



To: Planning Committee

Date: May 27, 2010

From: Joe Erceg, MCIP
General Manager, Planning and Development

File:

Re: 2041 OCP Update - First Round of Public Consultation Findings & Next Steps

Staff Recommendation

That, the report entitled: “2041 OCP Update - First Round of Public Consultation Findings & Next Steps,” from the General Manager of Planning and Development, be received for information.

Joe Erceg, MCIP
General Manager, Planning and Development

Att. 10

FOR ORIGINATING DEPARTMENT USE ONLY							
ROUTED TO:		CONCURRENCE		CONCURRENCE OF GENERAL MANAGER			
Arts, Culture & Heritage Services		Y <input type="checkbox"/> N <input type="checkbox"/>					
Community Social Services Group		Y <input type="checkbox"/> N <input type="checkbox"/>					
Enterprise Services Unit		Y <input type="checkbox"/> N <input type="checkbox"/>					
Sustainability Unit		Y <input type="checkbox"/> N <input type="checkbox"/>					
Engineering		Y <input type="checkbox"/> N <input type="checkbox"/>					
Parks Planning, Design & Construction		Y <input type="checkbox"/> N <input type="checkbox"/>					
Recreation Planning		Y <input type="checkbox"/> N <input type="checkbox"/>					
Development Applications		Y <input type="checkbox"/> N <input type="checkbox"/>					
Transportation		Y <input type="checkbox"/> N <input type="checkbox"/>					
RCMP		Y <input type="checkbox"/> N <input type="checkbox"/>					
Fire and Rescue		Y <input type="checkbox"/> N <input type="checkbox"/>					
REVIEWED BY TAG		YES	NO			REVIEWED BY CAO	
		<input type="checkbox"/>	<input type="checkbox"/>			YES	NO
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Staff Report

Origin

In mid 2009, Council directed that the 1999 Official Community Plan (OCP) be updated.

- In May 2009, Council and staff held a workshop to discuss Council's priorities which included that the OCP timeframe be extended to 2041, the main studies would address 2041 demographic and employment growth, environmentally sensitive areas (ESAs) updating, social planning, sustainability (e.g., energy and GHG reductions) and transportation improvements. As well, the OCP update is to be compatible with the upcoming Metro Vancouver (MV) Regional Growth Strategy (RGS).
- In October 2009, Council endorsed the:
 - theme for the OCP Update - "*Towards A Sustainable Community*";
 - terms of reference for the main OCP studies (e.g., 2041 Demographic and Employment Strategy, 2041 Employment Lands Strategy, ESA Management Strategy);
 - OCP Update work program including the public consultation program;
- In November and December 2009, the first round of public consultation was launched with open houses and a public survey;
- From October - April 2010, City staff engaged consultants to assist with the 2041 Demographic and Employment Strategy 2041 Employment Lands Strategy, ESA Strategy Update and the Community Energy & Emissions Plan (CEEP) of which Phase 1 was to establish GHG targets and actions in the OCP.
- In May 2010, Council approved an OCP GHG reduction target of 33 percent below 2007 levels by 2020 to satisfy provincial legislation.

Purpose Of This Report

The purpose of this report is to:

- Part 1: "A Road Map To Complete The 2041 OCP Update" - identify the steps to complete the OCP update;
- Part 2: "OCP Update Progress and Feedback" - indicate progress including:
 - the OCP Update studies;
 - the public input received through the first round of OCP public consultation (e.g., OCP surveys, written submissions),
 - the lessons learned, and
 - proposed next steps.

The OCP Update supports the following Council Term Goal:

Council Term Goal #3: "Ensure the effective growth management for the City through updating of the OCP (and sub area plans) to reflect current realities and future needs.

Background

Purpose Of The 2041 OCP Update

The purpose of the 2041 OCP Update is to:

- Enable the City to better manage 2010 - 2041 anticipated growth, and social, environmental and economic change in light of current public and Council preferences;
- Advance sustainability (e.g., GHG, new energy reduction opportunities),

- Clarify where and how the population and employment growth will be managed outside the City Centre;
- Address current trends (e.g., Bill 27 – 2008 Local Govt. Green Communities Act re Green House Gas targets and policies; transportation and engineering servicing preferences and anticipated requirements);
- Prepare a complementary DCC bylaw to assist in implementing the 2041 OCP.

Findings of Fact

Part 1: - “A Road Map To Complete The 2041 OCP Update”

- Purpose of The Road Map: - To identify for Council’s consideration, the steps to complete the 2041 OCP Update;
- OCP Time Frame: The OCP management time frame is from 2010 to 2041 (e.g., to match Statistics Canada projections and the upcoming 2041 Metro Vancouver (MV) Regional Growth Strategy (RGS));

2041 OCP Preparation Emphasis:

Council has endorsed that the OCP update will emphasize:

- Moving more towards sustainability;
- Managing growth outside the City Centre,
- Building on the existing City building blocks (e.g., City Centre densification, ALR, single family neighbourhoods, parks, transportation, sustainability initiatives),
- Quality development and densification outside the City Centre to accommodate growth, and
- Public and stakeholder consultation.

Where We Are In The Process

These are early days in the 2041 OCP Update process. For Council’s consideration, the proposed (below) “Road Map To Complete The 2041 OCP Update” is has been prepared to enable Council to manage the OCP update process. The work program is flexible and Council can modify it, as necessary, to meet its any changing needs and circumstances.

Relationship of The 2041 OCP Update To The Metro Vancouver (MV) 2041 Regional Growth Strategy (RGS)

There is ample time to complete the 2041 OCP Update. It is legally required to be completed within two years after Metro Vancouver (MV) Board approves the upcoming Regional Growth Strategy (RGS), which is anticipated to be in finalized sometime in 2011. Thus, the City has two years after that (by 2013) which provides ample time to complete its 2041 OCP update. The updated OCP will include a Regional Context Statement (RCS) to show how the City will achieve the MV RGS goals, objectives and policies. Note that, as the City as very consistently and continually articulated its regional and community planning interests to the MV Board over the last several years during MV RGS consultation process, it is anticipated that its interests will be appropriately and flexibly addressed in the upcoming RGS.

2041 OCP Update Notes

To keep Council, Planning Committee and the public informed as work proceeds, staff intend supplement the proposed work below, as follows:

- For Council and Planning Committee: with memos, updates and discussion forums, as necessary, and
- For the Public: with news releases, Web updates and stakeholder meetings (e.g., Agricultural Advisory Committee, Advisory Committee on the Environment, Economic Advisory Committee, social planning groups).

The “Road Map” Chart Starts On The Next Page.

