



## Inspection Priorities / Appointments

**No.: INFO-10**

**Date: 1999-10-12**

**Revised: 2011-08-15**

### **Purpose:**

- To inform owners and contractors on the Building Approvals Division process of priority and appointments for scheduled inspections.

### **Background:**

- The Building Approvals Division is reviewing how we do business and in particular how we can provide more efficient customer service. One such area is the Building, Plumbing and Gas Inspection processes.

### **Implementation:**

#### **Inspection Requests**

- 24 Hour Inspection Request line at 604-276-4111.
- An inspection requested prior to 8:00 p.m. on a business day will be placed on the next business day inspection schedule.

#### **Priority Inspections**

- Inspections will be performed on a priority basis as follows:
  - BUILDING INSPECTIONS:**
    - Inspections such as form work, elevation (slab), ductwork in slab, radiant heating, etc., where concrete is to be placed are given priority and normally performed before noon.
  - PLUMBING / GAS INSPECTIONS:**
    - Plumbing, sewer and water line inspections for site services and underground are given priority and normally performed before noon.

#### **Inspection Appointments**

- Appointment times for Building, Plumbing and Gas Inspection appointments for **homeowners** will be accepted.
- Should you have any questions, comments or suggestions concerning this bulletin please contact the Supervisor, Building Inspections at 604-276-4315 or the Supervisor, Plumbing/Gas Inspections at 604-276-4323.