

A MESSAGE FROM MAYOR MALCOLM BRODIE




Welcome to the Winter/Spring 2012 Parks, Recreation and Culture Guide, featuring thousands of activities and events offered by the City of Richmond and a wide range of community partners.

For those looking to act on New Year's resolutions to get more active, find a new hobby, meet new people in the community or spend more quality time with family, in the pages of this guide you will find many activities, programs and events to inspire and help you achieve your goals. Take on the Aquatics Fitness Challenge starting in January, participate with family, friends and neighbours at one of the February Eating Together initiatives being hosted at a number of Richmond community centres, drop in to a spinning class or learn about healthy eating and local food production at Terra Nova Rural Park, Paulik Gardens Neighbourhood Park and the new rooftop garden at the Richmond Cultural Centre.

Spring Break 2012 will once again be two weeks, starting March 12. Staff in our facilities have planned a variety of March Break programs for children of all ages, abilities and interests so kids are sure to have a memorable time during their break from school.

The City of Richmond is proud to work in partnership with many community organizations to deliver a wide range parks, recreation and cultural programs and services throughout the year, all of which contribute to the quality of life for Richmond residents. I encourage you to take advantage of some of the many excellent activities Richmond has to offer.


Malcolm Brodie
Mayor, City of Richmond



Britannia Heritage Shipyard Society • City Centre Community Association • East Richmond Community Association • Gateway Theatre Society
Hamilton Community Association • London Heritage Farm Society • Minoru Seniors Society • Richmond Aquatics • Richmond Arenas Community Association
Richmond Art Gallery Association • Richmond Fitness & Wellness Association • Richmond Museum Society • Richmond Nature Park Society
Richmond Sports Council • Sea Island Community Association • South Arm Community Association • Steveston Community Society
Steveston Historical Society • Thompson Community Association • West Richmond Community Association

Registration

WHAT YOU WILL NEED TO REGISTER...

- Family PIN and Client Number. If you do not already have these numbers, please call 604-276-4300 or drop by your local recreation or cultural facility.
- Course Number
Eg. Jan 24....Sa.... 4:00-8:00pm....\$15/1 sess....12345
- AMEX, Visa or MasterCard number and expiry date (cash, debit and cheques accepted at facilities only)

3 WAYS TO REGISTER:

Internet - 24 hours a day, 7 days a week	Registration Call Centre - Monday to Friday, 8:30am-5:30pm	In-Person - During facility operating hours
Register directly from the online, interactive guide found at www.richmond.ca/guide	Call 604-276-4300 and Press "2" to speak to a Customer Service Agent	Drop-in to the facility to register Note: Cross registration for other facilities is not available

RECREATION FOR ALL!

The City of Richmond encourages all Richmond residents to participate fully in parks, recreation and cultural activities. A Fee Subsidy program is in place to provide assistance to Richmond residents in financial need. For information, contact Diversity Services at 604-247-4909.

CANCELLATION OF PROGRAMS

Classes may be cancelled if a minimum number of registrants for a class are not met one week prior to the start date. Please register early to avoid the class being cancelled.

REFUNDS/WITHDRAWALS/TRANSFERS

We encourage customers to contact the Registration Call Centre Monday to Friday from 8:30am-5:30pm to receive a refund, withdraw or transfer from a class. Customers may choose to contact the facility offering the class if withdrawing outside of Registration Call Centre hours. Please note: refunds, withdrawals and transfers cannot be processed online.

Seasonal Classes

Unless otherwise specified,

- If notice is given prior to the beginning of the third session of the class, a refund, less classes taken, will be provided.
- If notice is given after the beginning of the third session, no refund will be given.

Private/Semi Private Lessons (Music and Aquatics), Aquatic Leadership Courses

- If notice is given 72 hours prior to the start of the course, a full refund will be given.
- If refund request is received less than 72 hours prior to the start of the course, no refund will be given.

Short Programs (1 week or less), Camps, Workshops, Out Trips and Special Events

Unless otherwise specified,

- If less than one week's notice is given, 50% of the fee will be refunded.
- If notice is given on or after the start date of the program, no refund will be given.
- Transfers will be allowed with 72 hours notice prior to the start date of the program.

Please note: Some courses and out trips may have a no-refund policy for items such as art supplies, or tickets for events.