Road Map To Complete The 2041 OCP Update	
2010	
May	
What we were working on:	<ul style="list-style-type: none"> - Drafting a RTC on first round of OCP public consultation findings - Studies Underway: <ul style="list-style-type: none"> - Community Energy & Emissions Plan (CEEP): <ul style="list-style-type: none"> - Phase 1: <ul style="list-style-type: none"> - (a) GHG targets (done May 2010), - (b) Energy targets, - Phase 2 Action Plan - Phase 3 Implementation Plan - Demographic Study underway - ESA Strategy underway - Employment Lands Strategy Phase 1 (analysis) underway - Modeling for Transportation Plan begins - Parks Study underway - Social Planning Strategy - underway - Working to establish a new online Web public consultation tool with SustainNet software for OCP Round 2: drafting content with staff team - Studies To Start Later in the Process <ul style="list-style-type: none"> - Updated OCP Design Guidelines - Engineering modeling - DCC Update - Legal reviews
Milestones	<ul style="list-style-type: none"> - Working with consultant on Transportation Plan - Work with SustainNet software begins
Main issues to be decided	<ul style="list-style-type: none"> - For the 2nd round of OCP consultation, identify possible discussion topics (e.g., how to better move towards sustainability, where to put new growth, how and where to densify outside of the City Centre, how to retain enough open space, promote sustainability, improve transportation)
June	
What we are working on:	<ul style="list-style-type: none"> - Staff and Economic Advisory Committee – Review Employment Lands Strategy Phase 1 (Analysis) work - Staff review – Demographic study - Modeling for Transportation Plan ongoing - Draft online Web Site advertising and promotion (e.g., presentations to advisory committees and groups, getting the word out) and develop content for online website (e.g., discussion topics, survey questions, context, information),
Milestones	<ul style="list-style-type: none"> - RTC - OCP Public Consultation findings - Planning Committee (June 8th) and Council (June 14th) - The Incremental Phasing in of the 2nd Round of OCP Public Consultation: - After the RTC is reviewed, in June it is proposed that staff begin consulting with the public on the following general topics in order to continue progress in a timely manner, the: <ul style="list-style-type: none"> - 1st round findings, progress and next steps, - OCP Vision and Guiding Principles; - Social Planning Strategy, - Sustainability initiatives including the Community Energy & Emissions Plan (CEEP), - Parks planning, and - Transportation planning. - It is proposed that public consultation regarding the 2014 population, dwelling unit and housing projections, and range of housing choices would only occur after the Demographic Study is presented to Council and Council has more discussion on them in July 2010. - RTC - ESA Update – the proposed management approach and field work program: Planning Committee (June 22nd) and Council (June 28th)
Main issues to be decided	<ul style="list-style-type: none"> - Interpreting the 1st round of OCP consultation findings

Road Map To Complete The 2041 OCP Update	
	<ul style="list-style-type: none"> - Determining the initial topics for consultation starting in June - Determining if the proposed ESA approach for field work is acceptable
July	
What we will be working on:	<ul style="list-style-type: none"> - Preparing Employment Lands Strategy - Phase 2 (Recommendations) - Field work commences for ESA Update - Modeling for Transportation Plan continues - Planning the full 2nd round of OCP public consultation which will include: <ul style="list-style-type: none"> - Stakeholder group presentations - Monitoring City Web online discussion content and feedback. - Holding three (3) community centre open houses (e.g., City Centre, Hamilton, Steveston), as in the last OCP update consultation round, attendance was rather low and the City will be using the new Web online consultation tool.
Milestones	<ul style="list-style-type: none"> - RTC – Demographic Study Recommendations: Planning Committee (July 6) and Council (July 12) Planning Committee - A Proposed Council “Discussion Forum” to enable Council to become familiar with the OCP findings and next messages.
Main issues to be decided	<ul style="list-style-type: none"> - A Discussion Forum is suggested to enable Council to become familiar and discuss: <ul style="list-style-type: none"> - The 2041 population growth target, - The amount, type and location of residential development (e.g., SF, duplexes, townhouses, apartments), outside the City Centre. - Other more detailed messages upon which to seek more public (e.g., sustainability, housing, transportation, parks) - After the “Discussion Forum”, the 2nd round of OCP Public Consultation begins and includes: <ul style="list-style-type: none"> - Using the City’s online Web Discussion forum, and begin monitoring and managing the online discussion and feedback from the public – writing replies - Facilitating focus group discussion with RCSAC (e.g., June 28) - Presentations to stakeholder groups - Holding three community centre open houses (e.g., City Centre, Hamilton, Steveston)
Note: If the Discussion Forum” is delayed, the proposed work program will be adjusted the appropriate amount.	
August	
What we will be working on:	<ul style="list-style-type: none"> - Staff and Economic Advisory Committee – Review Phase 2 (Recommendations) of the Employment Lands Strategy - Field work continues re: ESA update - Modeling for Transportation Plan continues
Milestones	<ul style="list-style-type: none"> - Studies and analysis continue - Public consultation continues
Main issues to be decided	<ul style="list-style-type: none"> - Staff to identify options and recommendations to bring forward re: Employment Lands Strategy
September	
What we will be working on:	<ul style="list-style-type: none"> - Studies and analysis continue - Fieldwork continues re: ESA update - Modeling for Transportation Plan continues
Milestones	<ul style="list-style-type: none"> - RTC - Employment Lands Strategy: Planning Committee (September 21) and Council (Sept. 27) - Public Consultation continues
Main issues to be decided	<ul style="list-style-type: none"> - Amount and type of future employment lands
October	
What we will be working on:	<ul style="list-style-type: none"> - Studies and analysis continue - Staff, with ACE and Agricultural Advisory Committees review ESA Strategy
Milestones	<ul style="list-style-type: none"> - Social Planning Strategy input to date is received for integration into the OCP Concept [see below] - Modeling and Transportation Plan Concept completed - Public Consultation continues
Main issues to be decided	<ul style="list-style-type: none"> - Staff to identify ESA Update strategies, options and policies

Road Map To Complete The 2041 OCP Update	
November	
What we will be working on:	<ul style="list-style-type: none"> - Studies and analysis continue - Transportation Plan Implementation Strategy, costing and phasing commences - Begin drafting OCP DP guidelines
Milestones	<ul style="list-style-type: none"> - RTC on ESA Strategy – Planning Committee (November 16th) and Council November 22nd) - Parks Open Space Strategy completed - RTC on Open Space Strategy - PRC Committee (November 23rd) and Council (December 13th) - Finance: Urban Systems begins DCC Bylaw analysis and update
Main issues to be decided	<ul style="list-style-type: none"> - ESA implementation policies - Parks Open Space ratios and acquisitions to 2041 - 2041 OCP Concept: Start drafting the Concept upon which the OCP will be based by integrating growth, residential development, employment lands, transportation, ESA, parks, social planning directions, etc.
December	
- What we will be working on:	<ul style="list-style-type: none"> - Studies and analysis continue - Drafting OCP Concept continues - Drafting OCP DP guidelines continues - Transportation Plan Implementation Strategy (costing, phasing) continues - DCC analysis underway
- Milestones	<ul style="list-style-type: none"> - Studies and analysis continue
- Main issues to be decided	<ul style="list-style-type: none"> - Staff drafting the OCP Concept
2011	
January	
What we will be working on:	<ul style="list-style-type: none"> - Drafting DP guidelines - Engineering Services begins modeling based on OCP Concept (requires 4 months) - DCC analysis continues
Milestones	<ul style="list-style-type: none"> - RTC on Transportation Plan: Planning Committee and Council - RTC on OCP Concept on which the OCP update will be based - Planning Committee and Council
Main issues to be decided	<ul style="list-style-type: none"> - 2041 OCP Concept approved - Transportation Plan approved
February	
What we will be working on:	<ul style="list-style-type: none"> - Studies and analysis continue - Start drafting the OCP based on endorsed OCP Concept. - Drafting DP guidelines - Engineering Services modeling continues (requires 4 months) - DCC analysis continues
Milestones	<ul style="list-style-type: none"> - Transportation Plan Implementation Strategy completed - Status report on OCP progress on OCP website
Main issues to be decided	<ul style="list-style-type: none"> - Financing implications of OCP being analyzed
March	
What we will be working on:	<ul style="list-style-type: none"> - Drafting DP guidelines continues - Engineering Services modeling continues - DCC analysis continues
Milestones	<ul style="list-style-type: none"> - Update memos to Council on OCP progress, as required
Main issues to be decided	<ul style="list-style-type: none"> - Financing needs, options and implications of OCP being analyzed
April	
What we will be working on:	<ul style="list-style-type: none"> - Engineering Services modeling is completed - 2041 OCP (with DP Guidelines) is completed - Public Consultation on draft OCP begins - Drafting DCC bylaw
Milestones	<ul style="list-style-type: none"> - Consultation on draft 2041 OCP (e.g., draft on web, stakeholder meetings) - Update memo to Council on OCP progress, as required
Main issues to be decided	<ul style="list-style-type: none"> - Evaluating public input on draft OCP

