## How to pay your property taxes



#### Online credit card payment

- richmond.ca/paytaxes
- A service fee of 2% will be applied.



#### At your financial institution

- Via internet or telephone banking, bank machine/ATM or in person.
- Please allow a minimum of two business days for your payment to reach us.
- Keep your bank receipt as proof of payment

#### By mail

- Mail your cheque early and leave extra time for delivery.
- Postmarks are not accepted as proof of on-time payment.
- Mail lost or delayed by the post office will be subject to penalty.
- Write your folio number on the front of the cheque.
- Cheques can be post-dated to the due date and sent to:

**City of Richmond Tax Department** 6911 No. 3 Road, Richmond BC, V6Y 2C1



#### In the drop box at Richmond City Hall

- 6911 No. 3 Road (located at the west entrance).
- Payments dropped off after midnight on July 2, 2021 will be subject to a penalty.
- Do not deposit cash, as cash will not be processed.

#### Due to the COVID-19 pandemic, City Hall may be closed to the public or on reduced hours until further notice. Please check online for hours of operation.

- Credit card and mobile payments will be charged a 2% service fee.
- Debit card and cheque payments accepted.
- The City is not accepting cash payments at this time.



Make sure your taxes are always paid on time by signing up for our pre-authorized withdrawals program. It offers fixed monthly payments and interest is earned on your money.

To begin the convenience of prepaying your 2022 property taxes, submit your application before Thursday, July 15, 2021.

The current year's taxes must be paid on or before the due date before making a preauthorized withdrawals application.

For details visit www.richmond.ca/paytaxes



# MyRichmond

### One Step, A Whole City

Register now to access your City services in one place, with one password at www.richmond.ca/ myrichmond

- Log on to view your:
- Property tax notice
- Account information
- Subscription for e-billing
- Utility bill
- Consumption history

To see how your municipal taxes are calculated, go to www.richmond.ca/cityhall/finance/ propertyassessments.

# 2021 property taxes are due **Friday, July 2, 2021**

## Penalties on unpaid taxes

There are two 5% penalties that are applied to current unpaid taxes — the first after July 2, 2021, the second after September 2, 2021.

# Contact us

### City of Richmond Tax Department

Monday–Friday, from 8:15 a.m. – 5:00 p.m. 604-276-4145 | richmond.ca/tax

# Contact other taxing agencies

BC Assessment Authority 1-866-825-8322 | bcassessment.ca

Metro Vancouver 604-432-6200 | metrovancouver.org

Municipal Finance Authority 250-383-1181 | mfa.bc.ca

#### Province of BC

(School Tax, Additional School Tax, Speculation and Vacancy Tax) 1-888-355-2700 www2.gov.bc.ca/gov/content/taxes/property-taxes

TransLink 604-953-3333 | translink.ca

April 2021

**City of Richmond** 6911 No. 3 Road, Richmond, BC V6Y 2C1 Telephone: 604-276-4000 www.richmond.ca



# 2021 Property Tax Information





# Your taxes at work

Your 2021 property taxes will help to support important community safety and infrastructure projects such as:

- 16 new RCMP officers
- 12 firefighters
- Reserves to help develop new community facilities

The 2021 property tax rate also includes programs and initiatives deferred from 2020 as the City took steps to reduce the impact of the pandemic on the community.



## What's new in claiming your home owner grant for 2021

The Province has assumed responsibility of overseeing all home owner grants claimed in BC. This new Provincial legislation does not give cities the authority to accept home owner grant applications.

- Residential property owners must apply for their home owner grant online at www.gov.bc.ca/ homeownergrant.
- Keep your tax notice on-hand as it has the important numbers you will need to claim the grant.
- The best time to apply is after you receive your property tax notice in the mail and before the property tax due date.
- If you are unable to apply online, call Home Owner Grant Administration at 1-888-355-2700 for assistance.
- If you missed claiming last year's grant, please visit www.gov.bc.ca/homeownergrant.

## Your municipal tax dollars

Your annual property taxes collected by the City of Richmond funds municipal services and different agencies such as the Province of BC (School tax), TransLink, BC Assessment Authority, Metro Vancouver and the Municipal Finance Authority. These agencies provide their required tax rates and the City collects the taxes on their behalf.

# Your municipal tax dollar is broken down to fund the following:





# How to defer taxes

The Province of BC's property tax deferment program is a low interest loan designed to help qualified BC home owners pay their annual property taxes.

#### Two options are available:

1. Regular Property Tax Deferment Program for:

- Owners age 55 or older in the current year
- A surviving spouse of any age
- A person with disabilities

2. Families with Children Tax Deferment Program

To get more information about the program and the online application:

- Visit www.gov.bc.ca/propertytaxdeferment
- Call 250-387-0555 or 1-888-355-2700

Property owners should still apply for their home owner grant (if eligible) and must pay taxes, penalties or interest owing from previous years before submitting a deferment application or renewal.

Deferment applications must be submitted online at https://www.etax.gov.bc.ca/btp/ptd/\_/.