



City of Richmond

Dear Learn To Skate Participants:

Thank you for registering your child in our Learn to Skate program. Our goal is to ensure that your child has a fun and safe experience while building confidence on-ice and learning the fundamentals skills of ice-skating.

Here is some basic information to help prepare your child for this program:

- Skate rentals and skate sharpening are available at our skate shop for a fee. You can purchase a one-time rental/sharpening or a 10-visit scan card for a 10% discount.
- We ask that parents remain in the building during the lesson. For safety reasons, staff are unable to leave the ice and assist your child if they need to use the washroom or adjust equipment.
- A CSA approved hockey helmet is mandatory for participation in this program. They are available free of charge outside the skate shop.
- If you have purchased new skates for the program, please be aware they need to be sharpened prior to the first use.

Report Card and Test Days

- If you have participated in the Learn to Skate program before, please bring your report card to the first class.
- Each session has two test days. In order to receive a report card, your child must be present for at least one test day.
- The last class will be a games day. The test days will be held the previous two lessons.
- Report cards will be handed out on the last day of classes. If you are not able to pick up your report card, they can be picked up at the front desk or will be mailed out two weeks after the end of the class. Please make sure address is correct on file.

Refund Policy for Seasonal Classes

- If notice is given *prior* to the beginning of the third session of the class, a refund, less classes taken, will be provided.
- If notice is given after the beginning of the third session, no refund will be given.

If you have any questions or require any additional information, please contact Minoru Arenas at 604-238-8465 or the Richmond Ice Centre at 604-448-5366.

Sincerely,

Arena Services Program Staff