Road Map To Complete The 2041 OCP Update	
	– Adjusting OCP if necessary
May	
What we will be working on:	– Consultation
Milestones	– Public consultation on OCP completed
Main issues to be decided	– Update memos to Council on OCP progress, as required
June	
What we will be working on:	– Finalizing the RTC on the 2041 OCP Update – Finalizing the RTC on the DCC Bylaw Update
Milestones	– RTC on 2041 OCP Update Bylaw: RTC Planning Committee and Council – RTC on DCC Bylaw Update: RTC Planning Committee and Council
Main issues to be decided	– Is the 2041 OCP Update Bylaw acceptable? – Is the 2041 DCC update Bylaw acceptable?
July	
What we will be working on:	– Public Hearing on OCP Bylaw – 3 rd Reading on DCC Bylaw
Milestones	– 2041 OCP passes Public Hearing – DCC Bylaw receives 3 rd reading – City sends the DCC Bylaw to Province for approval (2-3 mons)
Main issues to be decided	– Need Provincial approval on DCC Bylaw
August	
What we will be working on:	– Awaiting Provincial approval of DCCs
Milestones	
Main issues to be decided	
September	
What we will be working on:	
Milestones	– Receive Provincial approval of DCC Bylaw – Final Adoption of OCP – Adoption of DCC bylaw
Main issues to be decided	
October	
November	

Part 2: OCP Update Progress and Feedback

General

Council approved the terms of reference for the 2041 OCP Update studies. Staff and the consultants have been working on them. The status of each is outlined below. It is anticipated that most OCP studies will be completed by November 2010 and reviewed by Council for acceptability. In January 2011, Council will be asked to consider and approve an OCP Concept. Once Council approves the OCP Concept, work will begin to prepare the OCP Update and DCC Bylaws for approval in mid 2011.

- (1) *Community Energy and Emissions Plan (CEEP) (Targets & Actions) (led by Sustainability)*
As part of the City's Community Energy and Emissions Plan (CEEP), in May 2010, Council approved a community GHG emission reduction target of 33 percent below 2007 levels by 2020 to satisfy provincial legislation (Bill 27, the Local Government Statutes Amendment Act). The Bill requires that all municipalities include GHG reduction targets in their OCPs by May 31, 2010. The bylaw also includes principles for guiding City GHG reduction actions, and commits the City to establish new policy and actions based on Triple Bottom Line assessments. Following this, work in the second phase will be to develop a Community Energy and Emissions Plan (CEEP) by evaluating alternate policies and actions, and a final action plan for meeting the adopted target. Substantial provincial assistance is required and has been requested to meet the City's GHG targets. Public consultation will

continue throughout the second planning phase, with input sought on the social, economic and environmental impacts of potential policies and actions. These policies and actions will be incorporated into the OCP Update.

- (2) *Demographic and Employment Study (Led by Policy Planning [PPD])*
The purpose of the Demographic and Employment study is to provide City-wide population, dwelling unit and employment (by total employment and by economic sector) projections to 2041. Phase 1 (preliminary population estimates) and Phase 2 (preliminary employment estimates) are nearing completion. Phase 3 (the spatial analysis) will be completed by June 2010. A final report with the major findings and elements of demographic change, and detailed demographic and housing projections to 2041 will be forwarded to Council in July 2010. The employment projections will be incorporated into the separate Employment Lands Strategy for completion by September 2010.
- (3) *2009 – 2041 Employment Lands Study (ELS)(Led by PPD and Economic Development)*
The purpose of the ELS to be completed by September 2010, is to create a long-term 2041 vision and strategy that ensure that there is a sufficient supply of a range of well located and serviced employment lands to meet future City employment needs to 2041.
 - Phase 1 (trends and data analysis) is now nearing completion.
 - Phase 2 (implementation plan) will be completed in July 2010.
 - The ELS will be forwarded to Council in September 2010.
- (4) *OCP Environmentally Sensitive Areas (ESA) Management Study Update (Led by PPD)*
The purpose of the ESA Management Strategy Update is to provide a more accurate update of the existing OCP ESA inventory and improve the ways in which ESAs are managed.
 - A report describing the approach to be taken will be presented to Council in May 2010, prior to fieldwork commencing,
 - The final ESA Strategy will be forwarded to Council in November 2010.
- (5) *Richmond Transportation Plan (Led by Transportation)*
The purpose of the Richmond Transportation Plan is to improve transportation primarily outside the City Centre and will to incorporate the 2007/2008 City Centre Transportation Plan:
 - Phase 1 (modelling, traffic analysis, concept plan and vision development) will be completed by October 2010.
 - Phase 2 (implementation strategy) will be completed in February 2011.

Other City Department OCP Studies and Reviews

As part of the OCP update, other City department studies are underway and their findings will be reviewed by Council and once approved, will be integrated into the OCP along with already Council endorsed plans and strategies.

- (1) *10 Year Social Planning Strategy (Led by Social Planning)*
The purpose of the 10 Year Social Planning Strategy, Phase 1, is to identify future social planning priorities for Richmond. It is underway and much of the work will be completed by October 2010. The findings, future directions and policies will be incorporated into the OCP Update.

(2) *Parks and Open Space Strategy (Led by Parks)*

Concurrent with the OCP Update, the Parks Department will be preparing a Parks and Open Space Strategy to provide for the acquisition, planning, development and maintenance of public open space. These findings will be incorporated into the OCP. The Strategy is anticipated to be completed by November 2010.

(3) *Recreation (Led by Recreation Planning)*

The various Council endorsed plans and policies (e.g., PRCS Masterplan 2008-2015, PRCS Facilities Strategic Plan, Community Wellness Strategy, Older Adults Service Plan, Youth Service Plan, draft Sport for Life Strategy, and the findings from the 2009 Community Needs Assessment) continue to be implemented and relevant policies will be incorporated in the OCP Update.

(4) *Arts, Culture and Heritage (Led by Arts, Culture & Heritage Services)*

The Museum and Heritage Strategy (2007) will continue to be implemented and the Arts Strategy, endorsed in 2004 will be updated in 2010 including a Cultural Facilities Plan and incorporated into the OCP Update.

(5) *Engineering Services (Led by Engineering)*

Once an OCP Concept is approved in January 2011, Engineering will begin four months of modelling to identify needed 2041 OCP infrastructure and services (e.g., water, sanitary sewer, drainage, roads, parks) to support the OCP update.

(6) *Financial implications (e.g., DCC By-law)(Led by Finance)*

In 2011, the DCC bylaw will be reviewed to determine the necessary changes to accommodate the OCP update. The DCC Bylaw will be forwarded to Council in mid 2011 and to the Province for approval, prior to final City approval of the 2041 OCP update and updated DCC Bylaws.

Analysis

First Round Public Consultation

Attachment 1 outlines the details of the first round public consultation process including the eight open houses and presentations to advisory committees and stakeholders.

Attachment 2 contains the newspaper insert and an OCP survey published in the Richmond News. Chinese language versions of the OCP survey were also delivered to the SUCCESS office, Richmond Chinese Community Society, all of the shopping malls and it was posted on the City's website.

Attachment 3 contains the 19 display boards that were presented at the open houses supporting the OCP theme of "*Towards A Sustainable Community*". Detailed survey findings (by community and city-wide) and verbatim public commentary for questions 9, 11, 12, 21, 22, 23, and 24 are on file in the Clerk's Department, and placed in the Councillor's Lounge and at the front counter.

OCP Survey Response and Public Open House Attendance

- A total of 439 OCP Update surveys were received.
- Of the 439 received OCP Update surveys, (182 responded online; 233 sent in paper copies). Out of the 233 paper copies, 24 Chinese Language surveys were returned. In general, survey responses represented all Richmond communities with the most responses coming from communities with larger populations (City Centre, Steveston, Broadmoor, Blundell). The number of survey responses is considered adequate for a survey distributed in this fashion. Attendance at the open houses was very low ranging between 3 (West Richmond Community Centre) to 19 people (Steveston Community Centre).

