



# City of Richmond

## Report to Committee

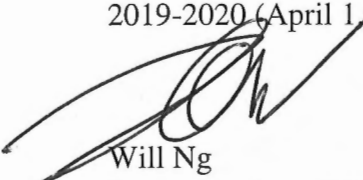
**To:** Community Safety Committee **Date:** April 11, 2019

**From:** Will Ng, Superintendent **File:** 09-5000-01/2019-Vol  
Officer in Charge, Richmond RCMP Detachment 01

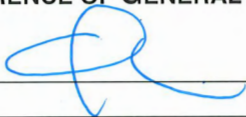

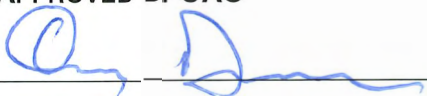
**Re:** **2019-2020 Richmond RCMP Detachment Annual Performance Plan – Community Priorities**

### Staff Recommendation

That the priorities listed in the staff report titled “2019-2020 Richmond RCMP Detachment Annual Performance Plan – Community Priorities”, dated April 11, 2019, from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond Detachment Fiscal Year 2019-2020 (April 1, 2019 to March 31, 2020) RCMP Annual Performance Plan.



Will Ng  
Superintendent, Officer in Charge  
(604-278-1212)

<b>REPORT CONCURRENCE</b>	
<b>CONCURRENCE OF GENERAL MANAGER</b>	
	
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b>	
	

## Staff Report

### Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment (Richmond Detachment) is committed to aligning the RCMP's strategic goals with the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada", and the RCMP's vision to promote safe communities<sup>1</sup>. This report presents Richmond Detachment's Annual Performance Plan (APP) for the 2019-2020 fiscal year (April 1, 2019 to March 31, 2020).

### Findings of Fact

#### Background

The APP delivers planning and performance management to Richmond Detachment and ensures policing initiatives are aligned with City of Richmond and RCMP strategic priorities. The APP allows the OIC to systematically plan, evaluate and manage police resources and operations. It also provides a valuable consultation and reporting mechanism for the City of Richmond, the Commanding Officer of RCMP "E" Division and Detachment staff. At its core, the APP ensures community service delivery as a priority.

#### Planning

Richmond Detachment annually consults with Council and City staff to identify opportunities for improved service delivery in the community. These consultations assist in providing the framework for a strategically developed plan, which allows for the coordination of policing objectives with the unique needs of the City of Richmond, as well as the RCMP's national, provincial and district initiatives. Measurements, targets and integrated risk assessments for policing initiatives are also created annually to monitor performance and manage opportunities and risks.

#### Quarterly Performance Review

Every 90 days, Council is updated on the status of the APP. The quarterly report highlights the progress of objectives and policing initiatives, as well as communicates whether planned targets are on-track or off-track. For those targets which are not on-track, an assessment is conducted to determine whether alternative responses are required.

#### Annual Performance Plan System Features

The Annual Performance Plan is designed to facilitate the best management and administrative practices for Richmond Detachment and provides the foundation for the following strategic planning activities:

- Contract and Aboriginal Policing Community Plans;
- Integrated Risk Management;

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<sup>1</sup> [RCMP Mission, Vision and Values](#)

- Unit Level Quality Assurance;
- Performance Management; and
- Performance Improvement.

## **Analysis**

### Community Priorities

The community priorities set out in the APP assist the OIC in addressing the objectives identified through the strategic planning process and provide an opportunity to demonstrate accountability to the community. This year involved the engagement of various layers of consultation.

Members of the Richmond RCMP Senior Management Team met with members of Council and community stakeholders to identify current policing priorities. For the 2019-2020 APP, the OIC identified community consultation would be conducted through Town Halls. The Town Halls were held on February 20 and February 21, 2019.

The objectives identified in this document draw from and align with the Richmond Detachment's 2018-2020 Strategic Plan, which was the result of on-going dialogue with Richmond City Council, Detachment employees and community safety stakeholders.<sup>2</sup>

For the previous year's Annual Performance Plan (April 1, 2018 to March 31, 2019), Council endorsed the following three priorities:

1. Property Crime;
2. Organized Crime – Drug Offences; and
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

After assessing current policing priorities, including emerging community safety issues, and considering the priorities identified through the consultation process, Richmond Detachment is proposing to maintain the previous year's objectives.

This focus will carry forward the Detachment's commitment to these strategic priorities and develop initiatives that promote these objectives. In addition, Richmond Detachment has added Road Safety as a community priority, which will be reported on throughout the 2019-2020 year.

