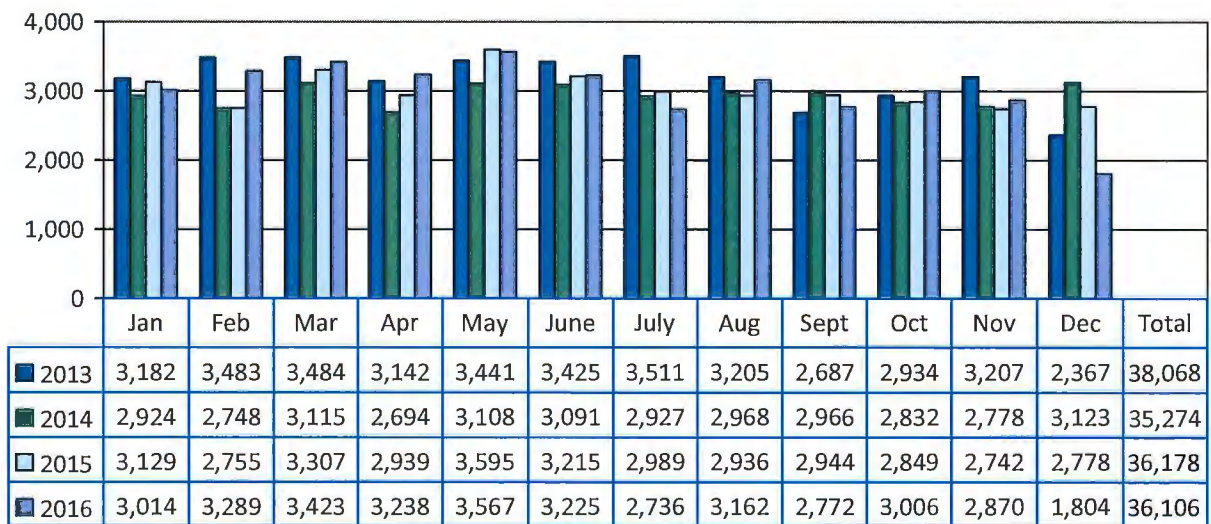
**2. Grease Management Program**

There were 40 inspections conducted in the month of December 2016. This resulted in the issuance of three warnings and one fine for non-compliance.

**3. Parking Program**

A total of 1,804 violations were issued for parking, including safety and liability infractions during the month of December 2016. This activity represents a decrease of 37.1 per cent compared to the number of violations that were issued in November 2016 and a decrease of 35.1 per cent compared to the number of violations that were issued in December 2015.

Figure 2: 2013 - 2016 Comparison for Parking Violations Issued



In December 2016, 43 violations or 2.4 per cent of all infractions issued were changed to warnings. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections.

Figure 3: Ticket Cancellations for December 2016

Section 2.1 (a)	Identity issues	2
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	0
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	5
Section 2.1 (d)	Contravention necessary for the preservation for health and safety	1
Section 2.1 (e)	Multiple violations issued for one incident	2
Section 2.1 (f)	Not in the public interest	5
Section 2.1 (g)	Proven effort to comply	24
-	Issue as Warnings	4
	Total	43

#### 4. Adjudication Program

On November 29, 2016, the results of 12 adjudication hearings were as follows:

- Parking: eight cases heard  
Four cases - Allegation occurred  
Four cases - Allegation did not occur
- Bylaws: two cases heard  
Two cases - Allegation occurred

The next adjudication hearing is scheduled for February 28, 2017.

#### 5. Animal Control

Community Bylaws issued 106 new dog licences during the month of December 2016. This activity represents an increase of 125.5 per cent compared to the number of licences issued in November 2016 and a decrease of 10.2 per cent compared to the number of licences issued in December 2015. This increase can be attributed to the early renewal period.

In December 2016, one animal control ticket was issued related to various dog violations, including failure to produce a dog license, failure to leash a dog and failure to pick up dog excrement. Officers conducted patrols at the following locations.

- Garry Point Park
- Railway Shared Pathway
- South Arm Park
- General Currie Neighbourhood Park
- Steveston Community Park
- Sea Island
- North Arm River Road Trail
- Imperial Landing Park
- Gilmore Neighbourhood Park
- Britannia Heritage Shipyard Park

- Katsura Park
- T. Homma Neighbourhood School Park
- Minoru Community Park
- Dover Neighbourhood School Park
- McDonald Beach
- Garden City Park
- Hugh Boyd
- Garden City Community Park
- Shell Road Trail
- Fraserwood park

At the end of December 2016 approximately 2300 dog licences have been paid for in full for the 2017 year. In meeting the dog licencing numbers for 2016, we project approximately 7700 licences will be obtained before the end of 2017.

There was only one dog bite file in December, and this incident is currently under investigation.