OCP Public Survey Questions

There were several components to the OCP survey questions. Richmond residents were asked for their views on:

- a proposed OCP 2041 vision;
- their community (e.g., its look and feel, character, housing choices, access to amenities and parks, local shopping areas, social programs);
- how to move Richmond towards a more sustainable future and what changes they would be willing to make;
- how the City could provide more housing choices outside the City Centre by 2041; and
- what they liked most about Richmond and what changes they would like to see for Richmond.

Key Messages from Survey Findings

In general, Richmond residents indicate the following:

- Richmond City Council is doing many things right and they want this to continue and improve,
- the City has a strong potential, as its building blocks (e.g., City Centre densification, Canada Line, ALR preservation, predominantly single family neighbourhoods, sustainability policies and efforts) enable it to move towards sustainability with:
 - strong political leadership,
 - senior government assistance,
 - mixed use and densification at key places,
 - improved transportation, natural areas, parks and green space.

Richmond residents are willing to do more and make changes. There was more of a mixed response about future population growth (e.g., concern about traffic congestion, loss of green space and farmland).

On the other hand, many would like to see more housing choices, mixed use neighbourhoods with amenities, shops and services close by. There was very strong support for protecting Richmond's natural areas.

The draft 2041 OCP Vision statement was widely supported although respondents felt that strong political leadership, reducing car dependence, preserving and providing more green space and parkland were necessary ingredients for the vision of Richmond in 2041 to occur.

OCP Survey Findings

The table below summarizes the responses to the 439 OCP Public Survey questions and the lessons learned.

OCP PUBLIC SURVEY	
Part 1: General Questions	Lessons Learned
<p>Note:</p> <ul style="list-style-type: none"> - 439 OCP Surveys were received. - For convenience, the results shown below primarily emphasize those responses which both "Strongly Agreed", and "Agreed". 	
<p>1. I like the character (look and feel) of my neighbourhood.</p> <p>Of 439 responses, 293 responses either:</p> <ul style="list-style-type: none"> - 111 (of 439) (25%) Strongly Agreed, and - 182 (of 439) (41%) Agreed. 	<ul style="list-style-type: none"> • Residents are generally satisfied with their neighbourhoods. • Staff consider that more can be done to either preserve or enhance neighbourhood character (e.g., OCP Development Permit guidelines, street beautification, traffic calming, landscaping, the siting of new buildings. As part of the OCP Update, revisions to existing OCP Development Permit Guidelines will be undertaken.
<p>2. I feel that I am connected to the neighbourhood I live in (e.g., I know my neighbours. I have a local network of friends and I feel a sense of community).</p> <p>250 (of 439) (57%) respondents either Strongly Agreed 84 (19%) or Agreed 166 (38%) with this statement.</p>	<ul style="list-style-type: none"> • Through its policies, programs and initiatives, the City will continue to reach out to Richmond residents and work with community partners to deliver programs and services that promote community connectedness, physical activity and an enhanced sense of well-being. Initiatives include the on-going implementation of Council endorsed strategies, such as the Community Wellness Strategy, Volunteer Management Strategy, Older Adults Service Plan, Youth Service Plan and the draft Sport for Life Strategy.
<p>3. In my neighbourhood, I feel that there are enough housing choices suitable for single people, couples, families with children, seniors, people with disabilities or other special needs, and people with low income.</p> <ul style="list-style-type: none"> • Single people: responses were mixed (not enough 122 (28%); just enough 145 (33%); and don't know 121 (28%) • Couples: in general, people felt that there were enough: 184 (42%) and a lot 116 (26%) • Families with children: in general, people felt there was enough or a lot 311 (72%) just enough 152 (35%) a lot 160 (36%) • Suitable for seniors: responses were mixed: not enough 138 (31%), just enough 137 (31%), a lot 51 (12%) and don't know 113 (26%) • People with disabilities: responses were mixed or most people didn't know: not enough 111 (25%), just enough 72 (16%), don't know 233 (53%) • People with low income: in general, people thought that there was not enough or they didn't know: not enough 172 (39%), don't know 150 (34%) 	<ul style="list-style-type: none"> • In general, Richmond residents believe that there are adequate housing choices for couples and families with children and families with children • In general, residents believe that more effort could be made to provide for additional housing choices for seniors, people with disabilities, and people with low income. • The OCP Update should and will address more housing choices in areas outside of the City Centre. • Affordable housing will be one of the areas of focus of the upcoming 10 Year Social Planning Strategy • The City will continue to implement the Affordable Housing Strategy.
<p>4. My neighbourhood has access to a complete range of amenities and services close by (e.g., library, school, childcare, recreation centres, shopping, cultural services, parks, etc.) to provide for most of my daily needs.</p> <ul style="list-style-type: none"> • 331 (75%) either Strongly Agreed 160 (36%) or Agreed 171 (39%) with this statement. 	<ul style="list-style-type: none"> • Strong satisfaction by Richmond residents. • The City will continue to implement and deliver amenities and services through the City's various strategies, services and initiatives and planning programs (e.g., the City's PRCS Facilities Strategic Plan, Museum and Heritage Strategy, parkland acquisition, playground improvements, park characterization program) including newer initiatives such as the 10 Year Social Planning Strategy, Parks & Open Space Strategy, density bonusing, updated DCC Bylaw.

OCP PUBLIC SURVEY	
<p>5. My local shopping area has a good range of stores and services that meet my daily needs (e.g., doctor's office, grocery store, drug store, coffee shop, post office).</p> <ul style="list-style-type: none"> 338 (77%) either Strongly Agreed 170 (39%) or Agreed 168 (38%) with this statement. Agreement was strong in most neighbourhoods, except for Hamilton (however, response numbers are very low for specific neighbourhoods.) Agreement was very strong in the neighbourhoods of West Richmond (Broadmoor, Steveston, Thompson, Blundell and there was less agreement in East Richmond) 	<ul style="list-style-type: none"> Note: The City May 2010 approved densification of the OCP Broadmoor Shopping Centre (e.g., up to 6 stories) received strong community support. Other OCP Neighbourhood Service Centre densification will be explored in the OCP Update. More planning initiatives by PPD, Parks, Transportation, etc., will be undertaken in the next few years.
<p>6. There are enough parks, green spaces, trails, and bicycle paths close to my residence.</p> <ul style="list-style-type: none"> 312 (71%) either Strongly Agreed 150 (34%) or Agreed 162 (37%) with this statement. 	<ul style="list-style-type: none"> The Parks and Open Space Strategy will establish a vision and overall strategy to clarify the type, size, and uses of parks, trails and green spaces that are valued in the community. More detailed survey questions on green space will be part of the 2nd round of public consultation. The City is committed to the implementation of a number of existing city-wide strategies that promote access to trails, green spaces such as the 2010 Trails Strategy, the City Centre Area Plan and the Parkland Acquisition Strategy. The OCP Transportation Plan study will be addressing the specifics of improving bicycle routes and will be incorporated into the OCP update.
<p>7. In my neighbourhood, I am able to easily get to my daily destinations (e.g., school, work, play, library, stores) by wheelchair cycling, bus, walking car.</p> <ul style="list-style-type: none"> Wheelchair: neutral 129 (29%) or don't know 147 (33%) Cycling: 286 (65%) either Strongly Agreed 109 (25%) or Agreed 177 (40%). Bus: 225 (51%) either Strongly Agreed 80 (18%) or Agreed 145 (33%) Walking: 284 (65%) either Strongly Agreed (121) 28% or Agreed 163 (37%) Car: 382 (87%) either Strongly Agreed 213 (49%) or Agreed 169 (38%) 	<ul style="list-style-type: none"> Residents are generally satisfied with the ability to get around to their daily destinations although less satisfied with aspects of transit. City staff will be asking more detailed questions about all transportation modes, with an emphasis on transit and cycling in the 2nd round of OCP public consultation. The OCP Transportation Plan study will be addressing the specifics of needed improvements to the transportation system as part of the OCP Update.
<p>8. A proposed OCP 2041 Vision – I found the Richmond 2041 OCP Vision story to be</p> <ul style="list-style-type: none"> – inspirational and likely to occur, – inspirational and unlikely to occur, and – uninspirational. <ul style="list-style-type: none"> 345 (78%) respondents found the Vision story to be inspirational; <ul style="list-style-type: none"> – 142 (32%) found it to be inspirational and likely to occur, – 203 (46%) found it to be inspirational, but unlikely to occur. <p><u>Verbatim Comments - Most Mentioned</u></p> <ul style="list-style-type: none"> Need strong political leadership to achieve the proposed 2041 OCP Vision Richmond has strong potential and is headed in the right direction (e.g., CCAP, OCP policies, Canada line, a competitive business climate, a balance of agricultural land, commercial, community and residential space) Need to find more ways to put population and housing near services and amenities; provide for and preserve greenspace and parkland, and to reduce dependence on the car Goals are attainable as long as the issues are correctly identified and the right goals are chosen. 	<ul style="list-style-type: none"> In the 2nd round of public consultation, staff will ask more detailed questions about the 2041 OCP Vision and guiding principles. Through the various studies and plans of the OCP Update, the comments from the public will continue to be addressed.
<p>9. I think that a balanced community has an adequate supply of land for businesses and job creation.</p> <ul style="list-style-type: none"> 310 (71%) either Strongly Agreed 114 (26%) or Agreed 196 (45%) with this statement 	<ul style="list-style-type: none"> The supply of adequate lands for jobs and business will be addressed in the Employment Lands Strategy (ELS) and incorporated into the OCP Update.