For this year's Annual Performance Plan (April 1, 2019 to March 31, 2019), the OIC is proposing the following four priorities:

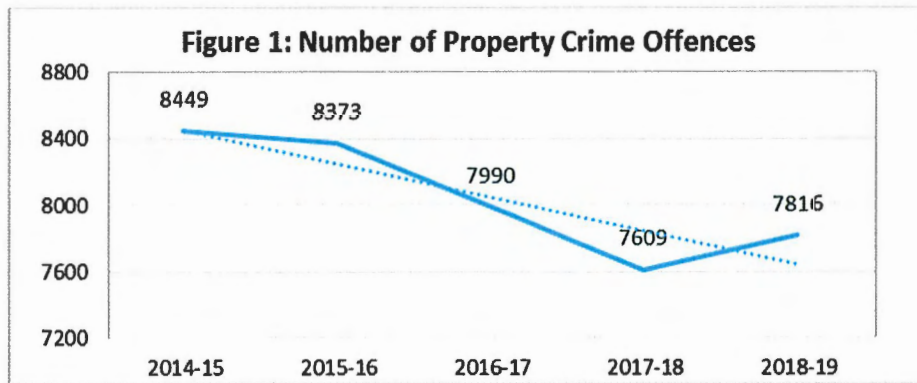
1. Property Crime;
2. Organized Crime – Drug Offences;
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence); and
4. Road Safety.

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<sup>2</sup> Endorsed, Community Safety Committee, December 13, 2018.

1.) Property Crime

Property crime offences have been trending downwards since 2014 (Figure 1). In order to maintain these reductions and effectively target this priority, several elements will be employed. These measures include a crime reduction strategy built on intelligence led criminal analysis, the management of prolific offenders and proactive policing initiatives. Richmond Detachment will continue to promote collaborations with stakeholders such as Crown Counsel, local businesses and partner policing agencies, which are instrumental in identifying and targeting multi-jurisdictional offenders. There will also be a strong focus on promoting crime prevention initiatives in the community, including Block Watch.



Richmond Detachment remains committed to applying an inclusive focus on reducing overall property crime offences in the city. In the 2018-2019 year, there was a statistically high number of residential break and enters. Numerous initiatives were implemented, including targeted surveillance and enforcement, which resulted in significant arrests. In order to continue to develop these strategies, Richmond Detachment has chosen to reduce the number of residential break and enters as its target objective.

For the fiscal year 2019-2020 (April 1, 2019 to March 31, 2020), the Richmond Detachment will focus on:

- i. A five per cent reduction in the number of residential break and enters, using 2018-2019 as the baseline year.

2.) Organized Crime

A strong correlation exists between property crime and drug abuse as persons who suffer from drug addiction will often commit property crimes in order to fund their addictions. By addressing each of these community priorities, Richmond Detachment aims to have a multi-faceted approach to crime reduction. Drugs pose a serious threat to community safety and the drug crisis, which has been affecting British Columbia in recent years, puts drug users, first responders and the public at risk.

In 2018, the issue of money laundering in Lower Mainland casinos received significant media and political attention, with organized crime being at the centre of these discussions.<sup>4</sup> Although the scope of money laundering investigations is somewhat outside that of local detachments, Richmond Detachment is committed to disrupting organized crime by targeting drug trafficking. Drug trafficking remains a significant source of revenue for local and transnational organized crime groups. Richmond Detachment aims to combat organized crime in the community by focusing on drug seizures, drug trafficking investigations, proactive gang patrols and education programs, such as the widely supported DARE program (Drug Abuse Resistance Education).

Richmond Detachment remains committed to the policing initiatives which are in place to target organized crime. This fiscal year Richmond Detachment will explore additional opportunities to expand on these initiatives.

For the fiscal year 2019-2020 (April 1, 2019 to March 31, 2020), Richmond Detachment will focus on:

- i. Establishing new programs to combat organized crime and money laundering.

### 3.) Vulnerable Persons

Richmond Detachment continues to experience significant numbers of mental health related calls for service, which have been trending upwards for the last five years. There were 1,847 mental health related calls for service in the 2018-2019 fiscal year, marking a 31 per cent increase from the previous year. Police officers continue to devote considerable time to finding both immediate and long-term solutions for those who, as a result of a mental health and/or addiction, commit crimes and/or generate calls for service.

The BC Non Profit Housing Association indicated in a report titled *2017 Homeless Count in Metro Vancouver* that the population of individuals experiencing homelessness in Richmond between 2014 (38) and 2017 (70) showed an 84 per cent increase. This report also noted that 53 per cent of overall respondents identified having a problem with addiction, while 38 per cent had a mental illness.<sup>5</sup>

Richmond Detachment has taken on a leadership role in enhancing the collaboration of support services by bringing stakeholders together to find viable solutions to assist vulnerable clients. There is continued participation in collaborative working groups addressing vulnerable clients such as those with mental health and/or addiction issues, dementia and other complex challenges, including homelessness. The ultimate goal of these initiatives is to provide assistance and intervention programs to clients with the long term goal of stability and safety in the community. These collaborative approaches provide a multi-faceted response to a complex social problem.

