



**Business & Financial Services Department**  
Telephone: 604-276-4097  
Fax: 604-276-4162

July 7, 2010  
File: 02-0775-50-3910/Vol 01

Dear Sir/ Madame,

**Re: Addendum Four – 3910P Request for Proposal Payment Processing Services**

This Addendum includes items of clarification, forms part of the Contract Documents and shall be read, interpreted and coordinated with all other parts. Please review and consider the following information in the preparation of your proposals:

**I Questions and Answers:**

- Q.1 Could you please (confirm) the version and exact application the City uses of Tempest Development Software?
- A.1 The City uses release LD71600, with the following modules:
1. Property tax
  2. Utilities
  3. Land
  4. E-commerce
  5. Cash
  6. Local improvements
  7. My City

Yours truly,

Kerry Gillis, for S. Dosanjh  
*Buyer II - Contracting Specialist*  
*City of Richmond*

pc: Venus Ngan, CA, Manager, Treasury