OCP PUBLIC SURVEY	
<p>10. To make Richmond more sustainable, places of work and business could (verbatim response):</p> <ul style="list-style-type: none"> • 286 respondents provided comments. Listed below are the top three most mentioned topics: <ul style="list-style-type: none"> – alternative transportation (Canada Line and bus service, cycling routes, walking, carpooling incentives) 96 mentions – recycling and compost programs - 29 mentions – government incentives 17 mentions 	<ul style="list-style-type: none"> • The OCP Transportation Plan study will address the specifics of needed improvements to the transportation system. • The City will continue to expand its recycling and compost programs. • As part of the ongoing work of the Community Energy and Emissions Plan, the City will be looking possible incentive programs to consider as part of a triple bottom line assessment.
<p>11. I believe that it is important that a good range of the following programs and services be available in Richmond in the future (child care, programs for youth, programs for children and families, affordable housing, programs for older adults, programs for people living with disabilities, services to recent immigrants, singles, people with low income, and post secondary students).</p> <ul style="list-style-type: none"> • Respondents placed a strong importance that programs and services be available in all of the areas listed with slightly stronger emphasis placed on programs being made available: <ul style="list-style-type: none"> – for older adults (91%), – for youth (90%), and – for children and families (88%) 	<ul style="list-style-type: none"> • Through the City's various strategies, plans, services and initiatives (e.g., the Older Adults Service Plan, Youth Strategy, Wellness Strategy, Volunteer Management Plan, City Grant Program), the City will continue to implement programs and services for different population groups. • The 10 Year Social Planning Strategy will identify future social planning priorities for Richmond including providing an improved foundation for more effective planning and service delivery and partnerships in the future. • Pertinent information from the Social Planning Strategy will be integrated into the OCP Update.
<p>12. I believe that more effort should be put towards protecting and enhancing environmental areas and features (e.g., heritage trees, bogs, nature parks, storm water management ponds, foreshore marshes).</p> <ul style="list-style-type: none"> • 370 (84%) respondents either Strongly Agreed 266 (61%) or Agreed 104 (24%) with this statement. 	<ul style="list-style-type: none"> • A main OCP study, the ESA Strategy Update will help the City identify, manage and protect its environmental areas and will develop a strategy and implementation program for ESA management. • The strategy policies will be incorporated into the OCP Update.
<p>13. The Provincial Government passed new legislation that requires all municipalities in BC to take action on climate change by including greenhouse gas reduction targets for land use in their municipality in their Official Community Plans by May 31, 2010. (Done)</p> <ul style="list-style-type: none"> • 330 (75%) respondents either Strongly Agreed 222 (51%) or Agreed 108 (25%) with this statement. 	<ul style="list-style-type: none"> • In considering possible GHG reduction targets to include in the OCP, Council recently adopted an ambitious GHG target of a 33% reduction by 2020 in line with the Province of BC and Metro Vancouver. • As part of the CEEP, the City will be identifying GHG options and policies. • Provincial policy (e.g., improved Building Code), programming and financial assistance (e.g., more transit) will be required.
<p>14. To help move Richmond towards a more sustainable future, the following changes would be easy for me to make in the next five years:</p> <ul style="list-style-type: none"> – eating more locally grown food, – using my car less, – consuming and wasting less, – buying needed goods and services from environmentally friendly and/or socially responsible companies, and – making energy and other environmental improvements to my home and/or office. <p>Response Summary</p> <ul style="list-style-type: none"> • consume and waste less – 377 (86%) • eat more locally grown food – 366 (83%) • make energy and other environmental improvements to my home and/or office – 353 (80%) • buy needed goods and services from environmentally friendly and socially responsible companies – 328 (75%) • use my car less – 283 (64%) <p>222 respondents chose to provide written comments and the top four most mentioned topics are:</p> <ul style="list-style-type: none"> • more alternative transportation alternatives – 48 mentions • Richmond to be a leader in sustainability – 26 mentions • "I already do most of the above, but I could do more" 18 mentions • energy improvements to house/office are expensive – 15 mentions 	<ul style="list-style-type: none"> • The City acknowledges the public's willingness to make changes in order to move Richmond towards a more sustainable future and will incorporate more programs and initiatives as the City moves forward with its Sustainability initiatives and the OCP Update.

OCP PUBLIC SURVEY	
Part 2: Housing Choice Questions (outside City Centre)	Lessons Learned
<p>15. Allow an additional small dwelling unit, such as a coach house, on single-family properties where there is no back lane (driveway access would be from the front).</p> <ul style="list-style-type: none"> responses were mixed with a total of: <ul style="list-style-type: none"> 206 (47%) either Strongly Agreeing 87 (20%), or 119 (27%) Agreeing with this statement A total of 141 (32%) either Strongly Disagreeing 86 (20%) and 55 (13%) Disagreeing. 	<ul style="list-style-type: none"> Mixed response: various small dwelling unit options will be the subject of a more detailed survey questions in the 2nd round of OCP public consultation.
<p>16. Allow secondary suites for rental purposes in townhouses and apartment units.</p> <ul style="list-style-type: none"> responses were mixed with a total of: <ul style="list-style-type: none"> 183 (42%) Strongly Agreeing 79 (18%), or 104 (24%) Agreeing. A total of 173 (40%) either Strongly Disagreeing, 87 (20%) and 86 (20%) Disagreeing. 	<ul style="list-style-type: none"> Mixed response: There was lower support for this option, however, City staff will pursue this through more detailed survey questions in the 2nd round of OCP public consultation.
<p>17. Allow more medium density development (e.g., 3-storey townhouses and low rise apartments) on arterial roads to support more frequent and additional bus service.</p> <ul style="list-style-type: none"> 279 (64%) of respondents either Strongly Agreed 122 (28%) or Agreed 157 (36%) with this statement. a total of 87 (20%) either strongly disagreeing 45 (10%) and 42 (10%) disagreeing. 	<ul style="list-style-type: none"> Stronger support, less mixed response: City staff will better define which arterial roads can be considered for medium density development. Medium density housing options will be the focus of survey questions in the 2nd round of OCP public consultation. Staff will be pursuing various options to meet housing demand to 2041 and will be forwarding a report to Council in July 2010
<p>18. Allow more types of residential housing within and around shopping centres as mixed use developments (along with office and retail) to strengthen neighbourhoods.</p> <ul style="list-style-type: none"> A total of 332 (76%) of respondents either Strongly Agreed 141 (32%) or Agreed 191 (44%) with this statement. a total of 49 (11%) either Strongly Disagreed 27 (6%) and 22 (5%) Disagreed. 	<ul style="list-style-type: none"> Strong support, less mixed response: More detailed questions about housing around shopping centres (e.g., height, form, density) will be asked of Richmond residents in the 2nd round of OCP public consultation. Staff will be pursuing various options to meet the housing demand to 2041 and will be forwarding a report to Council in July 2010.
<p>19. Consider Richmond's current plans and programs as adequate to meet the housing needs of existing and new residents for 2041.</p> <ul style="list-style-type: none"> Responses were mixed to this statement with only 127 (29%) believing that Richmond's current plans are adequate to meet the housing needs of existing and new residents for 2041. Many were neutral 102 (23%) and many didn't know 104 (24%). 	<ul style="list-style-type: none"> Preliminary population estimates to 2041 show that Richmond's current plans and programs will not be sufficient to meet the housing needs of existing and new residents for 2041. Staff will be pursuing various options to meet the housing demand to 2041 and will be forwarding a report to Council in July 2010. Staff will also be asking more detailed questions of the public in the 2nd round OCP public consultation.
<p>20. My ideas and comments about new housing in locations outside the City Centre are:</p> <p>256 respondents chose to provide written comments. Listed below are the top 4 most frequently mentioned topics.</p> <ul style="list-style-type: none"> Limit population growth and densification – 34 mentions Provide more affordable housing – 32 mentions Protect ALR from urban development – 26 mentions 	<ul style="list-style-type: none"> Staff will be pursuing various options to meet housing demand to 2041 and will be forwarding a report to Council in July 2010. The City will continue to implement the Affordable Housing Strategy. ALR will continue to be protected and remains a building block of the OCP.
Part 3: Open Ended Questions	Lessons Learned