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<sup>4</sup> The issue received significant public attention after the release of "Dirty Money: An independent Review of Money Laundering in BC Casinos conducted for the Attorney General of British Columbia" by Peter German

<sup>5</sup> B.C. Non-Profit Housing Association and M. Thomson Consulting. (2017). *2017 Homeless Count in Metro Vancouver*. Prepared for the Metro Vancouver Homelessness Partnering Strategy Community Entity. Burnaby, BC: Metro Vancouver.

<http://www.metrovancouver.org/services/regional-planning/homelessness/resources/Pages/default.aspx>

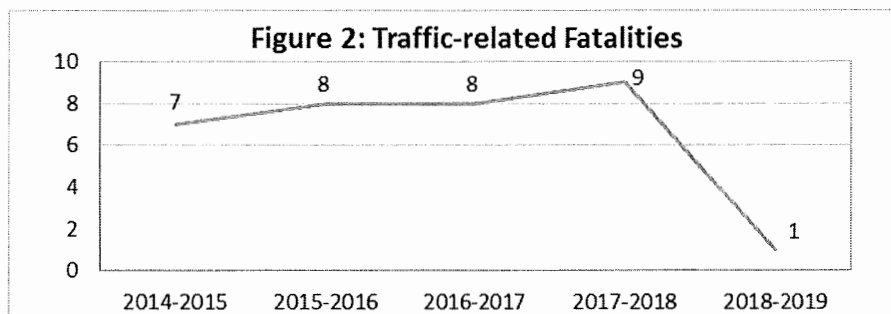
In 2019, the opportunities for this approach will grow significantly as Richmond Detachment is working collaboratively with Vancouver Coastal Health to implement a Mental Health Action Team, which will be named Foxtrot 80. This initiative will facilitate a joint response to police calls in Richmond involving a mental health component and will be comprised of a mental health nurse and an RCMP officer. Richmond Detachment has identified this enhanced service delivery model as a key priority to address vulnerable persons in the community and is committed to deploying this program operationally within this fiscal year.

For the fiscal year 2019-2020 (April 1, 2019 to March 31, 2020), the Richmond Detachment will focus on:

- i. Full implementation of a frontline Mental Health car.

#### 4.) Road Safety

The 2018-2019 fiscal year marked a safer year on Richmond roads than the previous year. There were notable reductions in traffic-related fatalities (89 per cent see Figure 2), pedestrian injuries (29 per cent) and total traffic collisions (eight per cent).<sup>6</sup>



Richmond Detachment is committed to maintaining this trend through the development of a comprehensive road safety strategy built on intelligence-led analysis, engagement of community policing volunteers, public education campaigns and proactive enforcement. Richmond Detachment will continue to promote collaborations with stakeholders including ICBC. There will also be a strong focus on community policing initiatives, such as Speed Watch, by increasing public awareness and including the use of social media.

A number of measures have been implemented over the last year to promote safe roads and improve service delivery. These initiatives include the creation of a dedicated traffic enforcement team within the Road Safety Unit (RSU), which has contributed to a significant increase in the number of enforcement actions. RSU’s mandate is to provide strategic, intelligence-led enforcement of traffic related statutes, focussing on harm reduction to reduce fatal and serious injury collisions. Data analysis has indicated that speed is a significant causal factor in motor vehicle accidents in Richmond and increases injury and fatality rates. RSU will maintain a strong focus on speed enforcement.

<sup>6</sup> Projections used for current fiscal year.

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Richmond Detachment aims to target road safety enforcement for the fiscal year 2019-2020 (April 1, 2019 to March 31, 2020) and will focus on:

- i. A two per cent increase in road safety enforcement.<sup>7</sup>

### **Financial Impact**

None.

### **Conclusion**

Richmond Detachment has identified the following Community Priorities for the 2019-2020 APP (April 1, 2019 to March 31, 2020):

1. Property Crime;
2. Organized Crime;
3. Vulnerable Persons; and
4. Road Safety.

The targeted activities as described in this Plan will include offender management, proactive policing initiatives, enhanced officer visibility and crime reduction initiatives through community education, engagement and partnerships as well as intervention, prevention and intelligence-led policing.



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EW: mf

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<sup>7</sup> Road safety enforcement includes Violation Tickets, Notice and Orders and Written Warnings. Comparison using the average of the last three fiscal years.