



# *Welcome to Richmond's Swim Lesson Program!*

*The information included in this brochure is intended to provide you with an overview about what to expect during your child's participation in the program.*

## **Pre-Requisites**

Your child must have the required pre-requisites in order to successfully enrol into the next swim level. This requirement is in place because each progressive swim level builds on the skills and knowledge that your child obtains from the previous swim level. Ensuring pre-requisites are met helps us to provide for a safe, positive learning environment for your child and the entire class.

## **Previous Swim Report Card**

If your child has a swim report card from a previous lesson, please ensure that you bring it with you on the first day of lessons to give to your child's instructor. The instructor reviews the information in the previous report card to help determine what skills they should provide specific instruction on to your child.

## **Communication**

If your child has any medical or special need conditions please ensure that the instructor is made aware of them.

We encourage you to communicate with your child's instructor if you have any questions, comments or concerns. Please do this early in the lesson set so that we have the time and opportunity to make any needed changes or improvements.

On the 5<sup>th</sup> day of your child's lesson set is a scheduled communication opportunity for you to get feedback from the instructor on your child's progress in the lessons. We encourage you to participate.

## **Changing Rooms**

Your child should enter the change room no earlier than 5 minutes before their lesson is scheduled to begin. This helps to ensure that your child does not enter onto the pool deck before their Instructor is ready to receive them.

## **Children Under 7 Years**

If your child is under the age of 7 years, we ask that you please stay at the facility during your child's lesson. If you are required to leave for an emergency, please communicate this to your child's instructor.

## **Viewing Areas**

In an effort to keep the pool decks clean for all our barefoot swimmers, we ask that you avoid standing on deck to watch the swim lessons. Please watch your child's swim lessons from the designated areas:

- Minoru Aquatic Centre – Lounge or Teach Pool Viewing Area
- Watermania – Bleachers or designated seating area

## **Parent Swim Lesson Newsletter**

A newsletter is distributed on the first day of swim lessons and provides you with an introduction to your child's swim instructor, as well as useful reminders and updates on current program information. The newsletter also includes a FREE practise pass encouraging you to bring your child to the pool between classes to practise what is being learned in the swim lessons.

## **Instructor/Program Feedback Form**

Feedback forms will be provided by your instructor after the first few classes have occurred. These forms allow you to provide comments on both the instructor, lesson program and facility. Please return completed forms to the front desk staff.

## **Report Card**

At the end of the lesson set, your child will receive a final report card making comment on their progress and whether they meet the required pre-requisites to enrol into the next level. A reminder that your child must meet these pre-requisites in order to successfully register into a future swim level.

## **Lesson Guarantee**

We are committed to quality swim lesson instruction and helping children to learn how to be water safe. If your child is unsuccessful in completing a level with Richmond Aquatic Services after 3 times within a year, we'll offer you your 4<sup>th</sup> class free. Please contact our facilities directly for details.

## **Want more information?**

Visit the City website at [www.richmond.ca/aquatics](http://www.richmond.ca/aquatics), phone our call centre at 604-276-4300, or contact us at:



604-448-5353



604-238-8020