OCP PUBLIC SURVEY	
<p>21. My top three exciting changes that I would like to see in Richmond in the future are.</p> <p>373 respondents chose to provide comments. Listed below are the top four most mentioned topic areas.</p> <ul style="list-style-type: none"> • transportation related (improved transit service, cycling and walking) – 147 mentions • more parks and green space, community gardens – 81 mentions • road improvements – 54 mentions • more affordable housing (homeless shelters) 42 mentions 	<ul style="list-style-type: none"> • In conjunction with the OCP Update, an update of the existing city-wide Transportation Plan will occur, which will explore in more detail the transit, cycling and walking improvements, as well as road improvements that are needed to support projected population and employment growth and GHG emission reduction targets • The City is committed to the implementation of a number of existing city-wide strategies that promote access to trails, green spaces and waterfront access such as the 2010 Trails Strategy, the 2009 Waterfront Strategy, City Centre Area Plan and the Parkland Acquisition Strategy. A Parks and Open Space Strategy will establish a vision and overall strategy to clarify the type, size and uses of parks, trails and green spaces that are valued in the community. • The City will continue to implement the Affordable Housing Strategy.
<p>22. My top three favourite things that I wouldn't want to see changed in Richmond are:</p> <p>353 respondents chose to provide comments. Listed below are the top four most mentioned topics.</p> <ul style="list-style-type: none"> • Parks and green space (e.g., trails, Minoru Park, Terra Nova and access to dykes) - 154 mentions • The ALR and farming, local farmer's markets, Garden City Lands – 135 mentions • Steveston to remain unchanged – 59 mentions 	<ul style="list-style-type: none"> • The Parks and Open Space Strategy will establish a vision and overall strategy to clarify the type, size, and uses of parks, trails and green spaces that are valued in the community. • Richmond's agricultural lands (ALR) will continue to be one of the main building blocks in the OCP Update as it is in the existing OCP. • The City will continue to work with the Agricultural Viability Study and other policies and regulations affecting agricultural land. • The 2009 Steveston Village Conservation Strategy, policies and guidelines in the Steveston Area Plan, and new provisions in Steveston's zoning will ensure that Steveston unique attributes will be preserved.
<p>23. General Comments</p> <p>204 respondents provided general comments. Listed below are the top 4 mentioned topics.</p> <ul style="list-style-type: none"> • Transportation (improved transit, Canada Line, cycling routes and walking opportunities and road improvements) – 54 mentions • Limit the densification of Richmond – 19 mentions • Retain parks and green space – 19 mentions 	<ul style="list-style-type: none"> • As part of the OCP Update, the Transportation Plan will address ways to provide more transit, cycling and walking opportunities as well as identify key road improvements to 2041 • Preliminary population estimates from the Demographic Study indicate significant population growth in the next 30 years that will not be accommodated by present plans and policies. • Council will consider a report on the population estimates in July 2010. • Further OCP consultation will be needed in the 2nd OCP consultation round. • The acquisition of parks and open space will be addressed through the Parks and Open Space Strategy and incorporated into the OCP Update.

Stakeholder Letters

Summary of Stakeholder Letters		Lessons Learned
1	<p>Urban Development Institute (UDI)</p> <ul style="list-style-type: none"> develop park areas outside of the Urban Containment Boundary with linkages to urban areas to reduce pressure and expense of providing park areas within the urban area; concern over policies for an industrial land reserve for Richmond (as in the Regional Growth Strategy), will lead to higher land prices, and housing affordability problems; request that staff work with UDI, prior to OCP policies being developed for green buildings/sustainability to ensure they are workable, cost effective and have no unintended consequences; Richmond should encourage densification, especially near transit, to improve the modal split between automobile use and other less carbon intensive transportation; strongly supports densification policies (coach houses, secondary suites, three-storey townhouses and low rise apartment on arterial roads, and allowing more types of housing types within the shopping centres; encourages the City to find ways to reduce costs by lowering fees and charges, reducing the regulatory burden, reducing processing times and pre-zoning some areas; concern over the further expansion of the affordable housing policy. 	<ul style="list-style-type: none"> The City will continue to find ways to provide for parks areas with the urban areas of the City. The ALR and Conservations areas are outside the Urban Containment Boundary, and as per the draft Regional Growth Strategy, these lands will continue to be preserved for conservation and recreation purposes (where appropriate) and for farming. The Employment Lands Study currently underway for the OCP will be addressing the preservation of a range of an adequate amount of land for employment and these will be incorporated into the OCP update. As per City practise, UDI will continue to be consulted when the City is developing OCP policies for green buildings/sustainability. For example, UDI will be continued to be consulted as the second phase of the CEEP is developed, as staff did when the GHG targets and policies were developed. Densification opportunities near transit, around shopping centres and more housing choices (coach houses, secondary suites) outside the City Centre will be explored in the OCP Update. The financing implications of the OCP Update will be reviewed as part of the OCP Update. The City continues to explore ways to reduce costs and will continue to consult with UDI. The Affordable Housing Strategy will continue to be monitored in consultation with stakeholder groups including UDI.
2	<p>East Richmond Community Association (ERCA)</p> <ul style="list-style-type: none"> identified a number of priorities for the area (e.g., a full service grocery store, lighting on pathways, street banners and beautification in the No.5 Road and Cambie Road area, bigger premises for Cambie Library, additional health services, a seniors' centre, a youth centre expansion, outdoor hockey box. 	<ul style="list-style-type: none"> Staff have forwarded the concerns of ERCA to various City departments for appropriate follow-up. Coastal Health is reviewing the provision of additional health services.
3	<p>Richmond Art Gallery (RAG)</p> <ul style="list-style-type: none"> an ongoing need and demand for facilities and space to celebrate the arts and culture/need for the arts and culture to figure prominently in community planning for 2041. an expanding population will bring about increased demands for facilities that celebrate the arts and we believe that provision should be made for the expansion of theatres, museums and the RAG. ensure that provision for the arts are included in the long-term planning of the City of Richmond 	<ul style="list-style-type: none"> Ongoing long term planning for arts facilities, space, theatres, museums and the RAG continues to occur through separate processes, strategies, plans and services (e.g., Arts Strategy Update, PRCS Facilities Strategic Plan). Updated policies in regard to these will be incorporated into the OCP Update. Staff are continuing to implement the Arts, Culture and Heritage strategies in the City Centre Area Plan.

