

NOTICE

City of Richmond sanitary assets, including manholes and inspection chambers, are located in back and front yards of properties. These assets need to be accessible at all times in case of an emergency.

If these sanitary assets are buried in your garden or underneath a shed, City crews may not be able to access them quickly enough to fix a sanitary backup and prevent a potential flood in your home.

What you should know

- Be aware of what assets look like and where they are on your property.
- Do not bury or cover these assets.
- If buried or covered, City crews will need to dig to expose it.
- If the asset is buried in a garden or under a shed or deck, it is the home owner's/resident's responsibility to remove the material that is on top of these assets (e.g. remove the shed or cut the floor out of a deck).

If you would like more information on a possible City asset on your property, please call us at 604-270-8721. We will investigate to confirm if it is a City asset that needs to be accessible.

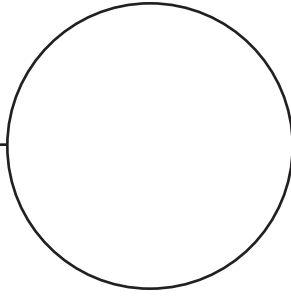
Example of buried asset



Pictured is a sanitary sewer inspection chamber connection that residents built a deck over top, leaving no access in case of an emergency.

Your toilet, washer and sink water all travel from your home to this chamber. City crews do yearly maintenance and check each inspection chamber to ensure there are no issues or blockages.

If problems arise, there could be additional costs to you (i.e. associated with the sewer backing up into your home).



What we want to avoid

City crews do not like digging up your garden or making holes in decks or sheds. Please ensure all inspection chambers and manholes are accessible at any given time.



If your toilet or sewer is backed up, please contact the City at **604-270-8721** so we can investigate the issue before you hire a plumber.

Notes:

THIS IS AN IMPORTANT NOTICE PLEASE
HAVE SOMEONE TRANSLATE IT FOR YOU.

INFORMATION IMPORTANTE:
TRADUISEZ S'IL VOUS PLAÎT.

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ਇਹ ਇਕ ਜ਼ਰੂਰੀ ਸੂਚਨਾ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ
ਤੋਂ ਇਸ ਦਾ ਆਪਣੇ ਲਈ ਅਨੁਵਾਦ ਕਰਵਾਉ।