Summary of Stakeholder Letters		Lessons Learned
4	<p>Vancouver Coastal Health</p> <ul style="list-style-type: none"> important for the City to provide a constant vision and a robust framework increasing evidence that a healthy built environment is critical to achieving a sustainable community. characteristics of a built environment have significant effects on population health and are especially important as Richmond grows in the following areas (physical activity, access to healthy foods, ambient air quality and noise, injury and safety, housing and homelessness, sense of belonging and well-being, recreation choices and access, transportation choices, social and health services access, public infrastructure, and child and age friendliness. as Richmond grows, the existing health care infrastructure will need to be renewed and expanded by Coastal Health. the greater inclusion of the Health Authority, a key stakeholder(s) in the OCP update process, can bring significant benefits to Richmond residents 	<ul style="list-style-type: none"> An OCP Vision and guiding principles will be refined in the 2nd round public consultation. The theme of the OCP Update is "Towards a Sustainable Community". The OCP will continue to incorporate "sustainability" policies and principles relating to compact mixed use centres, walking and cycling) Staff continue to work with Vancouver Coastal Health in the OCP Update.
5	<p>Vancouver Airport Authority (YVR)</p> <ul style="list-style-type: none"> ensure that land-uses around YVR are compatible with the 24-hour operation of an international airport, promote complimentary land uses encouraging businesses that benefit from close proximity to the airport to locate there should address the demands from non-airport related vehicle traffic on the bridges to and from Sea Island, the future of Burkeville and aeronautical zoning 	<ul style="list-style-type: none"> Existing OCP and CCAP policies (e.g., OCP Aircraft Noise Sensitive Development [ANSND] policies, CCAP industrial reserves, City policies in support of the YVR Master Plan) and City practices (e.g., City-YVR Accord) encourage coordinated planning between both jurisdictions and this will be continued to the mutual benefit of YVR and the City.
6	<p>Corporation of Delta</p> <ul style="list-style-type: none"> no specific comments 	<ul style="list-style-type: none"> The City will continue to update the Corporation of Delta and City of New Westminster as specific milestones are reached.
7	<p>BC Ministry of Transportation and Infrastructure</p> <ul style="list-style-type: none"> no specific comments 	<ul style="list-style-type: none"> The City will continue to update the BCMTI as specific milestones in the OCP are reached.
8.	<p>Agricultural Advisory Committee (AAC)</p> <ul style="list-style-type: none"> the key existing recommendations from the Agricultural Viability Strategy (2003) that should be incorporated and highlighted in the OCP Update maintain the existing ALR boundary and land base in Richmond, and do not support a change to the boundary or a loss of ALR land unless: <ul style="list-style-type: none"> there is substantial net benefit to agriculture the agricultural stakeholders are fully consulted support the City's Master Drainage Plan review the existing RAVS transportation policy 4 (d), which states, "Restrict the development of new major roads in the ALR to avoid jeopardizing farm viability, except for service roads intended to serve adjacent industrial land. develop a "Buy Local" marketing initiative to increase demand for locally grown agricultural products, in cooperation with Economic Development, Tourism Richmond, the Chamber of Commerce, the Richmond Farmers Institute (RFI) and others. 	<ul style="list-style-type: none"> All of the AAC's recommendations will be considered in the OCP Update together with policies and actions. The City will continue to work with the AAC to ensure that each of the directions of the Agricultural Viability Strategy are addressed where feasible

Summary of Lessons Learned

To assist in understanding the public feedback, the following summary is offered:

- Richmond is doing many things right,
- People want continued strong Council leadership in managing their city,
- The City has good building blocks (e.g., City Centre densification, the Canada Line, the ALR, and single family neighbourhoods with good amenities, jobs and a health environment), upon which to develop sustainably,
- People like their neighbourhoods,

- The top four most wanted exciting improvements are:
 - Improved transportation,
 - More parks, green space and community gardens,
 - Road improvements,
 - More affordable housing,
- The most mentioned sustainability improvements for businesses are:
 - Better alternative transportations services,
 - More recycling and composting,
 - More government incentives (e.g., for affordable housing, sustainability, transit)
- Only 8% said they wanted to limit population growth and densification outside the City Centre
- Basically, people want more community amenities and more social programs particularly for older adults, youth and children and families are wanted.
- Richmond residents say that they are willing to consume and waste less, use their cars less, and make energy and other environmental improvements in their homes and offices.
- They are willing to explore a range of new housing forms outside the City Centre including shopping centre densification,
- The main things people do not want changed (e.g., lost) are:
 - Parks and green space,
 - The ALR,
 - Access to the dykes,
 - Steveston's character.

Some Early Residential Housing Options To Consider Outside the City Centre

To accommodate residential development over the long term outside the City Centre, residents are willing to explore, with at this point, varying degrees of interest, a range of housing opportunities. At this time, the following housing opportunities and options are identified for more Council consideration and discussion, before more public input:

1. Secondary suites;
 - New suites,
 - Legalization existing suites (generally not accounted now in the City's dwelling unit [DU] count),
 - Permit in single family Land Use Contract (LUC) areas (they are not currently allowed),
2. Laneway housing:
 - Internal lots with lane off arterial road
 - Internal lots with lane not off arterial road
3. Neighbourhood service centre densification (e.g., each centre needs careful exploration; for example, it is noted that, in the past, Seafair residents have not wanted to densify around the Seafair Mall),
4. Works yard redevelopment
5. Older subdivisions/neighbourhoods densification,
6. Duplexes to fourplexes,
7. Allow non-strata titled (i.e., owned by one person) low density townhouse sites to densify (e.g., increase from 0.55 & 0.8 to say 1.2 FAR), if near a neighbourhood service centre).

8. Long Term:
 - Frequent Transit Development Corridors,
 - School Board Lands Redevelopment (e.g., Steveston Secondary, other – TBD)
9. Other

No decision is needed at this time regarding these housing options, as in July 2010, City staff will present more information regarding them, for Council's consideration and discussion. During the next round of OCP consulting, more housing option questions will be asked.

Next Steps

Next Public Consultation Steps

Staff recommend that purpose of the second round of OCP public consultation be to:

- inform the public regarding the December 2009 OCP survey results,
- seek comments regarding how to refine the 2041 OCP Vision statement
- seek more input including how to manage:
 - the estimated population growth to 2041;
 - the housing demand - where, how much and what type of housing for outside the City Centre, particularly in West Richmond; (form and character, height around shopping malls, etc.)
 - parks, natural areas and environmentally sensitive areas;
 - industries and types of jobs for long-term economic viability;
 - transportation improvements (transit, cycling, walking);
 - climate change and energy;
 - other sustainability opportunities.

City staff recommend that the next round of consultation occur incrementally, as follows:

- In June 2010, once Council accepts this report, the following occur:
 - the public be informed of the OCP progress to date and next steps,
 - the public begin to be consulted in more depth regarding the following topics, to enable progress in a timely manner:
 - OCP Vision and Guiding Principles,
 - The Social Planning Strategy,
 - The Community Energy & Emissions Plan (CEEP) and sustainably initiatives,
 - Parks planning, and
 - Transportation planning.
- In July 2010:
 - Council will be asked to review the Demographic Study (which includes population, dwelling and early employment projections) and have more discussion regarding the Study findings and the acceptable range of housing options to consider,
 - Once Council is comfortable with the range of housing options, only then would public consultation on these matters occur.
 - Note that the Employment Lands Strategy will be completed and brought to Council in September 2010 for review.

A New City Web-based Online Discussion Forum

In partnership with the Community Services Division, staff will be piloting a City web-based public consultation forum for the 2nd round of OCP public consultation and the 10 Year Social Planning Strategy. This approach is aimed at providing more opportunities for the public to provide more and easier input. There will be separate City web pages with specific discussion topics for the OCP and the social planning topics. The public will better be able to link to the City's website and post their comments, reply to other comments and follow a flow of conversation about the topics. More detailed OCP survey questions will also be posted for various OCP discussion topics. It is anticipated that the discussion forum will be live for at least 6 to 8 weeks, and if it is successful, the City's online discussion tool will be used for the third round of OCP public consultation.

Some of the benefits of using the online software include:

- For the Public
 - Residents will have a new and easier way to respond to OCP and social planning questions,
 - Residents can follow others' comments and further respond, thus enabling richer feedback,
 - If they don't have time or aren't able to attend an OCP consultation event, residents can still participate by responding online,
 - Research has shown that many people respond during weekday hours, as they prefer to respond from their work places or from home.
- For the City, its Web Site online consultation tool will:
 - add more choice in the ways that the City traditionally uses to engage the public,
 - reach more people because the people will be able to engage in the discussion at any time of the day,
 - help to reach a wider audience in a more meaningful way,
 - enable and facilitate more meaningful public responses to OCP and social planning questions, answers and the ongoing dialogue, which will better inform staff and Council re public preferences,
 - facilitate the interpretation of responses, and
 - demonstrate the City's commitment to actively engage its citizens and fulfill our vision of becoming the most appealing, liveable and well-managed community in Canada.

Financial Impact

None at this time, as the 2041 OCP Update is funded from existing budgets.

Conclusion

Council initiated the 2041 OCP Update in 2009 with a sustainability theme. The first round of public consultation took place in November and December 2009. This report presents the responses from the first round OCP consultation, lessons learned, progress of studies and road map to complete the OCP update. The public will be asked more detailed questions on all topics. It is anticipated that most studies will be completed in 2010. An OCP Update Concept will be forwarded to Council for consideration and approval in January 2011.

Once Council approves the OCP Concept, it will be used as the basis to prepare the 2014 OCP Update and DCC Bylaws which are intended to be completed by mid 2011.

Terry Crowe, Manager
Policy Planning

June Christy, Senior Planner
Policy Planning

JC:cs

Attachments

Attachment 1	First Round OCP Public Consultation Program
Attachment 2	OCP Newspaper Insert and Public Survey
Attachment 3	OCP Public Display Boards
Attachment 4	Urban Development Institute
Attachment 5	East Richmond Community Association
Attachment 6	Richmond Art Gallery
Attachment 7	Vancouver Coastal Health
Attachment 8	Vancouver Airport Authority
Attachment 9	Delta Community Planning & Development
Attachment 10	BC Ministry of Transportation and Infrastructure

First Round OCP Public Consultation Program

OCP Public Survey and Outreach

- Saturday November 14, 2009, a newspaper insert and survey was published in the Richmond Review and published on the city website.
- Chinese language inserts and surveys were also produced and published on the City website.
- Chinese paper copies were made available at SUCCESS Yoahan Centre, Aberdeen Centre, Parker Place, and President's Plaza and Richmond Mall.
- Chinese language surveys were delivered to Richmond Chinese Community Society and to the S.U.C.C.E.S.S. offices.
- Ads were placed in the Richmond Review and the Richmond News.
- November 23, 2009: A News Release was sent out on November 23, 2009 suggesting the theme of "Towards A Sustainable Community", as a major theme of the OCP to advertise the open houses and to request Richmond residents to fill out the survey.
- November 21, 2009:
 - Ads were placed in three Chinese Dailies:
 - Sing Tao (Saturday, November 21, 2009),
 - Ming Pao (Sunday November 22, 2009) and
 - World Journal (Saturday November 21, 2009).
- November 24, 2009: Between November 24, 2009 and December 7, 2009, public open houses were held in 8 community centres (copy of survey questions attached)

Public Open Houses and Presentations to Stakeholders

- During the OCP public survey period, eight Open Houses were held in various venues across the City and presentations were made to 13 Advisory Committees and governmental groups
- 32 letters and 31 emails were sent to 43 governmental and community groups advising that the City of Richmond was undertaking the OCP update, inviting individuals and groups to fill out the OCP survey and inviting them submit formal submissions about the 2041 OCP Update. Staff also advised that they would be available for presentations to their groups and committees.
- UBC Planning students were invited to review and comment on the OCP survey.

8 OCP Update Public Open Houses in November/December 2009		
Venue	Date of Open House	# of Attendees
Minoru Cultural Centre	Tuesday, November 24, 2009 (6:30 to 9:00 pm)	16
Hamilton Community Centre	Wednesday, November 25, 2009, (6:30 to 9:00 pm)	18
Steveston Community Centre	Saturday, November 29, 2009 (2:00 to 4:30)	19
West Richmond Community Centre	Tuesday, December 1, 2009 (7:00 to 9:00 pm)	3
South Arm Community Centre	Wednesday, December 2, 2009 (6:30 to 9:00)	14
Cambie Community Centre	Thursday, December 3, 2009 (7:00 pm to 9:00 pm)	6
Thompson Community Centre	Saturday, December 5, 2009 (1:00 to 3:30 pm)	12

OCP 1st Round Public Consultation	
13 Presentations	
In addition to the events listed above, individual group presentations were made to:	
– Agricultural Advisory Committee – (November 12, 2009)	
– School District No. 38 - School Board Liaison Committee (November 18, 2009)	
– Intercultural Advisory Committee (November 18, 2009)	
– Advisory Committee on the Environment (November 18, 2009)	
– YVR Environmental Committee (November 24, 2009)	
– UDI Liaison Committee (November 24, 2009)	
– Richmond Community Committee (November 25, 2009)	
– Richmond Heritage Commission (November 26, 2009)	
– Child Care Development Advisory Committee (December 8, 2009)	
– Seniors Advisory Committee (December 9, 2009)	
– YVR Aircraft Noise Management Committee (December 9, 2009)	
– Richmond Community Services Advisory Committee (December 10, 2009)	
– Richmond Economic Advisory Committee (December , 2009)	
32 Letters	31 Emails
– Port Metro Vancouver	– Richmond Advisory Design Panel
– Steveston Harbour Authority	– Richmond Public Art Commission
– Vancouver International Airport Authority	– Richmond Economic Advisory Committee
– Transport Canada	– Richmond Chamber of Commerce
– Vancouver Coast Health Unit	– Tourism Richmond
– School District No. 38 (Richmond)	– Richmond Community Cycling Community
– Metro Vancouver – TAC	– Group of Seven (Steveston)
– Trans Link	– Richmond Public Library
– City of Vancouver	– Richmond Gateway Theatre Society
– City of New Westminster	– Richmond Art Gallery Association
– City of Burnaby	– Richmond Museum Society
– City of Delta	– Britannia Heritage Shipyard Society
– Musqueam Indian Band	– Steveston Historical Society
– Kwantlen Polytechnic University	– Richmond Arts Coalition
– Trinity Western University	– Richmond Sports Council
– Agricultural Land Commission	– Richmond Arenas Community Association
– B.C. Ministry of Education	– Richmond Fire Department
– B.C. Ministry of Transportation and Infrastructure	– RCMP
– B.C. Ministry of Environment	– Minoru Seniors Society
– B.C. Ministry of Community and Rural Development	– Richmond Chinese Community Society
– Federal Department of Fisheries and Oceans	– Richmond Family Place
– Workers Compensation Board of B.C.	– Richmond Multicultural Concerns Society
– BC Aviation Council	
– School of Community and Regional Planning	
– City Centre Community Centre Association	
– Hamilton Community Centre Association	
– Sea Island Community Centre Association	
– Steveston Community Centre Association	
– West Richmond Community Centre Association	
– South Arm Community Centre Association	
– East Richmond Community Centre Association	
– Thompson Community Centre Association	

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